



Information Point for Foreigners

2024-03-15

The Information Point for Foreigners in Krakow operates within the Multicultural Center. At the Point, every foreigner can obtain information regarding, among other things, the conditions for legal settlement in Poland, procedures for obtaining protection, rules for obtaining social and health insurance. We also offer legal advice, psychological support, professional assistance, as well as help in completing procedures related to the education of children and youth. The Information Point for Foreigners informs and continuously monitors the situation of foreigners in Krakow and Poland.

The Information Point for Foreigners in Krakow

ul. Zabłocie 20 A, 1st floor (The building of the Social Innovation Cluster)

Phone: +48 887 201 598

Email: punkt@open.krakow.pl

FB: [@MigrantInfoPointKrk](https://www.facebook.com/@MigrantInfoPointKrk)

Opening hours:

Monday - Friday 9:00 AM - 5:00 PM

The Point offers services in the following areas:

Providing information on procedures related to the legalization of stay, obtaining citizenship, and work permits;

Informational services regarding the offerings of the City Municipality of Krakow (in the areas of education, healthcare, culture, social assistance, the job market, registration, employment, assistance to unemployed individuals and those in crisis situations, or individuals affected by disabilities);

Assistance to individuals affected by discrimination or victims of violence.

You can benefit from:

- Free legal assistance
- Psychological support
- Services of translators and foreign assistants



Psychological Support:

Free psychological consultations take place every other Wednesday from 12 pm to 3 pm.

Psychological advice is provided by the Zustricz Foundation, which is a partner of the Multicultural Center.

Registration is required, and you can sign up by calling +48 887 201 598.

Legal Advice:

At the Information Point, you can receive free legal assistance.

Legal counselors are available Monday to Friday from 9 am to 4 pm.

Additionally, we invite you to attend afternoon consultations with our female lawyers on Tuesdays from 2pm to 5pm (registration is required, please call +48 887 201 598)