
REPORT ON THE IMPLEMENTATION OF THE "OPEN KRAKÓW" PROGRAMME FOR 2016

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THE OFFICE THE MUNICIPAL CENTRE OF SUPPORTING SOCIAL INITIATIVES

CONTENTS

CONTENTS	2
HISTORY OF THE "OPEN KRAKÓW" PROGRAMME	3
STATISTICS CONCERNING THE RESIDENCE OF FOREIGNERS IN KRAKÓW	4
ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW TO IMPLEMENT THE "OPEN KRAKÓW" PROGRAMME	4
MULTICULTURAL KRAKÓW – CULTURAL EVENTS IN KRAKÓW	8
ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW FOR FOREIGNERS PURSUANT TO SOCIAL WELFARE ACT	9
ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW FOR FOREIGNERS PURSUANT TO ACT ON THE EDUCATION SYSTEM	12
"OPEN KRAKÓW" PROGRAMME IMPLEMENTATION SCHEDULE IN 2016	15

The mission of the local self-government is to integrate actions of inhabitants aiming at implementing the Kraków vision of development by introducing the city partnership management with exploiting the opportunities created by its metropolitan potential and European integration

HISTORY OF THE "OPEN KRAKÓW" PROGRAMME

Activities concerning the preparation of the draft resolution on "Open Kraków" programme were taken in 2012 by the Municipal Centre of Supporting Social Initiatives MOWIS, together with Association INTERKULTURALNI.PL.

In May 2012 the developed effect of the project – the document entitled "*Draft Strategy of prevention and response to acts of racist and xenophobic nature in the city public space – a proposal for the local self-government of the City of Kraków (2012-2016)*" was presented to Ms. Anna Okońska-Walkowicz, Vice President of the City of Kraków. The Draft Strategy was created in the participative process with officials of the Kraków Town Hall and the Voivodeship Office, representatives of the Prosecutor's Office, professional probation officers, the City Guard, the Police and representatives of non-governmental organizations supporting national and ethnic minorities.

Due to the actions taken by the Municipality of Kraków in terms of counteracting racist and xenophobic attitudes in the city space as well as taking into account the need of the Municipality's increasing involvement in equality activities, in April 2013, pursuant to the order of President of Kraków no. 551/2013 of 4 March 2013 *on the establishment of Task Group for drawing up a draft resolution of the Kraków City Council concerning the issues of multiculturalism, counteracting discrimination, racism and xenophobia in Kraków* the work commenced under the chairmanship of Ms. Magdalena Sroka, Vice President of the City of Kraków. The draft document was consulted with the Kraków Board for Public Benefit Activity and non-governmental organizations.

In May 2015 the draft resolution on adopting the "Programme of prevention and response to acts of racist and xenophobic nature in the Kraków public space" was re-analysed. Its provisions were amended and a new diagnosis was prepared. The document under the new title "Open Kraków" Programme once again was subject to consultations with non-governmental organizations.

On 14 September 2016 "Open Kraków" Programme was adopted by resolution of the Kraków City Council no. LII/964/16. The content of the resolution was published in the Public Information Bulletin of the City of Kraków under the address: https://www.bip.krakow.pl/?dok_id167&sub_dok_id=167&sub=uchwala&query=id%D21638%26typ%3Du

STATISTICS CONCERNING THE RESIDENCE OF FOREIGNERS IN KRAKÓW

In accordance with statistics of the Office for Foreigners, the number of people having a valid resident permit issued by the Governor of Małopolskie Voivodeship - as of March, 1 2017 - amounted to 27,314. Due to this fact, it may be assumed that about two thirds (about 18 thousand) live in Kraków. In accordance with the data as of July, 1 2016, the number of foreigners in Małopolska was 23,602, so about 15 thousand foreigners lived in Kraków. It is therefore clear that Kraków is a place which is increasingly often chosen by foreigners as the place to live.

According to data of the Department of Administrative Affairs of the Kraków Town Hall as of April 13, 2017, a total of 11,800 people were registered in Kraków, including:

- 1,987 people for permanent residence,
- 9,813 people for temporary stay.

Both the statistics presented by the Office for Foreigners and those provided by the Department of Administrative Affairs of the Kraków Town Hall clearly indicate that citizens of Ukraine constitute

almost a half of foreigners living in Kraków. Citizens of Belarus, Russia or Spain are other significant national groups in the city.

ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW TO IMPLEMENT THE "OPEN KRAKÓW" PROGRAMME

In 2016 the Municipality of Kraków took a series of actions aiming at creating the society open to multiculturalism. Some of them were implemented in the course of the draft resolution of the Kraków City Council being proceeded.

- **from January to December 2016** the **"Welcome Packager for Foreigners"** was distributed. It was developed as part of an open competition by the Halina Nieć Legal Assistance Centre. The publication was prepared in English and Ukrainian on: obtaining particular benefits, principles of benefiting from health care services and education, course of action in the case of being a victim of a crime, obtaining a compensation in the case of motor damage and related to the working environment, principles of performing work and undertaking economic activity, rent, lease or lending for use of residential units from the Municipality resources as well as obtaining a driving licence and registration of a vehicle, among others; https://www.bip.krakow.pl/?dok_id=%2066323;
- **since January 2016** within the framework of **social prevention** the City Guard has carried out over 220 lessons in 6th grades of primary schools and about 400 lessons in gymnasiums, post-gymnasium schools and other facilities on "Legal liability of minors". During these lessons provisions forbidding illegal inscriptions and pictures under the Code of Petty Offences, the Criminal Code and the Act on Monument Protection and Monument Care as well as legal consequences of such acts were discussed;
- **since January 2016** the City Guard has been publishing on its website **"The guide for owners of real estate damaged by scrawling or illegal announcements and posters"**;
- **since January 2016** the City Guard has been taking actions for disclosure of **acts of vandalism** in the form of illegal and offensive inscriptions. Within the framework of actions 1722 inscriptions (1201 were removed) were disclosed, as a result of operational activities 52 perpetrators signing the buildings with scrawling were detected, including:
 - 46 perpetrators of petty offences (Article 63a of the Code of Petty Offences), 22 persons were instructed, 6 fines were imposed and 8 motions for penalty were submitted to the court,
 - 4 crime perpetrators (Article 108 of the Act on monument protection and care),
 - 2 juveniles signing buildings with scrawling.

Furthermore, within the framework of actions for combating illegal inscriptions **1722 pieces of advice were given to the owners and building administrators**. Every time when illegal graffiti is detected, guards talk to the owner or building administrator and inform how to estimate losses, how to report a crime and how to and where claim damages;

Furthermore, the Municipal Police under the participation of the Kraków **Police** in the implementation of **the programme of counteracting illegal graffiti** carried out by President of the City of Kraków carried out a total of 180 intensified preventive actions targeted to counteracting illegal graffiti, i.e. damage to property often in the form of various kinds of inscriptions inciting to hatred on the basis of race, nationality and religion. The effects of these actions as well as regular patrol and operations service resulted in, inter alia, 13 perpetrators of such type of damage to property caught in the act. In the course of 170 proceedings 11 perpetrators of petty offences under Article 63a of the Code of Petty Offences were identified. During 37 proceedings related to crimes

under Article 288§1 of the Criminal Code 27 perpetrators were identified, of whom in the case of 10 perpetrators proceedings were finished by bringing an indictment to the court. 14 juvenile perpetrators of 16 punishable acts were detained.

- **since January 2016** the Safety and Crisis Management Department of the Kraków Town Hall within the framework of the Referendum Outcome Implementation Task Team has prepared recommendations and guidelines comprising issues of the **further development of monitoring system** of public space in Kraków. This task is implemented on the basis of documentation “The concept of expansion of the video monitoring system in Kraków”.
- **since January 2016** the proceedings of 2016 carried out by the Municipal Police related to the so-called **hate crimes**, i.e. acts caused by racism and xenophobia have been monitored. Statistics of the carried out proceedings are the following:
 - number of proceedings instigated under Article 256§1 of the Criminal Code – 14, the number of crimes ascertained under this Article – 15 (including 9 crimes committed via Internet),
 - number of proceedings instigated under Article 257 of the Criminal Code – 14, number of crimes ascertained – 8 (including 3 crimes committed via Internet),
 - number of proceedings instigated under Article 11991 of the Criminal Code – 6, number of crimes ascertained – 3.

Furthermore, within the framework of actions aiming at combating the use of **hate speech**, the Police carried out educational actions at schools “**Cyberthreats, Prevention, Response**”. The project was targeted to pupils of primary schools, gymnasium, post-gymnasium schools, their parents and teaching staff. Policemen of Teams on Juveniles and Social Pathology discussed the so-called “harmful, illegal threats” which one can encounter on the Internet, including the content in the form of websites, blogs and comments on Internet forums. They incite to hatred and in this way violate the provision of Article 256 or 257 of the Criminal Code. In 2016 there were 587 such meetings for 15 537 pupils, 14 for 792 parents and 533 for 963 for guidance counsellors.

- **on 18 May 2016**, upon the request of the American Jewish Committee (AJC), Professor Jacek Majchrowski, President of the City of Kraków, signed the declaration “Mayors United Against Anti-Semitism”.
- **in June 2016** the Kraków Intercultural Forum City-Business-People was established. The Forum organizers included: Think Tank Diversity Hub and the Kraków Town Hall. It aims at initiating and next developing the space for dialogue and consultation between the Kraków Town Hall (and municipal units) and representatives of business, science, non-governmental organizations and expats themselves in Kraków, <https://diversityhub.pl/event/krakowskie-forum-interkulturowe-miasto-biznes-ludzie/>.
- **June/September 2016** – cultural events: the Jewish Festival Culture, the 5th Jubilee International Days of Roma Culture in Kraków were co-financed. The above-mentioned cyclical undertakings received **subsidies as part of an open competition** for implementation of public tasks of the Municipality of Kraków in the field of culture, art, protection of cultural goods and national heritage in Kraków 2016. Furthermore, the activity of the Decius Villa Association “Forum of Culture Dialogue”, the Foundation Judaica – “Heritage, Remembrance, Civil Community” as well as the Society of Friends of History and Monuments in Kraków “Kraków in the history of nation” were co-financed. Within the framework of the above-mentioned activities the policy of openness to multiculturalism and integration as well as cooperation with foreigners (e.g. ICORN) is implemented;

- **from April to December 2016** within the framework of the care about the quality and aesthetics of the public space “Scrawling Busters” and “You love your country so don’t scrawl on it” were organised in the cooperation with the Cultural Centre Polish Song Library. These events combined covering scrawling with paint with promotion of the Polish song Within the above-mentioned events which were in the form of neighbouring picnics, the Polish Song Library, in cooperation with Scrawling Busters and Councils of Kraków districts (VI and X), prepared the following events:
 - April 2016 - Picnic in Rajska Szkoła with the music of Kraków Street Band;
 - April 2016 - Scrawling Busters – the action of covering scrawling with paint at the square in Tarnów with Polish music – establishing cooperation with Tarnów;
 - May 2016 – Neighbouring Picnic in Azory with dancing, and live music of the band Ladies&Gentlemen;
 - August 2016 – the action “The largest aquarium in Kraków” – painting a mural in Nowa Huta,
 - August 2016 – the Great Fan Whip-round <https://pogromcybazgolow.com/sciepa>;
 - September 2016 – PR conference in the local self-government – “Costless social projects” – establishing cooperation with the Katowice Town Hall;
 - September 2016 – Neighboring Picnic in Kliny Poranne with the live music of Cracov Cover Band;
 - November 2016 – the Action “You love your country so don’t scrawl on it” during the Singing lesson on the Main Square in Kraków;
- **in October 2016** in accordance to the concluded agreement (under Article 19a of the Public Benefit and Volunteer Work Act) Association Interkulturalni.pl prepared an electronic methodological guide “**Lessons for tolerance – lesson scenarios for schools**” showing how to correctly carry out lessons concerning multiculturalism, tolerance and counteracting racist, ethnic, religious discrimination or discrimination related to the social status for gymnasium students as well as how to introduce elements connected with cultural diversity issues during lessons. Under the task implementation, the Association launched an additional tab “Lesson of tolerance” on its website. The tab contains the guide as well as additional information and material useful for carrying out lessons <http://www.interkulturalni.pl/Przedstawiamy-nowa-publicacje-Stowarzyszenia-dla-nauczycielek-i-nauczycieli-386.html>; materials will be gradually supplemented and upgraded;
- **from October to December 2016** provisions of anti-discrimination clauses were consulted with Departments and municipal organizational units of the Kraków Town Hall. They will be introduced to the agreements of rent, lease, and lending for use concluded by the Municipality of Kraków and applicable to all parties of the agreement;
- **in December 2016** the work on establishing the Interdisciplinary Team for cooperation in the implementation of the programme was took up. Its composition and tasks will be stipulated by President of the City of Kraków with the full consultation with non-governmental organizations dealing with multiculturalism, representing national, ethnic and religious minorities as well as expats residing in Kraków.

MULTICULTURAL KRAKÓW – CULTURAL EVENTS IN KRAKÓW

In 2016 the Kraków Festival Office organized several dozens of events promoting culture of artists from other countries or referring to the Kraków idea of multiculturalism.

- **Residential programme of the International Cities of Refugee Network ICORN**
February 2016 – end of the Year, Decius Villa.

The sixth edition of the ICORN residential programme for writers and human rights activists persecuted in their countries for ideological reasons. Dr Felix Kaputu – a scientist and social activist from Kongo visited Kraków which has been the member of the ICORN network since 2011 as the first city from Central Europe region.

- **Conrad's Festival**

24-30 October 2016, Erazm Czeczotka's Palace.

The largest literary festival in Central Europe. Meetings under Joseph Conrad's spiritual patronage - a classic of the world literature, a Pole creating in English (Conrad was fluent only in written English) for his whole life, are a pretext to discover the world of literature in the whole diversity of cultures. In the programme, inter alia, guests from Syria, (Samar Yazbek), Ukraine, Australia and New Zealand. Writers from Turkey, Iran, India, Egypt and Russia, among others, were the festival's guests in previous years.

- **Miłosz Festival**

9-12 June 2016, Czapski Pavilion .

Another edition of the largest poetic event in Poland, held under the slogan of "Piesek przedrożny" – the collection of Miłosz' essayistic texts devoted to the refugee's and wanderer's spiritual condition. The programme includes, inter alia, the visit of the famous Syrian poet Adonis (often considered as one of the candidates to the Nobel's Prize) or a writer and social activist from Libya Ashur Etwebi.

- **Literary meetings at the Jewish Culture Festival**

25 June – 2 July 2017, the Jewish Culture Centre.

The second edition of the literary programme at the Jewish Culture Festival organized by the Kraków Festival Office – the operator of the programme Kraków UNESCO City of Literature. In 2016 the terms of diaspora and Shabbat were the motto of the Jewish Culture Festival. In the programme, inter alia: the debate on Stranger and a problem of otherness with the participation of Katarzyna Surmiak-Domańska (Ku-Klux-Klan. Here love lives) and Jarosław Mikołajewski (High tide, Nabu's journey) as well as anti-discrimination workshops entitled Large dogs does not bark with the participation of Agnieszka Matan from the Theatre of Improvisation Hultaj.

- **Exhibition "Only happiness is a real life"**

devoted to Zuzanna Ginczanka.

10 June – 4 August 2016, the Photography History Museum

Zuzanna Ginczanka (properly: Pola Gincburg) is one of the most talented poets of the Interwar Period, born in Poland and writing in Polish, she was from the family of Russian Jews, she tragically died during the occupation and was generally forgotten in post-war times. Within the framework of Miłosz' Festival in Kraków, the Kraków Festival Office and the Foundation City of Literature organized an exhibition devoted to her.

- **EtnoKraków / Crossroads 2016**

Another edition of world and ethnic music festival, a continuation of the Crossroads festivals originating from the programme of the European Culture Cities Kraków 2000. Confrontation of achievements of international and Polish ethno scene based on the reconstruction projects and proposals inspired by traditional music. The following performed: Kalscima (Italy), El Naán (Spain), Gulaza (Algeria/Israel) or Iberi (Georgia) as well as the Polish and Ukrainian

project Meridian 68, among others; the concerts of traditional songs of Kujawy and Polesie region were held, among others.

- **Midsummer Night Fair**

24-26 June 2016, Czerwiński Boulevard.

Traditional outdoor event of reconstruction and ethnographic nature, the previous edition of which was devoted to the times of Jagiellonians. Show and spectacles, workshops and outdoor games recreated the multicultural Kraków of the era of the Polish and Lithuanian dynasty – contacts with the worlds of east and west, characteristic trend of Italianness and soup vegetables for the era of late Jagiellonians.

ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW FOR FOREIGNERS PURSUANT TO SOCIAL WELFARE ACT
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The Municipal Social Welfare Centre provides foreigners with social assistance in accordance with the principles set out in the Social Welfare Act of 12 March 2013 (consolidated text: Journal of Laws of 2016, item 930 as amended). Pursuant to Article 5 and Article 5a, unless international agreements provide otherwise, a foreigner who resides or stays within the territory of the Republic of Poland is entitled to receive social benefits:

- on the basis of permanent residence permit,
- on the basis of a long-term resident's EU residence permit,
- on the basis of temporary residence permit granted to a foreigner for the purpose of family reunification if he/she stays on the territory of the Republic of Poland or if he/she stays on this territory in order to reunite with his/her family and is a member of the family of a foreigner residing on the territory of the Republic of Poland in relation to having been granted a refugee status;
- on the basis of temporary residence permit granted to a foreigner for the purpose of family reunification if he/she stays on the territory of the Republic of Poland or if he/she stays on this territory in order to reunite with his/her family and is a member of the family of a foreigner residing on the territory of the Republic of Poland in relation to having been granted a subsidiary protection;
- on the basis of temporary residence permit granted due to other circumstances if he/she possesses a long-term resident's EU residence permit issued by another member state of the European Union and:
 - intends to work or conduct economic activity within the territory of the Republic of Poland pursuant to applicable regulations on this subject within this territory or intends to take up or continue studies or occupational trainings on the territory of the Republic of Poland or
 - confirms other circumstances justifying his/her residence on the territory of the Republic of Poland in relation to having been granted a refugee status or a subsidiary protection.

Foreigners fulfilling the above-mentioned criteria may benefit from social assistance on equal basis with citizens of the Republic of Poland.

Furthermore, foreigners who have a place of residence and stay on the territory of the Republic of Poland:

- in relation to having been granted a residence permit for humanitarian reasons or a permit for a tolerated stay – may obtain the assistance only in the form of shelter, meal, necessary clothing and a purpose-specific benefit;
- on the basis of a certificate referred to in Article 170 of the Act of 12 December 2013 on foreigners (a certificate confirming the presumption that a person is a victim of human trafficking) or on the basis of a permit referred to in Article 176 of the Act on foreigners (temporary residence permit for human trafficking victims) – they are entitled to benefits in the form of crisis intervention, shelter, meal, necessary clothing and a purpose-specific benefit.

Additionally, foreigners who obtained a refugee status or a subsidiary protection or stay on the territory of the Republic of Poland on the basis of temporary residence permit for the purpose of family reunification if a member of the family has been granted a refugee status or a subsidiary protection may benefit from extensive assistance aiming at supporting the process of their integration.

Pursuant to Article 92 of the Social Welfare Act, the assistance for a foreigner in the form of supporting the integration process is being granted for a period not exceeding 12 months. It includes:

- 1) cash benefits amounting from PLN 606 to PLN 1335 per month per person intended for:
 - a. maintenance, in particular, expenses for food, clothing, footwear, personal hygiene and housing fees,
 - b. expenses connected with learning of the Polish language;
- 2) payment of health insurance contribution stipulated in the Act of 27 August 2004 on publicly funded health care benefits;
- 3) social work;
- 4) special counselling, including legal, psychological and family counselling;
- 5) provision of information and support in contacts with other institutions, in particular labour market institutions, local community and non-governmental organizations;
- 6) other measures supporting the integration process of a foreigner.

The assistance for foreigners is implemented under an individual integration programme. It supports the integration processes and it is expected to allow foreigners to adjust to a new environment and living conditions. The individual integration programme as well as the social contract contains mutual obligations of the parties, the only change is that in the case of the individual integration programme these obligations are statutory and the programme only clarifies and adjusts them to a foreigner's individual situation. The integration programme is agreed between the Municipal Social Welfare Centre in Kraków and a foreigner. It determines the amount, the scope of the assistance form depending on an individual life circumstances and provisions set out in Article 93 of the Social Welfare Act.

In particular, the Municipal Social Welfare Centre in Kraków is obliged to provide a foreigner with the information, support him in contacts with the environment, provide assistance in organizing accommodation and perform social work. As far as a foreigner is concerned, he is obliged to register in the place of residence, register in the district employment agency and actively look for a job, participate in Polish language courses (if necessary), regularly meet with a programme manager and observe the obligations adopted in the programme.

The social welfare centre cooperates with a competent voivode in the assistance for foreigner in relation to a place of residence, including where possible the foreigner's choice of a place of residence. The foreigner's progress in the integration process under the programme which he/she

implements is monitored by a social worker at least once every three months, counting from the day of the commencement of the programme. The progress in integration is evaluated in terms of the level and effectiveness of the integration process, in particular in the following areas, according to the integration objectives stipulated in the programme:

- 1) language education, including the level of acquiring basic vocabulary of the Polish language enabling communication;
- 2) professional functioning in terms of progress in looking for a job and other forms of professional activity allowing a foreigner to become economically independent;
- 3) social functioning, in particular in terms of making contacts with the local environment and the level of participation in social, cultural and public life.

In order to determine the foreigner's progress in the integration process, the social worker applies methods of observation, direct talk with the foreigner and members of his family. Furthermore, he/she may consult other institutions and organizations participating in the integration process.

The social assistance for foreigners staying within the territory of the Republic of Poland is provided by various government and local self-government administration bodies. Competent bodies and the scope of assistance which they provide depend on the status of the foreigner's residence within the territory of the Republic of Poland.

In 2016 the Municipal Social Welfare Centre in Kraków provided foreigners with assistance by the following categories:

- purpose-specific benefit – **128** people in 42 families,
- individual integration programme – **15** people in 5 families from: one family from Yemen, two families from Syria and two families from Ukraine,

Furthermore, the assistance was provided in the following forms:

- cash benefit intended to cover expenses for food, clothing, footwear, personal hygiene and housing fees and to cover expenses of learning of the Polish language – **15** people,
- payment of health insurance contribution – **3** people (from 3 families: one from Yemen, two from Syria),
- assistance in the form of social work – **15** people,
- provision of information and support in contacts with other institutions, in particular labour market institutions, local community and non-governmental organizations – **15** people.

ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW FOR FOREIGNERS PURSUANT TO ACT ON THE EDUCATION SYSTEM

Integration of pupils from the immigrant families consists in taking all measures aiming at eliminating difficulties experienced by pupils from abroad. It concerns, inter alia: language barrier, fear of cultural distinctiveness. Furthermore, such actions are expected to counteract their social exclusion, give them a good start on the labour market in relation to acquired skills and motivate them to actively participate in social life.

Conditions for starting education by children and youth who are not Polish citizens are stipulated in the Act of 7 September 1991 on education system (consolidated text: Journal of Laws of 2016, item 1943, as amended) and in the regulation of the Minister of National Education of 9 September 2016 *on the education of people who are not Polish citizens and non-Polish nationals who have attended schools within school education systems in other countries* (Journal of Laws of 2016, item 1453). Pursuant to Article 94a (1) and (1a) of the Act of 7 September 1991 on education systems people

who are not Polish citizens benefit from education and care in all types of public nursery school or other public preschool education settings as well as non-public nursery school referred to in Article 90 (1b) of the above-mentioned Act and non-public other forms of preschool education settings referred to in Article 90 (1c) of the above-mentioned Act and subject to schooling obligation benefit from education and care in public primary education, gymnasiums, public arts schools and facilities, including artistic facilities, on the conditions that apply to Polish citizens. People who are not the citizens of Poland subject to education obligation benefit from education and care in public post-gymnasium schools until reaching the age of 18 or completing a post-gymnasium school on conditions that apply to Polish citizens.

Furthermore, pursuant to §18 of the regulation of the Minister of National Education of 9 September 2016 *on the education of people who are not Polish citizens and non-Polish nationals who have attended schools within school education systems in other countries*, the body managing the school organises additional free-of-charge Polish language lessons for students from abroad subject to schooling or education obligation who do not know the Polish language or whose knowledge of the Polish language is insufficient to obtain education. Additional Polish lessons are conducted on individual basis or in a group in the number allowing for becoming sufficiently fluent in the Polish language to the extent enabling to attend compulsory mainstream classes but it may not be lower than 2 hours a week.

Pursuant to §19 of the above-mentioned regulation for students in the case of whom the teacher conducting classes states the necessity of supplementing curriculum differences from this subject, the body managing the school organizes additional compensatory classes in the form of additional classes from this subject. Additional compensatory classes are conducted on an individual basis or in groups in the number of one hour a week.

The weekly timetable of additional classes referred to in §18 and §19 of the above-mentioned resolution is established by the headmaster of the school in which these lessons are conducted, in agreement with the body managing the school. The total number of the above-mentioned lessons cannot exceed 5 hours a week per one student.

On the basis of the data from the Educational Information System – as of 30 September 2016 – **456 students** who are not Polish citizens benefit from additional Polish language lessons in the Kraków local self-government schools in the school year 2016/2017.

Furthermore, public nursery schools, schools and facilities provide students and their parents with the psychological and pedagogical assistance. This assistance is organized, inter alia, pursuant to the regulation of the Minister of National Education of 30 April 2013 *on principles of organization and provision of psychological and pedagogical assistance in public nursery schools, schools and facilities* (Journal of Laws of 2013, item 532). In accordance with §3 (1) (11) of the above-mentioned regulation, the student is provided with the psychological and pedagogical assistance in public nursery schools, schools and facilities and this assistance consists in recognizing and satisfying the student's developmental and educational needs and recognizing the student's individual physical and mental opportunities which result from, inter alia, adaptation difficulties related to cultural differences or the change of educational environment, including those related to his previous education abroad.

In 1 September 2014 in the Integration Secondary School Complex no. 1 in Kraków, al. Kijowska 3 the interschool team of Ukrainian language learning as a language of a national minority was established in order to maintain the sense of national identity – pursuant to the regulation of the Ministry of National Education of 14 November 2007 *on conditions and the manner of executing tasks enabling*

students to belong to national and ethnic minorities and communities using regional language to maintain the sense of national, ethnic and language identity by nursery schools, schools and public facilities (consolidated text: Journal of Laws of 2014, item 263). In the above-mentioned interschool team in accordance with applicable regulations the education is available to children and youth who, pursuant to the Act of 6 January 2005 on national and ethnic minorities (consolidated text: Journal of Laws of 2017, item 823), belong to Ukrainian national minority, i.e. they possess Polish citizenship (pursuant to the Act, a national minority is a group of Polish citizens who fulfils cumulative conditions set out in the Act).

“OPEN KRAKÓW” PROGRAMME IMPLEMENTATION SCHEDULE IN 2016

Priority tasks:	Actions:	Time limit for:	Product name:	Implemented actions in 2016
1) creating an Office friendly to foreigners, national and ethnic minorities through equal access to the services and benefits offered by the Municipality,	a) launching an information point where advice will be given in foreign languages,	until 31 December 2018.	information point launched	two projects from NGOs to the FAMI fund were submitted: status of applications: waiting for the competition results
	b) translating and publishing the administrative procedures with which foreigners may come in contact in the Public Information Bulletin of the City of Kraków,	until 31 December 2017.	compilation of procedures translated in the Kraków Public Information Bulletin	“Open Kraków” Programme was translated into Ukrainian, English and German
	c) starting cooperation with partners with the aim of preparing a welcome package for foreigners, including an informative brochure	continuous action	welcome package for foreigners	distribution of the “Welcome Package”
	d) conducting training for self-government employees concerning building an office friendly to foreigners, national and ethnic minorities and trainings in intercultural communication,	continuous action	conducted training	under implementation
2) building an institutional framework for cooperation between the representatives of national and ethnic minorities and foreigners and a unit of local self-government,	a) establishing an interdisciplinary team on cooperation for the implementation of the Programme, whose composition and tasks will be determined by the President of Kraków by a regulation,	until 31 December 2016	a regulation appointing an interdisciplinary team for cooperation for the implementation of the Programme	under implementation
	b) indicating by the President of	until 31	the President’s	order of the President of the City of

	Kraków the organisational unit of the Office responsible for supporting initiatives and cooperation with the representatives of national and ethnic minorities and foreigners;	December 2016	regulation on the tasks of the Vice President.	Kraków no. 3622/2016 of 26 December 2016 on the division into internal organisational units and the detailed scope of activity of the Office Municipal Centre of Supporting Social Initiatives
	c) cooperation of the organisational unit of the Office, as referred to in point 2) and other organisational units of the Office and municipal organisational units, non-governmental organisations and other institutions and services operating on the territory of the Municipality, including cultural and educational institutions and higher education institutions.	continuous action	meetings, conferences and other events	the cooperation with NDI was established as part of the project Interfaih/Interethnic Coalition-Building to Combat Xenophobia and Religious-based Discrimination; the cooperation with departments of the Kraków Town Hall and municipal organisational units was established in relation to the implementation of the Programme
3) creating a social platform for consultation and development of openness and multiculturalism policies,	a) developing a social awareness campaign concerning how the local community benefits from diversity and multiculturalism together with the creation of a separate web site devoted to immigration.	until 31 December 2018.	outline of the social campaign	funds for 2017 in the amount of PLN 250 000 were secured
	b) appointing a chapter which will grant the "multicultural logo" to institutions acting for the benefit of tolerance and the prevention of incidents of a discriminatory nature in the Municipality,	until 31 December 2017.	draft resolution setting up the chapter which will grant the "multicultural logo"	under implementation
4) shaping the social responsibility of private actors in	a) introducing mandatory anti-discrimination clauses applicable to	after 31 December	contracts containing the	anti-discrimination provisions to the agreements of lend of use, rent, lease

the municipal politics,	all contracting parties into lease, rent and lending agreements concluded by the Municipality,	2016, continuous action	clause on anti-discrimination clauses applicable to all contracting parties	(ZBK, ZIKiT, OU, ZiS) were introduced
	b) establishing cooperation with private parties to work together for openness to other cultures and nationalities,	continuous action	communications and information for private entities; informational meetings	the Kraków Intercultural Forum City-People-Business was established
5) implementing mechanisms for responding to racist and xenophobic incidents as part of an inclusive policy and building intercultural awareness of the population,	a) acquiring current statistics on crimes and violations of law caused by racism or xenophobia,	continuous action	information provided (e.g. press releases, newsletter sending, announcements)	statistics from the Police and City Guard was obtained
	b) organising events referring to the idea of multiculturalism, e.g. in the form of vernissages, conferences or cyclical festivals,	continuous action	events organised	funds for 2017 for the implementation of the Multicultural Festival as part of an open competition were secured
	c) supporting non-governmental organisations,	continuous action	implementation of an open tender contest or other mode of commissioning public tasks to non-governmental organisations	funds for the organization of an open competition for educational activities and the organization of the Multicultural Festival were secured

d) informing on the possibility of initiating the process of naming streets, squares relating to foreigners, national and ethnic minorities and promoting the existing places, so as to ensure their participation in collective memory and preservation of identity while simultaneously spreading knowledge about these places among the residents of Kraków,	continuous action	information provided (e.g. press releases, newsletter sending, announcements)	getting familiar with the external procedure concerning the names of streets, alleys, bridges, plazas, housing estates, parks, boulevards and squares; under implementation
e) shaping sensitivity to cultural diversity and the ability to use sensitive language in the context of racial, ethnic and national differences,	continuous action	conducted training	events implemented by KBF
f) carrying out activities aimed at supporting the organisation of school activities and educational projects devoted to the multicultural heritage of the city,	continuous action	completed projects	Association INTERKULTURALNI PL pursuant to Article 19a in accordance with the Public Benefit and Volunteer Work Act implemented the task: "Lessons for tolerance – lesson scenarios for schools".
g) conducting a competition directed to the children of the representatives of national and ethnic minorities in the field of knowledge about the history of the city of Kraków,	continuous action.	a contest for the children of foreigners testing the knowledge about Kraków	funds for educational activity as part of an open competition for non-governmental organizations were secured
h) conducting a competition among pupils of Krakow schools concerning their knowledge about other nationalities living in Krakow,	continuous action.	a contest for the pupils of Krakow schools concerning their	funds for educational activity as part of an open competition for non-governmental organizations were secured

			knowledge of other nationalities	
	i) providing patronage and other forms of support for projects, artistic, cultural, scientific and educational initiatives devoted to the multicultural heritage of the city,	continuous action.	patronage given	the patronage of the President of the City of Kraków – 3 rd National Criminological Conference entitled Crime motivated by hatred (23-24 Maja 2016)
	j) ensuring the proper course of mass events,	continuous action.	entries in the regulations of events in the facilities belonging to the Municipality banning racist and xenophobic behaviours	under implementation
6) caring for the quality and aesthetics of public space,	a) continuing work by the Task Team for Limiting Scrawling in Krakow appointed by the President of the City of Kraków,	continuous action	documents confirming the work of the Team	the work started to establish the Team
	b) creating an Operational Team of the City Guard of the City of Krakow and the Police to prosecute the perpetrators of acts of vandalism, in particular those signing buildings with scrawl,	until 31 December 2016	a document confirming the appointment of the Team	30 December 2016 the Police and the City Guard signed the AGREEMENT ON PARTNERSHIP COOPERATION in the implementation of "Open Kraków" Programme related to prosecution of the perpetrators of acts of vandalism, in particular those signing buildings with scrawl
	c) local community organisation around the idea of protecting public space from scrawl,	continuous action	press releases, reports on meetings with	Social action "Scrawling Busters" and "You love your country so don't scrawl on it", events combining covering

		residents	scrawling with paint with promotion of the Polish song in cooperation with Scrawling Busters and Councils of Kraków Districts (IV and X)
d) developing a system for promoting active attitudes of property owners who will ensure that their buildings are free from scrawl,	until 31 December 2016	a document describing a system for promoting active property owners	The City Guard in Kraków published on its website "The guide for owners of real estate damaged by scrawling or illegal announcements and posters"
e) engaging and promoting private entities working with the Municipality for removing scrawl,	continuous action	documents confirming cooperation of the Municipality with companies	the Task Team for Limiting Scrawling in the cooperation with a private company removed graffiti on Skalka, among others
f) supporting activities for the installation of video surveillance, traffic lights and developing a catalogue of recommendations to actively prevent acts of vandalism on buildings,	continuous action	recommendation catalogue	the Safety and Crisis Management Department of the Kraków Town Hall within the framework of the Referendum Outcome Implementation Task Team has prepared recommendations and guidelines comprising issues of the further development of monitoring system of public space in Kraków.
g) engaging the inhabitants of Krakow, including in particular pupils of junior high and high school students, as well as academic youth in actions aimed at removing scrawl,	continuous action	messages and information transferred to schools and universities	activities of the City Guard as part of social prevention – lessons at primary schools, gymnasiums, post-gymnasium schools and other facilities; the actions of removing scrawling with the participation of pupils from primary schools and gymnasiums were organised
h) giving space to artists to create	continuous	a document	the Culture Department in the

	professional mural and legal graffiti and organising competitions in the above-mentioned,	action	defining the rules of organising artistic mural competitions.	agreement with ZBK prepared surfaces for murals
	i) organising an information bank concerning places where significant facades are located and the educational and information activities concerning the legal consequences of the destruction of buildings and other elements of urban space with scrawl,	continuous action	a document defining the rules of organising the bank information about the places where the facades are located and the outline of educational and information activities	on the City Guard website inhabitants may report façades signed with scrawling; there is information concerning legal consequences arising from damaging buildings and other elements of city space by scrawling
	j) promoting and emphasizing the importance of scrawl in the context of increasing the sense of security of the residents of Kraków,	continuous action	press releases, ephemeral materials concerning scrawl-free zones	under implementation
7) Joining the Intercultural Cities Network at the Council of Europe and the European Commission.	a) preparing a draft resolution of the Krakow City Council.	until 31 December 2018.	draft resolution of the Krakow City Council on the accession of the Krakow	under implementation

			Municipality to the Intercultural Cities Network of the Council of Europe and the European Commission	
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