



**REPORT ON THE
IMPLEMENTATION OF THE
"OPEN KRAKOW"
PROGRAM FOR 2019**

INTRODUCED PURSUANT TO RESOLUTION
NO. LI/964/16 OF THE KRAKOW CITY
COUNCIL DATED SEPTEMBER 14, 2016

DEPARTMENT OF SOCIAL POLICY AND
HEALTH OF THE CITY OF KRAKOW

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Introduction to the report on the implementation of the Open Krakow Program

(...) The Open Krakow Program (...) provides for a series of actions at the institutional and social level for the creation of a society living in the community, using the human, economic and cultural potential of the representatives of national and ethnic minorities and foreigners, while maintaining harmony and mutual respect.

"Open Krakow" program

The "Open Krakow" program was adopted by resolution No. LII/964/16 of the Krakow City Council. The content of the resolution has been published in the Public Information Bulletin at <https://tiny.pl/7qj43> The program has been translated into four languages: English, Ukrainian, Russian and German. The translations of the resolution can be found at: https://www.bip.krakow.pl/?dok_id=%2066323

The implementation of the Open Krakow Program is coordinated by the Social Policy and Health Department of the Krakow City Office (Department for Multiculturalism and Social Projects). The actual activities have been carried out throughout the Municipality of Krakow.

This report will present information on projects regarding multiculturalism, migrants, national and ethnic minorities, activities implemented by the Departments of the City of Krakow, municipal organizational units, cultural centres, libraries and non-governmental organizations cooperating with the Municipality of Krakow, as well as the activities of teams and consultancy bodies appointed, supported or financed by the city.

Foreigners in Krakow - demographic data

The number of foreigners residing in Krakow varies significantly depending on the source of the data. Information about the number of foreigners can be obtained from four sources:

- data of residence and temporary residence from the City of Krakow;
- the database of applications for legalizing a stay on the territory of the Republic of Poland from the Malopolska Voivodeship Office (MUW);
- data from the registry of insured persons from the Social Insurance Institution (ZUS);
- estimates of Selectivv (ancillary research).

As of July 1, 2019, more than 18.5 thousand foreigners declaring Krakow as their place of residence had a valid residence permit issued by the Malopolska Voivodeship. However, there are fewer foreigners registered in the city – 12,840 registered temporarily and 2,715 registered permanently (as of November 2019). On the other hand, there are 31,669 people insured by ZUS at workplaces in the city of Krakow (as of October 31, 2019). However, according to the estimates of Selectivv (smartphone users), there were 49,770 Ukrainians staying in Krakow for the minimum of 3 months during the period of August 2018 - July 2019. ¹

¹ Immigrants in Krakow in light of registration data: demographic analysis - Konrad Pędziwiatr, Marcin Stonawski, Jan Brzozowski, Centre for Advanced Population and Religious Studies, University of Economics in Krakow (OWiM)

Structure of migrants by nationality

In all the analysed databases, Ukrainian citizens constituted the largest group of immigrants. Data from the legalization of stay at MUW indicates 6,500 people were from Ukraine, whereas, information from the Krakow City Office reports a number of 7,700 people. Data from ZUS, the Social Insurance Institution, regarding insured persons presents a completely different number - almost three times greater, reaching a total of 21 thousand people. Big data from Selectivv taken from mobile phones indicate an even higher number of migrants from Ukraine. The company's estimates indicate approximately 50,000 people. At the top of the ten largest migration groups can be found European Union countries such as **Italy, Spain, France, Germany and Great Britain**. Non-EU citizens are most often **Belarusians** and **Russians** as well as from outside of Europe can be found **Indians** and **Vietnamese people** also in the top ten. All of the data sources report the top ten countries where immigrants come from represent more than 70% of all registered foreigners².

Gender, education and type of work performed

Men were the predominate group among foreigners in Krakow during 2019. Data from the Malopolska Voivodeship Office indicate that men constituted 56% of the immigrant population, while information from the Social Insurance Institution (ZUS) indicates an even larger share of 62%.

Foreigners staying in Krakow are characterized by a high level of education. Sixty-six percent of those who declared their level of education during the legalization procedure had a university degree³.

Registration of foreigners at the Administrative Affairs Department of the City Office of Krakow

The Administrative Affairs Department registers foreigners for temporary or permanent stay. The SA-12 procedure, which sets out the rules for registering a foreigner for permanent or temporary residence, is available on the Public Information Bulletin in Polish at: https://www.bip.krakow.pl/?dok_id=3276&sub=procedura&proc=SA-12

It is also available in English, Ukrainian and Russian on the website open.krakow.pl.

According to data of the Administrative Affairs Department, among foreigners registered for permanent residence in the Municipality of Krakow, the largest group consists of Ukrainian citizens - 774, followed by: Italians - 221, British - 179 and Russians - 136. The table below presents data on the registration of foreigners in Krakow by country of nationality (data prepared as of 10 January 2020).

Number of foreigners registered in the Municipality of Krakow for permanent stay by country		
1	AFGHANISTAN	1
2	ALGERIA	13
3	ARGENTINA	3
4	ARMENIA	18
5	AUSTRALIA	6
6	AUSTRIA	111
7	BELGIUM	40
8	STATELESS PERSONS	1
9	BELARUS	129
10	BOLIVIA	2
11	BOSNIA AND HERZEGOVINA	3
12	BOTSWANA	1
13	BRAZIL	18
14	BULGARIA	47
15	CHINA	8
16	CROATIA	15
17	CYPRUS	2

² Ibid.

³ Ibid.

18	CZECH REPUBLIC	46
19	DENMARK	18
20	EGYPT	11
21	ESTONIA	3
22	PHILIPPINES	2
23	FINLAND	15
24	FRANCE	131
25	GREECE	24
26	GEORGIA	4
27	GUATEMALA	1
28	EQUATORIAL GUINEA	1
29	SPAIN	91
30	NETHERLANDS	73
31	INDIA	37
32	INDONESIA	2
33	IRAQ	13
34	IRAN	5
35	IRELAND	24
36	ICELAND	1
37	ISRAEL	6
38	JAPAN	16
39	YEMEN	1
40	JORDAN	2
41	CAMEROON	2
42	CANADA	8
43	KAZAKHSTAN	19
44	KENYA	1
45	COLUMBIA	5
46	DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA (NORTH KOREA)	1
47	KOSOVO	1
48	COSTA RICA	1
49	CUBA	3
50	KYRGYZSTAN	1
51	LEBANON	2
52	LIBYA	9
53	LITHUANIA	42
54	LUXEMBOURG	1
55	LATVIA	6
56	MACEDONIA	2
57	MOROCCO	8
58	MEXICO	6
59	MOLDOVA	8
60	MONGOLIA	12
61	MOZAMBIQUE	1
62	NEPAL	1
63	GERMANY	100
64	NOT DETERMINED	35
65	NIGERIA	4
66	NORWAY	18
67	PAKISTAN	1
68	PERU	2
69	PORTUGAL	49

70	REPUBLIC OF KOREA (SOUTH KOREA)	9
71	REPUBLIC OF SOUTH AFRICA	1
72	RUSSIA	136
73	ROMANIA	74
74	SENEGAL	2
75	SERBIA	14
76	SINGAPORE	1
77	SLOVAKIA	44
78	SLOVENIA	5
79	UNITED STATES OF AMERICA	92
80	SYRIA	2
81	SWITZERLAND	19
82	SWEDEN	38
83	THAILAND	1
84	TAIWAN	1
85	TOGO	1
86	TRINIDAD AND TOBAGO	1
87	TUNISIA	12
88	TURKEY	27
89	TURKMENISTAN	3
90	UKRAINE	774
91	URUGUAY	1
92	UZBEKISTAN	6
93	VATICAN	1
94	VENEZUELA	3
95	HUNGARY	65
96	UNITED KINGDOM	179
97	VIETNAM	117
98	ITALY	227
	Total	3,150

According to the data of the Administrative Affairs Department, among the foreigners registered for temporary residence in the Municipality of Krakow, the largest group includes citizens of Ukraine - 11,181, from Belarus - 1,004, Russia - 921 and from India - 919.

Number of foreigners registered in the Municipality of Krakow for temporary stay by country		
1	AFGHANISTAN	4
2	ALBANIA	43
3	ALGERIA	25
4	ANGOLA	27
5	SAUDI ARABIA	7
6	ARGENTINA	58
7	ARMENIA	82
8	AUSTRALIA	21
9	AUSTRIA	47
10	AZERBAIJAN	103
11	BAHRAIN	1
12	BANGLADESH	16
13	BELGIUM	50
14	BENIN	4
15	STATELESS PERSONS	4
16	BELARUS	1004
17	BOLIVIA	3

18	BOSNIA AND HERZEGOVINA	8
19	BRAZIL	300
20	BULGARIA	64
21	BURUNDI	2
22	CHILE	14
23	CHINA	236
24	CROATIA	53
25	CYPRUS	7
26	CHAD	1
27	MONTENEGRO	3
28	CZECH REPUBLIC	114
29	DENMARK	23
30	DEMOCRATIC REPUBLIC OF THE CONGO	13
31	DOMINICAN REPUBLIC	4
32	DJIBOUTI	1
33	EGYPT	115
34	ECUADOR	12
35	ESTONIA	16
36	ETHIOPIA	5
37	PHILIPPINES	26
38	FINLAND	38
39	FRANCE	252
40	GAMBIA	4
41	GHANA	9
42	GREECE	118
43	GEORGIA	79
44	GUATEMALA	1
45	GUINEA	1
46	HAITI	1
47	SPAIN	331
48	NETHERLANDS	110
49	HONDURAS	1
50	INDIA	919
51	INDONESIA	56
52	OTHER EU COUNTRIES	5
53	IRAQ	35
54	IRAN	58
55	IRELAND	37
56	ICELAND	1
57	ISRAEL	43
58	JAMAICA	1
59	JAPAN	73
60	YEMEN	10
61	JORDAN	24
62	CAMEROON	23
63	CANADA	38
64	KAZAKHSTAN	178
65	KENYA	7
66	COLUMBIA	44
67	CONGO	15
68	DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA (NORTH KOREA)	31
69	KOSOVO	8

70	COSTA RICA	6
71	CUBA	7
72	KYRGYZSTAN	16
73	LEBANON	12
74	LIBYA	7
75	LITHUANIA	58
76	LUXEMBOURG	1
77	LATVIA	39
78	MACEDONIA	17
79	MADAGASCAR	1
80	MALDIVES	1
81	MALAYSIA	15
82	MALI	2
83	MALTA	1
84	MOROCCO	50
85	MAURITIUS	6
86	MEXICO	82
87	MOLDOVA	61
88	MONACO	1
89	MONGOLIA	64
90	MOZAMBIQUE	1
91	NEPAL	13
92	GERMANY	177
93	NOT DETERMINED	5
94	NIGER	3
95	NIGERIA	31
96	NORWAY	16
97	NEW ZEALAND	5
98	PAKISTAN	41
99	PALESTINE	3
100	PANAMA	1
101	PERU	6
102	PORTUGAL	163
103	REPUBLIC OF KOREA (SOUTH KOREA)	51
104	REPUBLIC OF SOUTH AFRICA	29
105	CAPE VERDE	1
106	RUSSIA	921
107	ROMANIA	205
108	RWANDA	9
109	EL SALVADOR	2
110	SENEGAL	3
111	SERBIA	52
112	SIERRA LEONE	1
113	SINGAPORE	9
114	SLOVAKIA	167
115	SLOVENIA	16
116	SOMALIA	3
117	SRI LANKA	10
118	UNITED STATES OF AMERICA	277
119	SUDAN	2
120	SURINAME	1
121	SYRIA	24
122	SWITZERLAND	14

123	SWEDEN	51
124	TAJIKISTAN	2
125	THAILAND	22
126	TAIWAN	13
127	TANZANIA	2
128	TRINIDAD AND TOBAGO	1
129	TUNISIA	40
130	TURKEY	367
131	TURKMENISTAN	4
132	UGANDA	2
133	UKRAINE	11,181
134	URUGUAY	3
135	UZBEKISTAN	38
136	VENEZUELA	9
137	HUNGARY	114
138	UNITED KINGDOM	214
139	VIETNAM	190
140	ITALY	502
141	IVORY COAST	1
142	ZIMBABWE	18
	Total	20,550

Altogether - the number of foreigners registered in the Municipality of Krakow per day as of 10 January amounted to 23,700 people. According to the data, among all registered residents, citizens of more than 140 nationalities live in Krakow.

Marriages according to data from the Civil Registry Office

During 2019, two-hundred and seventy-nine foreigners were married in Krakow - the largest number were Ukrainian citizens. They were followed by citizens of Great Britain, Russia, Spain, Germany and Italy.

No.	Country of citizenship	Number of marriages concluded
1	Ukraine	56
2	United Kingdom	30
3	Russia	18
4	Spain	16
5	Germany	14
6	Italy	13
7	France	11
8	USA	10
9	Belarus	9
10	Portugal	8
11	Ireland	7
12	Turkey	6

13	Netherlands	5
14	Belgium	5
15	Romania	5
16	India	4
17	Israel	4
18	Algeria	4
19	Denmark	3
20	Albania	3
21	Brazil	3
22	Norway	3
23	Switzerland	3
24	Peru	3
25	Serbia	3
26	Sweden	2
27	Bulgaria	2
28	Lithuania	2
29	Morocco	2
30	Hungary	2
31	Argentina	2
32	Finland	1
33	Angola	1
34	Croatia	1
35	Andorra	1
36	Moldova	1
37	Czech Republic	1
38	Philippines	1
39	China	1
40	Cuba	1
41	Austria	1
42	Australia	1

43	Egypt	1
44	Japan	1
45	Pakistan	1
46	Greece	1
47	Slovenia	1
48	Kazakhstan	1
49	Macedonia	1
50	Mexico	1
51	Thailand	1
52	Uzbekistan	1
TOTAL		279

PESEL numbers for foreigners according to the data of the Civil Registry Office

In 2019, there were 350 cases of persons applying for PESEL numbers for children of foreigners born in Krakow in connection with issuance of a birth certificate. Most were for Ukrainian citizens (also some for persons from Belarus, Brazil and India)⁴.

PESEL number made available to children of foreigners for whom the Civil Registry Office in Krakow issued birth certificates in 2019, broken down by country of citizenship	
Albania	<5
Belgium	<5
Bulgaria	<5
France	<5
Greece	<5
Netherlands	<5
Norway	<5
Portugal	<5
Romania	<5
Italy	<5
Armenia	<5
Azerbaijan	<5
Belarus	20
Estonia	<5
Kazakhstan	<5
Lithuania	<5
Russia	20
Ukraine	230
Uzbekistan	<5
Czech Republic	<5
Slovakia	<5
Macedonia	<5
Serbia	<5
Bangladesh	<5

⁴ Generated in MC based on data from the PESEL register as of 25/03/2020.

Philippines	<5
India	20
Iran	<5
Mongolia	<5
Nepal	<5
Pakistan	<5
Vietnam	<5
Guinea	<5
Morocco	<5
Angola	<5
Argentina	<5
Brazil	10
Mexico	<5
United States	<5
All numbers are rounded to 10. "<5" means that between 1-4 PESEL numbers have been given	Total: 350

Foreign students according to the data of the Education Department

According to data provided by the Education Department:

- Number of foreign students (no division into nationalities) as of September 30, 2019: total (including adults) was 3,535, including 1,596 students in kindergartens and local government schools and 1,939 students in kindergartens and non-local-government schools.
- Number of students with Polish citizenship and foreign students (it is not possible to distinguish foreigners separately) who benefit from additional study of the Polish language as of September 30, 2019: 1,019 students in local government schools and 181 in non-local-governmental schools. Pursuant to the regulation of the Minister of National Education of 23 August 2017 on the education of persons who are not Polish citizens and persons who are Polish citizens who received education in schools functioning in the education systems of other countries (Journal of Laws of 2017, item 1655, as amended), additional classes of the Polish language can be granted for not less than 2 and not more than 5 lesson hours per week.
- Number of students, children of foreigners who have benefited from psychological and pedagogical assistance - 511.
- Number of children of nationalities other than Polish living in boarding schools (no data regarding the division into nationalities and locations): 149 and 1 child at the Special Educational Centre called "Centrum Autyzmu i Całościowych Zaburzeń Rozwojowych" in Krakow.
- Number of children learning the language of a national minority or ethnic group or a regional language as of September 30, 2019: 4 students learning Armenian at Primary School No. 50, twelve students learning Armenian at Primary School No. 26, and eight students learning Ukrainian at the Primary School with Integration Departments No. 12.

Employment and entrepreneurship according to data of the Municipal Labour Office

During the period from January 1 to December 31, 2019 the Municipal Labour Office in Krakow registered 42,673 declarations on entrusting work to a foreigner. Division into nationalities of the persons to whom the above mentioned declarations were issued is as follows:

Foreigner's country of citizenship	Number of declarations on entrusting work issued for a foreigner performing work
Armenia	91
Belarus	1473

Georgia	1499
Moldova	344
Russia	509
Ukraine	38,757
Total	42,673

During the period from January 1, 2019 to December 31, 2019, the Municipal Labour Office issued 406 refusals to enter into the register of declarations on entrusting work to a foreigner, as follows by nationality:

Foreigner's country of citizenship	Number of refusals issued
Armenia	0
Belarus	13
Georgia	10
Moldova	0
Russia	3
Ukraine	380
Total	406

During the period from January 1, 2018 to December 31, 2018, 209 seasonal work permits were issued by the Municipal Labour Office, as follows, by country of nationality:

Foreigner's country of citizenship	Number of seasonal work permits issued
Armenia	0
Belarus	0
Georgia	2
Moldova	0
Russia	0
Ukraine	231
Total	233

During the period from January 1, 2019 to December 31, 2019, the Municipal Labour Office did not refuse any seasonal work permits. During the period from January 1, 2019 to December 31, 2019, the Municipal Labour Office in Krakow issued 19,619 starost's information sheets, whereas there were no refusals to issue the starost's information sheets. During the period from January 1, 2018 to December 31, 2018, one-hundred and sixty-two unemployed foreigners were registered in the Municipal Labour Office, which by country of nationality is as follows:

Country of nationality	Number of unemployed foreigners
Algerian	2
English	2
Armenian	1
Australian	2
Belarusian	9
Czech	5
Egyptian	1
Estonian	1
French	2
Georgian	4
Spanish	1
other non-Polish (countries of citizenship: India, Cameroon, Turkmenistan)	3
Iraqi	1

Iranian	1
Kazakh	2
Cuban	1
Libyan	1
Lithuanian	1
Latvian	2
Moldovan	2
Dutch	2
German	2
Nigerian	3
Portuguese	2
Russian	17
Romanian	3
Slovak	2
Turkish	2
Ukrainian	73
Uzbek	1
Venezuelan	2
Hungarian	2
Vietnamese	1
Italian	6
Total:	162

During 2019, the Municipal Labour Office organized 10 meetings and consultations for foreigners and employers on topics related to the employment of foreigners.

During 2019, one-hundred and twenty-eight unemployed foreigners benefited from the Municipal Labour Office assistance in seeking work, which by nationality is as follows:

Nationality	Number of foreigners benefiting from the Municipal Labour Office assistance
English	2
Armenian	2
Australian	1
Belarusian	10
Chechen	1
Czech	3
Egypt	1
Estonian	1
French	2
Georgian	2
Spanish	1
other non-Polish (citizenship: from Cameroon)	1
Iraqi	1
Iranian	1
Kazakh	4
Libyan	1
Lithuanian	1
Latvian	1
Dutch	2
German	2
Nigerian	3

Portuguese	2
Russian	12
Romanian	3
Serbian	2
Slovak	2
Ukrainian	58
Uzbek	1
Vietnamese	1
Italian	4
Total:	128

Number of foreigners benefiting from the Municipal Labour Office assistance regarding unemployment benefits at the end of a given month:

Unemployed foreigners who are entitled to benefits at the end of the month												
2019 year	I	II	III	IV	V	VI	VII	VIII	IX	X	XI	XII
Total	8	8	9	5	3	4	3	4	7	10	9	10
including women	4	4	4	4	2	4	3	3	3	5	5	7

Number of unemployed foreigners with the right to unemployment benefit as of December 31, 2019 was 10 people.

Nationality	Number of unemployed foreigners with the right to unemployment benefits
Czech	1
other non-Polish (citizenship: from Cameroon)	1
Latvian	1
Nigerian	1
Russian	2
Ukrainian	4
Total:	10

Number of foreigners registered as jobseekers and unemployed at the end of a given month:

Foreigners seeking work at the end of each month												
2019 year	I	II	III	IV	V	VI	VII	VIII	IX	X	XI	XII
Total	19	21	27	27	24	18	15	18	16	14	18	23
including women	8	11	13	12	8	4	5	8	9	10	12	15
Unemployed foreigners at the end of each month												
Total	89	86	89	89	88	86	83	81	86	93	83	81
including women	51	50	54	51	54	52	50	50	51	54	49	51
TOTAL Foreigners seeking work and unemployed foreigners at the end of each month												
Total	108	107	116	116	112	104	98	99	102	107	101	104
including women	59	61	67	63	62	56	55	58	60	64	61	66

Data on the number of unemployed foreigners as of December 31, 2019 was 81 people, which by nationality is as follows:

Nationality	Number of unemployed foreigners
English	1
Belarusian	8
Czech	1
Egyptian	1
Estonian	1
French	1
Greece	1
Spanish	1
other non-Polish (citizenship: from Jordan, India, Cameroon, Turkmenistan)	4
Iranian	1
Kazakh	2
Cuban	1
Libyan	1
Lithuanian	1
Latvian	1
Dutch	1
German	2
Nigerian	3
Russian	10
Romanian	2
Slovak	1
Turkish	1
Ukrainian	29
Uzbek	1
Venezuelan	1
Italian	4
Total:	81

Type of work undertaken by foreigners according to the data of the Social Insurance Institution.

The Social Insurance Institution (ZUS) provides information on the type of work undertaken by foreigners according to the PKD section. Among them, the most frequently chosen category was activity in the field of administration services and supporting activities. Approximately 27% of the insured immigrants chose this section. Other groups included people performing construction related work (10.8%), information and communication (10.3%) and those related to accommodation and catering services (9.4%), as well as professional, scientific and technical activities (9.3%). This comparison shows that foreigners in Krakow are mainly employed in the service industry⁵.

Entrepreneurship of migrants in Krakow

Data on the activity of migrants in the field of business activity can be found in the report prepared by the Multicultural and Migration Observatory⁶.

⁵ Immigrants in Krakow in light of registration data: demographic analysis - Konrad Pędziwiatr, Marcin Stonawski, Jan Brzozowski, Centre for Advanced Population and Religious Studies... Krakow University of Economics (OWiM)

⁶ Multicultural and Migration Observatory - <https://owim.uek.krakow.pl/index.php/o-owim/> Report entitled: Entrepreneurship of immigrants in Krakow: the current state and development prospects, by an Associate Professor at the Krakow University of Economics, Jan Brzozowski can be found at: <https://owim.uek.krakow.pl/index.php/publikacje/>

According to the registers of the Social Insurance Institution (ZUS), at the end of September 2018 there were just over a thousand immigrants conducting business activity in Krakow, of which approximately three fourths were men (773 men), while women were the minority (278 women). Among the largest group of migrants, 293 Ukrainian citizens were entrepreneurs, of which 187 were men and 106 were women. Most of the entrepreneurs were young persons. The high representation of young people is particularly evident among Ukrainian entrepreneurs - over half (163 people) were under 40 and nearly one fourth were under 30 years of age. Therefore they are to a large extent people who had just graduated, oftentimes from Krakow universities.

Being aware of the significance of the participation of migrants in the city's economic life, the Municipality of Krakow is trying to facilitate access to information needed by foreign entrepreneurs through activities of the **Entrepreneurship and Innovation Department**. The Faculty publishes economic information about Krakow in Polish and English in the form of information brochures such as *Krakow for Business*, *Krakow 2019*, and *Krakow Real Estate Market*. The information, available both in Polish and English is also published on www.business.krakow.pl, where the *Investor's Guide* is also available in Polish and English, with basic information regarding the investment process. As part of the Guide, the names of the Departments and the names of the procedures conducted by the Departments are translated.

According to the data provided by the **Administrative Affairs Department**, in the Municipality of Krakow in 2019, three-hundred and twenty-three foreigners filed applications for entry into the **Central Register and Information on Economic Activity (CEIDG)** on the basis of the Act on Central Register and Information on Economic Activity and the Information Point for Entrepreneurs.

On September 6, 2019, at the headquarters of the City of Krakow at 3-4 Świątych Square, a "**Round Table meeting**" was held on the employment of foreigners in Poland. Bogusław Kośmider, Deputy Mayor of the City of Krakow, participated in the meeting. The event was organized by the Chamber of Commerce and Industry in Krakow and the City of Krakow.

The initiators of the event and the signatories, in addition to the above, were:

- ASPIRE
- ABSL
- Business Centre Club
- Lewiatan Employers' Association of the Malopolska Region
- Association of House and Apartment Builders
- American Chamber of Commerce in Poland
- French-Polish Chamber of Commerce

The initiative was taken in the face of the constantly growing problem of a lack of enough workforce, noticeable in particular in the manufacturing, construction and services sectors. According to experts and employers, as long as the development of technology and the resulting increase in work efficiency is not fast enough to allow obtaining the expected results with our own resources, foreign employees are our only option.

The round table discussion covered 3 areas:

- proposals for changes in legal regulations, including, but not limited to:

1. Extending the employment period on the basis of a declaration of entrusting the performance of work to a foreigner, e.g. up to 12 months during the following 18 months, or up to 18 months during the following 24 months.
2. Exemption of employers and foreigners from the obligation to attach information to the staroste regarding the inability to meet the employer's staffing needs with regard to type A work permits and residence permits if the foreigner has worked for at least 3 months for one employer.

3. Withdrawal from the obligation for foreigners to obtain a new work permit, temporary residence and work, in the event of a change in the foreigner's work position on the basis of a work permit for the same entrusting entity, if the foreigner continues to perform work under an employment contract and gets full-time remuneration not less than that specified in the work permit, provided that the relevant voivode is notified about it within a specified period, combined with payment of a fee for the new period.

4. Extending the cases of exemption from the obligation to issue a new work permit, by changing the registered office or place of residence, name or legal form of the user employer (employment agency).

5. Exemption from the need to attach starost's information about the inability to meet the employer's staffing needs with regard to type A work permits and residence permits when employing foreigners at the following positions:

- IT managers - code: 13300,
- Information technology teachers in out-of-school institutions - code: 235601,
- Other information technology instructors - code 235690,
- Business analysts - code 242112.

6. Relaxation of the conditions for applying for a temporary residence permit by foreigners for the purpose of conducting business activity, including the possibility of applying for temporary residence for the purpose of performing work by a foreigner conducting business activity within the territory of the Republic of Poland.

On the basis of the postulates sent by the event initiators, the Chamber of Commerce and Industry in Krakow has developed a uniform draft Memorandum containing proposals for specific solutions, changes in legal regulations, improvements in the procedure and a set of good practices that are to contribute to improving the current state of affairs.

Among others, the proposed solutions relate to extension of the period for which the declaration of entrustment of work is registered, extension of the list of countries whose citizens can use the simplified procedure for legalizing work (declaration), as well as changes in competence in the scope of offices dealing with the legalization of work of foreigners in Poland⁷.

Tourism

According to tourist traffic research carried out by the Malopolska Tourist Organization for the City of Krakow, Krakow was visited by 14,050,000 visitors in 2019. Visitors to Krakow included 10,750,000 domestic and 3,300,000 foreign visitors. Most foreign guests came from the following countries:

- Germany - 14.2%
- United Kingdom - 13.9%
- Italy - 11.5%
- France - 11.2%
- Spain - 10.4%
- Ukraine - 5.4%.

For comparison, in 2018 Krakow was visited by 13.5 million persons⁸, which means that, as in previous years, there was an increase in the number of city visitors. The amount spent by visitors during their stay in Krakow in 2019 was PLN 7.5 billion. Foreign guests mainly used hotels (59.6%) and apartments (19.1%). The main means of transport used by foreign tourists to arrive in Krakow were: planes (52.9%), cars (26%), tourist buses (7.8%), regular buses (7.1%) and trains (6.3%).⁹

⁷Detailed information on the Entrepreneurs' Round Table is available at: <https://tiny.pl/7h6dq>

⁸Tourist traffic in Krakow in 2018. Research carried out by the Malopolska Tourist Organization for the City of Krakow, available at: <https://tiny.pl/7hcr4>

⁹Tourist traffic in Krakow in 2019 Research carried out by the Malopolska Tourist Organization for the Krakow Municipality, Tourism Department of the Krakow City Office, available at: <https://tiny.pl/7hcr4>

Multicultural and Migration Observatory

The Multiculturalism and Migration Observatory (OWiM) was established in July 2019 on the basis of an agreement between the Krakow City Office and the Krakow University of Economics. OWiM is located in the UEK Centre for Advanced Population and Religious Research and is implemented in cooperation with researchers from other Krakow universities. The aim of the project is to analyse migration processes and changes in multiculturalism in urban space. As part of the project, detailed reports were created in 2019 that analysed various aspects of migration processes in the city and transformations of urban communities caused by the processes. The project initiated long-term studies on the immigrants living in Krakow. Regular OWiM seminars that present project results and related issues are also organized, while academic, urban and provincial activities are integrated to better understand and manage migration processes. The Observatory's tasks include:

- monitoring and analysis of changes in multiculturalism and migration processes in urban space,
- analysis of the potential of migrants in the social, economic and cultural sphere and their contribution to the development of Krakow,
- diagnosing challenges and barriers in the integration processes of foreigners residing in the city,
- proposing recommendations aimed at better management of migration processes and multiculturalism in the city, as well as better use of the individual and collective potential of foreigners and representatives of ethnic minorities,
- creating a meeting and cooperation space for all those interested in the researching the changing nature of the city's multiculturalism as a result of migration processes.

In 2019, four reports were created as part of the project:

- ***Immigrants in Krakow in the light of registration data*, by Konrad Pędziwiatr, Marcin Stonawski, Jan Brzozowski**

The report aims to describe the population of immigrants in Krakow in terms of numbers and significant demographic and socio-economic characteristics of the discussed population. It presents data on foreigners residing in the Krakow Municipality based on various sources of administrative data (such as registers of persons legalizing their stay in Poland from the Malopolska Voivodeship Office, data on permanent and temporary residence from the City of Krakow, registers of persons registered with ZUS (the Social Insurance Institution) and information on immigrant children registered in educational institutions), as well as based on more innovative methods - including the use of so-called "big data" pursuant to information from smartphone users. The report identifies the largest concentrations of immigrants by their place of residence and daily activity in urban space, and also attempts to assess the quality of existing data sources, together with recommendations for their improvement.

- ***Foreigners at Krakow universities*, by Janusz Mucha and Konrad Pędziwiatr.**

The report is devoted to aspects of the presence of foreigners at Krakow universities. The most important issues it addresses include: academic migrations as a type of international mobility, dynamics of academic migrations to Poland, foreign students in Poland and Krakow in light of the latest statistical data, recruitment policies of Krakow universities, integration of foreign students in Krakow, towards better integration - care of foreign students, place of residence of foreign students in Krakow, foreign students and gainful work - graduates and work in Poland, foreign students and their informal cultural life in Krakow, foreign employees of Krakow universities in 2012 and 2015-2017. The report also contains recommendations for the City regarding monitoring and regulation (where possible and adequate) of the immigration of foreign students and academy workers to Krakow.

- ***Entrepreneurship of immigrants in Krakow: the current state and development prospects*, by Jan Brzozowski,**

The report is a comprehensive review of issues related to the presence of immigrant

entrepreneurs in Krakow. The capital of the Malopolska Region is one of the largest concentrations of immigrants in Poland as well as a dynamically developing business centre. Immigrant entrepreneurs are a group increasingly visible in the social landscape of the city. The report also contains recommendations the application of which could facilitate the process of economic integration of migrants.

- ***Characteristics of the multicultural educational environment in Krakow in light of integration processes***, by Adam Bulandra, Jakub Kościólek, Urszula Majcher-Legawiec, Małgorzata Pamuła-Behrens and Marta Szymańska.

The authors focus on issues such as multicultural education in Krakow in statistical terms against the background of the region and the country (pre-school and school), preparation of education system employees for work in a multicultural environment and currently applied solutions regarding the presence of students with migration experience in Krakow schools. The report also contains recommendations regarding: supporting intercultural competences of students, children in kindergartens, teachers and other employees of the education system; education management in the situation of migration - organization of the work of kindergartens and schools, and support of the competences of education system employees; tasks of pedagogical supervision in view of the needs of a multicultural educational environment, as well as the process support for school development towards an intercultural school.

All of the reports are available at: <https://owim.uek.krakow.pl/index.php/publikacje/>

Other materials and information regarding the activities of the Observatory can be found on the “Open Krakow” portal: www.otwarty.krakow.pl and <https://owim.uek.krakow.pl/> and the Facebook page: OWiM - Multicultural and Migration Observatory – <https://tiny.pl/7qj55>

Foreigner-friendly office

Municipal Labour Office

The Municipal Labour Office carried out a series of joint activities for the benefit of foreign residents in 2019 with the Polish-Ukrainian Cooperation Foundation "U-Work" and the Information Point for Foreigners run by the foundation. Information materials regarding the Information Point for Foreigners are available at the Municipal Labour office. Employees of the **Foreigners Employment Service Department** regularly advised foreigners and employers on how to legalize employment.

The Municipal Labour Office in Krakow also signed an agreement on cooperation under the project "**Engage to Prevent**" with the "Alumni" Association. As part of the project, Municipal Labour Office employees trained employers on the legal entrustment of work to foreigners. Changes were implemented on the website of the Municipal Labour Office by introducing the possibility of translating content into Ukrainian and other languages. The website provides information regarding:

- employing foreigners from the EU and EEA
- employing foreigners from outside the EU and EEA
- foreigners from outside the EU and EEA seeking work in Poland

- statements on entrusting the performance of work to a foreigner
- seasonal work permits for foreigners

All information is available at: <http://www.gupkrakow.pl>

Entrepreneurship and Innovation Department

The Entrepreneurship and Innovation Department conducted the following activities related to the participation of foreigners in the economic life of the city:

As part of the open competition of offers in the field of "Activities supporting economic development, including entrepreneurship", the Polish-Ukrainian Cooperation Foundation "U-WORK" received funding in the amount of PLN 23,930 gross for the implementation of the public task entitled "**Краківський Тиждень Стартапів (Krakow Startup Week) #startKRRKup 2019**". It involved the organization of:

- entrepreneurship training for migrants - targeted towards a group of older people, often with experience in entrepreneurship in Ukraine,
- "Intellectual property law in the creative industry" training,
- trainings with workshops entitled "Economic activity in Poland"; training for foreign students studying in Krakow. Student status and residence card based on their studies allow them to open a business in Poland,
- training with the "Company for a foreigner" workshops; entrepreneurship training for all migrants who would like to run their business in Krakow, but their residence basis does not allow for sole proprietorship,
- consultation entitled "Entrepreneur's Assistant"; the task was to support migrants starting or running their business in solving specific, individual legal and tax problems,
- promotional activities and "Krakow Startup Week #startKRRKup" - 5 publications of articles on events and entrepreneurship in Krakow on the Ukrainian portal at UainKrakow.pl.

Within supporting entrepreneurship without an open competition of offers (Article 19a of the Act on Public Benefit and Volunteer Work), the Foundation - Polish-Ukrainian Institute received a grant of PLN 10,000 gross for the project: "**We support entrepreneurship for foreigners.**" The offer was based on the organization of training and workshops for foreigners and publications of articles devoted to them in Ukrainian at UainKrakow.pl.

The Entrepreneurship and Innovation Department also supported the task: the **Krakow Scientific Conferences program**, under which the Krakow brand is promoted during selected conferences and seminars organized by the units of the Krakow scientific centre. The thematic spectrum of the conference is wide, although most of them focus on city development, innovation, new technological or organizational solutions. The countries of origin of its participants in 2019 included: Brazil, Canada, Germany, Italy, Portugal, Romania, Serbia, Sweden, United Kingdom, Ukraine, USA, Hungary, Slovakia, Czech Republic, USA, Austria, Belarus, France, Spain, Croatia, Japan, Slovenia, Norway, Ireland, Russia, Malta, South Africa, Greece, the Netherlands, Australia, Belgium, China, Denmark, Estonia, Finland, Hong Kong, South Korea, Latvia, Lithuania, New Zealand, Qatar, Switzerland, Kuwait, Thailand, India, Israel, Luxembourg, Pakistan, Turkey, Cyprus, Bulgaria, Albania, Argentina, Kenya, Sri Lanka and Turkmenistan. The conferences that received the support of the Krakow Municipality were among others: *Pictures and words of violence in modern media* Polish Academy of Arts and Sciences, Media Studies Commission, *What Europe? European integration tensions - interdisciplinary perspective* Jagiellonian University, Faculty of International and Political Studies, Institute of European Studies. The list of conferences is recommended for the Program by the Commission of the Science Consultative Council.

Culture and National Heritage Department

In 2019, the following events related to the idea of multiculturalism or promoting the culture of national or ethnic minorities were co-financed from the budget of the Culture and National Heritage Department:

- Jewish Culture Festival in Krakow
- The ETNOKRAKÓW / ROZSTAJE festival
- International Days of Roma Culture in Krakow
- UNSOUND FESTIVAL 2019
- "East-West" Ukrainian film screenings
- VI International Festival of the "East-West" Ukrainian Theatre
- "Between East and West - cooperation, integration, popularization"

Grants under the open competition for the implementation of public tasks of the Krakow Municipality within culture, art, protection of cultural goods and national heritage were awarded for the implementation of the above projects.

The city's diversity and multicultural accents are characterized by many projects co-financed from the budget of the Culture and National Heritage Department, without being the dominant value in the program.

The following events were also carried out in 2019:

- "Culture Dialogue Laboratory"

The project was co-financed and implemented as part of the Villa Decius Association's annual activity. The following tasks are carried out under the project:

Polish Award of Sergio Vieira de Mello, High Commissioner for Human Rights, 2019 edition.

The award was established on the initiative of the Villa Decius Association in 2003 and was held under the honorary patronage of the United Nations High Commissioner for Refugees and HE Ambassador of Brazil and HE Ambassador of Sweden. It is awarded annually for activities for the peaceful coexistence and cooperation of societies, religions and cultures in two categories: a person and a non-governmental organization. The Award Chapter was held on 12/09/2019, composed of high representatives: President of the Republic of Poland, Minister of Foreign Affairs, United Nations High Commissioner for Refugees, Ombudsman, President of the Institute of National Remembrance and Award Founders. Of the 17 nominations in the 'person' category and 14 nominations in the 'non-governmental organization' category, the winners in 2019 were:

- Tamila Tasheva - award in the 'person' category,
- Diocesan Centre for Human Rights "Fray Juan de Larios" - award in the "non-governmental organization" category,
- deceased Paweł Adamowicz - category "honorary award".

The award ceremony (statuettes by Andrzej Renes) was preceded by an international conference entitled: "Eastern Partnership countries and human rights" on the occasion of the 10th anniversary of the Eastern Partnership and a discussion panel entitled "Democracy and human rights in the Eastern Partnership countries. Achievements and challenges" with the participation of experts from Armenia, Azerbaijan, Belarus and Ukraine.

- PL-EU Forum

The project focuses on diplomatic cooperation and meetings in the field of intercultural dialogue with the participation of diplomats, leading scientists, intellectuals and journalists from Poland and various European countries devoted to the most current issues of the European civilization circle. As part of the PL-EU Forum, two meetings were held in 2019 in cooperation with diplomatic missions, the Consul General of France (07.07.2019) and the Consul General of the Republic of Slovakia (28.08.2019). In addition, on August 28, 2019, the 75th celebration took place at Villa Decius. Anniversary of the Slovak

National Uprising, during which you could get acquainted with the exhibition on the Slovak national liberation uprising, one of the most important events in the history of this country.

- "Human Rights Tram"

The Villa Decius Association, as part of the "Human Rights Tram" project, which took place on December 10, 2019, held talks on ways to combat discrimination in Krakow. The team promoted the ideas of SWD and the Polish Sergio Vieira de Mello Award. The event participants could not only interact with various forms of otherness, support the activities of various groups operating in Krakow, but also talk in person with representatives of, among others LGBT communities, Islam followers, Amnesty International volunteers or a feminist movement representative.

It is also worth mentioning the following among the projects supported by the Culture and National Heritage Department:

- Program entitled "Heritage, Remembrance, Civic Community" - Judaica Foundation - year-round activities,
- "Cheder in Kazimierz - a year-round cultural and educational offer building local identity and integrating Krakow's residents" - Jewish Culture Festival
- "The role of Krakow in the history of the nation" - the Society of Krakow History and Monuments Lovers

Housing Department

The Housing Department provided housing aid to three families who did not have Polish citizenship. Two families from Ukraine were included in the housing list for 2018 and one family of repatriates. When the Municipality is obliged to indicate the premises from its resource to a foreigner in relation to whom a judgement ruling on eviction from the premises located in Krakow was passed, the judgement is registered in the list of court rulings ruling eviction and awaits implementation in the scope of issuing a referral order for social rental agreements for the premises.

The execution of eviction judgements is carried out using the principles of rational management of resources and entrusted financial resources, including the order in which a copy of a final judgement is delivered by the creditor or a person authorized to conclude a social lease agreement for the premises.

Municipal Social Welfare Centre

The Municipal Social Assistance Centre, in addition to providing services to residents, in accordance with its function, undertook a number of activities for the benefit of foreigners.

Selected MOPS branches provide information for foreigners in foreign languages:

- a guide in Ukrainian;
- information on the activities of the MOPS Social Integration Club;
- Blue Helpline information;
- a leaflet informing about the possibility of using support for foreigners from Ukraine;
- a leaflet informing about the possibility of using the Prevention of Sexual Violence and Gender-based Violence and Strengthening Support for Victims.

As part of activities aimed at facilitating the use of services provided by foreigners, MOPS is planning to:

- expand the list of translated external procedures into foreign languages;
- provide information about the Information Point for Foreigners in Krakow;
- provide foreigners with information on aid infrastructure, including the possibility of using psychological and legal counselling;
- cooperate with organizations to facilitate integration;

- support foreigners in dealing with official matters.

Within the Social Welfare Centre there are information leaflets on the activities of the Information Centre for Foreigners available at Batorego 2 in Krakow.

Civil State Registry Office

The SC-18 procedure is available in the Civil Registry Office in the form of an information leaflet in Ukrainian: Issuing copies of the civil status register, which is the most frequently performed service at the Department. Another printout is planned. Other services are also used, including attachments, translated into English, Ukrainian and Russian, published at www.otwarty.krakow.pl. Service sheets and applications are available to foreigners in the three language versions, at information and delivery desks and at other direct customer service points. When identifying the need to translate further services, the Department will order subsequent procedures to be translated into foreign languages.

Information on the activities of the Information Point for Foreigners is available at Batorego 2/28 in Krakow, on information boards.

City Guards

The City Guards have prepared information for foreigners on their website in English. The site is currently undergoing changes and work is underway to prepare strazmiejska.krakow.pl in English.

Administrative Affairs Department

In the Administrative Affairs Department, information on settling the current issues (in consultation with the U-WORK Polish-Ukrainian Cooperation Foundation) has been placed at the desks dealing with the population register. The procedures regarding the registration and de-registration of a foreigner for permanent or temporary stay (SA-12, SA-13) have been translated into Ukrainian, English and Russian, they are available on the "Open Krakow" portal.

The Administrative Affairs Department has also translated into English, Ukrainian and Russian the following procedures:

regarding the issuing of permits for the sale of alcoholic beverages, i.e.

- SA-2 Permits for the sale of alcoholic beverages with alcohol content up to 4.5% and beer, over 4.5% up to 18% except beer and above 18%, intended for consumption outside the point of sale (cat. ABC- retail)
- SA-3 Permits for the sale of alcoholic beverages with up to 4.5% alcohol content and beer, above 4.5% to 18% except beer and above 18% alcohol, intended for consumption at the point of sale (cat. ABC- catering business)
- SA-5 Permits for the one-off sale of alcoholic beverages during events organized in the open air or indoors (cat. ABC)
- SA-7 Proceedings regarding fees for the use of permits for the sale of alcoholic beverages, conclusions of contracts for making space available in Krakow, that is
- SA-9 Conclusion of a contract for making a site available in Krakow for artistic activities

- SA-36 Conclusion of a contract for making space available in the Main Market Square in Krakow for organizing events and other undertakings
- SA-41 Conclusion of a contract for the provision of a site outside the Main Market Square in Krakow to organize an event / enterprise

In the Entrepreneur Service Department, four employees speak English to the extent that enables entrepreneurs to be served. For the needs of foreigners registering business activities in Krakow, the SA-21 procedure has also been translated into English and Ukrainian - Transfer of data from the CEIDG-1 application to the Central Register and Information on Economic Activity. As part of cooperation with the "U-WORK" Polish-Ukrainian Foundation, at the Administrative Center at al. Powstania Warszawskiego 10 and in the building at ul. Wielicka 28A, there are posters, also in Ukrainian, informing about the existing information point for foreigners.

Municipal Cleaning Company

In April 2019, due to the change in waste management regulations, major changes were introduced regarding waste segregation. The City Municipal Cleaning Company in cooperation with the Department of Social Policy and Health translated information regarding the correct segregation according to the new rules. Information packages have been translated into three languages: English, Ukrainian and Russian. The material can be found at the following link: https://mpo.krakow.pl/pl/edukacja/dopobrania/zasady_segregacji

Vehicle and Drivers Register Department

The Vehicle and Drivers Register Department has implemented the possibility of additional selection of English by customers in the Central Queuing System supporting the receipt of numbers and calling to the service desk (vehicle registration, issuing driving licenses). A telephone hotline was also taken care of, at 12 616 9109, and served by two people who speak English. Currently, the procedure for replacing the KM-19 driving license has been translated on www.otwarty.krakow.pl

Public Transport Authority

The Public Transport Management Board, meeting the need to support Ukrainian citizens who do not speak Polish, in 2019 undertook a systematic introduction of Ukrainian into multilingual ticket machines. Currently, the Ukrainian language is there in approximately 35 machines (model MERA BS-209) per approximately 237 ticket machines of the Public Transport in Krakow.

Social Policy and Health Department

The Department of Social Policy and Health - Unit for Multiculturalism and Social Projects is responsible for supporting initiatives and cooperation with representatives of national and ethnic minorities and foreigners.

The Department conducted open call for tenders in 2019, based on the Act of 24 April 2003 on public benefit activities and volunteer work, which allowed to finance such projects as: the Multicultural Festival, Information Point for Foreigners or educational competition for

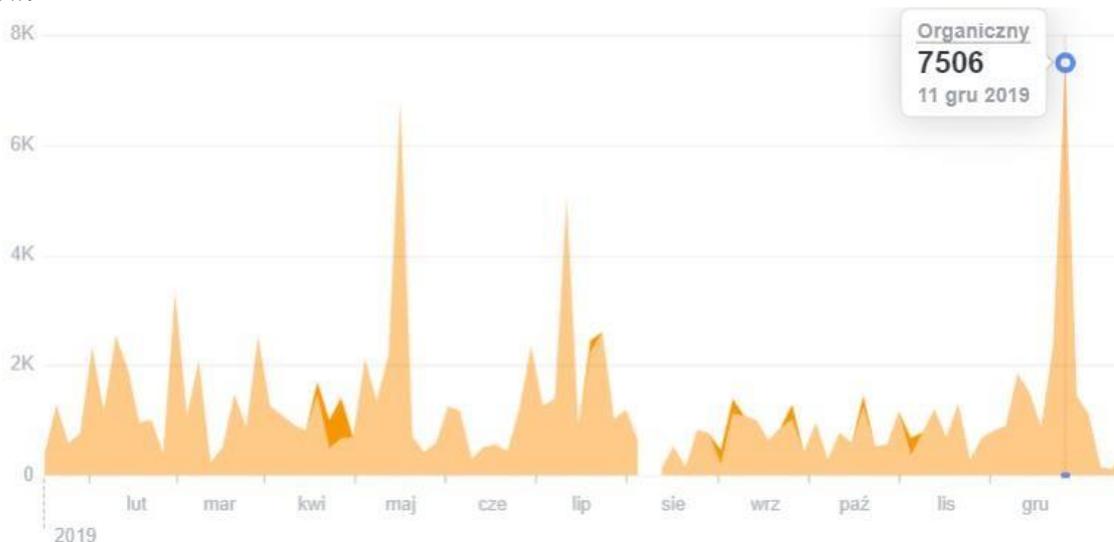
children living in Krakow. The Department also supported the implementation of multicultural projects financed pursuant to art. 19a of the above-mentioned Act (on cooperation with NGOs, see below).

Communication and Open Krakow website

The Department of Social Policy and Health runs a city website devoted to the subject of foreigners in Krakow at www.otwarty.krakow.pl and an open Krakow fanpage. The portal is run in four languages: Polish, Ukrainian, English and Russian. Most of the news releases are prepared in three foreign languages, there you can find a list of non-governmental organizations operating within multiculturalism and representing national and ethnic minorities. Information from the Information Point for Foreigners and other non-governmental organizations and informal groups about activities, meetings, workshops and conferences are posted on a regular basis.

It mainly contains documents and procedures of the City of Krakow, they have been translated by the Department of Social Policy and Health and other entities. There we can find language versions: guides on social assistance, legalization of stay by foreigners, information on the rules of garbage segregation, information on the work of the Interdisciplinary Team for cooperation for the implementation of the Open Krakow Program, information packages for foreigners and many others.

The <https://www.facebook.com/OtwaryKrakow/> funpage has been there for more than a year and it is mainly used to communicate events that touch on the subject of multiculturalism or also popularize the cultures of national and ethnic minorities. The FP already has more than 3,000 followers. The reach of posts allows reaching over a dozen thousand inhabitants. Most of the followers are residents of Krakow.



Official procedures and guidebooks in foreign languages

The department carried out another translation of official procedures in 2019. The previously translated procedures were updated and new ones were translated, thus expanding the range of available documents and application forms. The Department also commissioned and published several guides, published by individual Departments and municipal organizational units for the residents of Krakow. They were translated into Ukrainian, Russian and English, including: Guidebook for people with disabilities, Guidebook for Citizens' Initiative, Guidebook for the Krakow Benefits Centre, Guidebook for Krakow Families.

Equal Treatment Council

In order to meet the expectations of an active local environment working for equality and preventing discrimination, the city decided to join

work on developing the concept of equality and anti-discrimination strategy and established the Equal Treatment Council. The Mayor of the City of Krakow, pursuant to ordinance No. 1162/2019 on May 17, 2019. (as amended) appointed the Equal Treatment Council for a two-year term: https://www.bip.krakow.pl/?dok_id=111746 which included, among others representatives of non-governmental organizations operating in the field of multiculturalism.

The purpose of the Council's activity is to develop concepts, ideas and solutions for the development of strategies for equal treatment and prevention of discrimination at the local level in cooperation with the organizational units of the Krakow City Office, municipal organizational units, cultural and educational institutions, universities, NGOs and all those interested in developing such solutions in Krakow.

Among the initiatives implemented in 2019 by the Equal Treatment Council, mention should be made of events that fall under the scope of the Open Krakow Program:

"Krakow free of hatred"

On July 25, 2019, under the Krakow magistrate, upon the initiative of the Council, an action entitled "Krakow free from hatred" was organized. Krakow NGOs were the organizers of the event: Queer Maj Association and the Równość.org.pl Foundation.

The aim of the campaign was to show Krakow as a city free of hatred, open to everyone, regardless of gender, age, fitness, health, skin colour, religion, nationality, ethnicity, political belief, belief, union affiliation, religion, psychosexual orientation, social and economic status. A city where we can feel safe. The event was accompanied by an exhibition of photographs by Agnieszka Fiejka (a photographer, educator, art teacher, activist for the fight for women's rights, co-organizer of women's protests in Krakow) in the main hall on the ground floor of the Office, while at the Wyspiański Pavilion, a book of solidarity was provided with the possibility of writing commemorative entries supporting LGBT+ people. The evening of solidarity with LGBT+ people is an expression of solidarity of society in times of constant and unauthorized hate, media and political campaign and discriminatory activities such as creating "LGBT+ free zones" in public areas.

Human Rights Tram:

On the International Human Rights Day - December 10, 2019, the Equal Treatment Council invited residents of Krakow to participate in a unique event. Along route No. 1 Salwator - Wzgórza Krzesławickie / journey back as well / from 4.00 pm to 6.00 pm a Human Rights Tram ran through the streets of Krakow. The tram was a mobile conversation point to discuss equality, freedom, solidarity and openness, and ways to combat discrimination in our city. Residents were encouraged to familiarize themselves with Krakow projects and initiatives that work for an open society in which each of us deserves respect.

A special point for anti-discrimination, legal and psychological counselling has been prepared on the tram for Krakow residents travelling. On the Tram, the Amnesty International letters writing marathon was held, as well as a "Meeting on the tram" in which conversations with stereotypically perceived people, often excluded, took place in order to find the path of dialogue and agreement. An NGO zone was also organized, where the non-governmental organizations operating in Krakow on equal treatment presented their activities and projects. A special children's corner was prepared in cooperation with the Krakow Festival Office, where attractions for the youngest residents were made available. The tram was adapted to the needs of people with disabilities and dependent people, the event was also translated into sign language.

The organization of the event involved:

- Krakow Festival Office,
- Municipal Social Aid Centre in Krakow
- Miejskie Przedsiębiorstwo Komunikacyjne S.A. in Krakow
- Równość.org.pl Foundation,
- Queer Maj Association,
- Diversity Hub Foundation,
- Multicultural Krakow,
- U-WORK Foundation,
- Amnesty International Krakow,
- Anti-discrimination Education Association,
- Federation of Equal Signs,
- Unsound Solidarity Festival - Mutual Respect,
- Islamist Blog,
- Villa Decius Institute,
- Polish Association of the Deaf Malopolska Branch in Krakow,
- Full Life Foundation
- Szymon Laciuga,
- Olha Menko from Ukraine,
- Irmina Szałapak - member of the board of the Federation of Equal Signs and the association "We, Parents",
- Spring Association,
- Equal Treatment Council,
- Social Policy and Health Department, Krakow City Office
- Wojciech Piątkowski and Michał Niepielski - a couple working for LGBT+ rights,
- Autonomy Foundation,
- INTERKULTURALNI PL Association,
- Mikołaj Rej Foundation

Local initiative and civic budget

In order to popularize such form of participation as a local initiative, the Department for Participation and Dialogue conducted a training for foreigners on September 23, 2019 at the headquarters of the "U-WORK" Polish-Ukrainian Cooperation Foundation.

On <https://dialogspoleczny.krakow.pl/inicjatywa-lokalna/ua/> there is a guidebook in Ukrainian on local initiatives.

Within promoting the idea of civic budget, the Information Point for Foreigners based at Batorego 2/28 in Krakow organized an information and consultation meeting on 8.05.2019, from 5 pm to 7: 00 pm and a marathon for writing projects on 22.05 from 5.00 pm to 7.00 pm. The activities were dedicated to foreigners. Experts of the Krakow City Office and foreign language translators were present during the meetings. A voting point within the civic budget was also available at the Information Point.

In order to meet the expectations of people who are residents of Krakow and want to vote in the civic budget, but do not have a PESEL number, once again it was possible to set up an account in the platform without providing PESEL. Instead, at the registration stage the voting system generated a special identification code through which it was possible to cast a vote.

Activities for youth

One of the tasks arising from the urban program "Young Krakow 2.0" implemented by the **Youth Department** is to create a space for multicultural meetings so that as many young people as possible can shape an attitude of openness to diversity and multiculturalism. The task included initiating international cooperation of schools, organizations and groups of young people, as a result of it, an international conference "Youth Centres as a youth policy tool" was held on November 5, 2019 at the City of Krakow with the participation of the partner city of Nuremberg. It was devoted to the exchange of good practices in creating youth centres.

The Youth Department, through social media and fan page of the Young Krakow 2.0 program, in 2019 also encouraged participation in integration projects for youth and students, including the "New Krakow residents get to know their city" initiative addressed to students from Ukraine, or "Art-Picnic", an event dedicated to the Independence Day of Ukraine.

Knowledge of foreign languages among the Krakow City Office employees and municipal organizational units serving foreigners

The list applies only to Departments that report that they have foreign-language clients who do not speak Polish.

unit	English	Ukrainian	Russian	German	other
Town Labour Office	7	3	1	0	1
City Guards	115	0	33	20	3
Entrepreneurship and Innovation Department ¹⁰	9	-	-	1	2
Municipal Centre for Social Assistance	-	-	-	-	86 ¹¹
Krakow Centre for benefits	1	0	1	1	1 ¹²
Civil State Registry Office	15	0	1	1	0
Vehicles and Drivers Department	-	-	-	-	40 ¹³

¹⁰The information applies to employees of the Entrepreneurship and Innovation Department who support entrepreneurs during the PI-1 procedure (issuing revitalization certificates to officially confirm certain facts or legal status due to legal requirements or having a legal interest).

¹¹ 86 people declare that they know foreign languages - English, Russian, German, French, Italian, Ukrainian and Japanese.

¹² employees of the Residents Service Department have the ability to communicate in English, Russian, German and Spanish at the basic level.

¹³ 40 people in total in three locations, i.e. Powstania Warszawskiego 10 - 28 people communicate in, among others, English and German, at Zgody 2 Housing Estate – 2 people speak English, Wielicka 28 a - 10 people communicate in English, French and German.

Administrative Affairs Department	-14	0	2	2	1
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What is more - one of the objectives of the task "Information Point for Foreigners" (more about the Point later in the report) was also to increase the involvement of local government employees of the City of Krakow and state employees in building offices friendly to foreigners. One of the Point's initiatives in this regard was the organization of Ukrainian language classes for officials; the classes were for free, conducted by volunteers from the Skovoroda Institute at two levels: initial and advanced.

Education

Education Department

The Krakow City Office Education Department, being fully aware of the significance of the measures aimed at preventing verbal and physical violence, has been taking actions for years to prevent these phenomena. The most important actions taken in the area of school violence include:

- the WE RESTRICT VIOLENCE pilot project. It resulted in the creation of the possibility of constant support for schools in Krakow by locating the Krakow Centre for Security and Preventing School Violence at the premises of the Specialist Psychological and Pedagogical Clinic "Krakow Therapy Centre". In 2019, further activities related to the program were carried out,
- workshops for teachers. The goal of the workshops conducted in 2019 was to strengthen their competences and provide tools useful for discussing such difficult topics with students as violence, verbal aggression, building good relations or respect for other people,
- Good Word Week in Krakow - an action the intention of which was to focus on counteracting hate speech and promoting positive communication. From February 4 to 8, 2019. schools that joined the initiative shared good practices, freeing space from hate speech, also on walls and in streets, and students and teachers developed solutions to strengthen good communication during classes. Special competence workshops helped, participated by teaching staff,
- the publication "My school supermission" - in addition to topics devoted to the environment, in the publication which is part of the ecological first-graders' kit prepared by the Education Department, you can also find a lot of interesting information about Krakow and its symbols, healthy lifestyle, student safety, but its content also includes content that promotes diversity. For students from other countries, the publication has been translated into three foreign languages: English, Russian and Ukrainian. It was also prepared in Braille and enlarged printing,
- "We are building the Krakow model of mental safety at school" - in 2019, activities were carried out by the Krakow City Office Education Department in cooperation with the "KOT" Specialist Psychological and Pedagogical Clinic in Krakow and the Institute of Pedagogy of the Jagiellonian University

¹⁴ English-speaking foreigners are served without problems, as a large number of employees speak English at a communicative level. There is no information available in a foreign language at the Entrepreneur Service Department, four employees speak English to the extent that enables entrepreneurs to be served.

related to research on mental safety at school and the organization of conferences for teachers on January 16, 2020,

In order to improve the competence of the staff of the Krakow City Office Education Department in combating hate speech and all forms of discrimination, 10 employees of the faculty took part in a specialized, two-day training for local government officials organized by the POLIN Museum of the History of Polish Jews in Warsaw and the Towards Dialogue Foundation. It was held on December 12-13, 2019 in Warsaw.

In 2019, 30 teachers benefited from co-financing professional development of post-graduate studies / qualification courses / other forms that provide qualifications in teaching Polish as a foreign language. In the field of multicultural education, no teacher benefited from funding.

Education of Roma Roma children from Krakow

The task coordinator since 2019 is the Department of Social Policy and Health.

The task called "Pre-school education of Krakow Roma children" is implemented by the Municipal Social Assistance Centre in Krakow as part of the government Program for the integration of the Roma community in Poland for 2014-2020. The main objective of the Program is to increase the level of social integration of the Roma in Poland through activities in the field of education. Education is a priority area of activity, and the specific goal is to increase participation in education of Roma pupils.

The program implements the following activities:

- co-financing pre-school education of Krakow Roma children,
- employing three Roma assistants.

As part of the task, Roma families receive financing for the costs of pre-school education of Roma children, including:

- a) fees related to the stay of Roma children in public kindergartens and pre-school departments in the elementary schools run by the City of Krakow over 5 hours a day in the amount consistent with the applicable Resolution of the Krakow City Council on the amount of fees for the provision of public kindergartens and pre-school departments in elementary schools run by the Municipality of Krakow,
- b) fees related to the stay of Roma children in non-public kindergartens (in the case when the obligation to pay them is borne by the guardian of the Roma child)
- c) fees for additional activities (in the event that the guardian of a Roma child is responsible for the payment),
- d) one-off fees (in the case when the obligation to pay is imposed on the guardian of the Roma child).
- e) catering fees,
- f) other fees related to the attendance of Roma children to kindergartens and pre-school departments in primary schools (in the case when the obligation to pay is borne by the guardian of the Roma child).

The addressees of the task in Krakow are Roma families in difficult financial situation related to the problem of poverty, unemployment, disability, long-term or serious illness, housing difficulties, and helplessness in care and educational matters. The difficult financial situation of Roma families is related

primarily to unemployment, which is directly related to low levels of education. The areas requiring the greatest support include first of all the professional activation of people of Roma origin, aiming at finding permanent employment and education of Roma children, enabling integration of the Roma with the local environment and obtaining better education.

In 2019 22 children from Roma families benefited from the above. Children attended the following kindergartens in Krakow: Local Government Kindergarten No. 88, Local Government Kindergarten No. 107, Private Kindergarten "Bajka", Local Government Kindergarten No. 94, Private Kindergarten Bajeczka, Local Government Kindergarten "Kraina Małych Sportowców", Local Government Kindergarten No. 58, Local Government Kindergarten No. 5, "Promitis" Kindergarten, Private Kindergarten "Niedźwiadka Gruchatki", L.J. Kern Local Government Kindergarten No. 32 with Integration Departments and zero grades at primary schools: Preschool Department at the primary School no. 154.

The data constituting the basis for the implementation of the Program in the field of education, referring to the participation of students of Roma origin in the education process can be found in the Educational Information System, operated by the Education Department. Basing on the data, applications are drawn up to the Ministry of National Education for co-financing pre-school education of Krakow Roma children in subsequent years. Employment of Roma assistants is financed annually from educational subsidies, in addition, the amount of the educational subsidy covers remuneration and derivatives from the remuneration of teachers employed in schools attended by Roma children and the organizing extracurricular activities.

Roma assistants have a significant impact on the education of Roma children, both pre-school and school, but they also influence consolidation of the awareness among Roma families of the importance of education in general. There are 3 assistants employed in the Municipality of Krakow who directly participate in the education process of entire Roma families.

The Roma assistants also have a major impact on the integration of the Roma community in Krakow, fulfilling their duties in the following schools, kindergartens in Krakow (a total of 3 assistants provide support in 52 educational institutions, helping 137 children and adolescents): Local Government Kindergarten No. 14, Kindergarten No. 88, Local Government Kindergarten No. 116, Local Government Kindergarten No. 182, Primary School No. 11, Primary School No. 16, Primary School No. 27, Primary School No. 29, Primary School No. 37, Primary School No. 40, Primary School No. 52, Primary School No. 53, Primary School No. 56, Primary School No. 61, Primary School No. 77, Primary School No. 80, Primary School No. 86, Primary School No. 87, Primary School No. 88, Primary School No. 91, Primary School No. 92, Primary School No. 100, Primary School No. 101, Primary School No. 103, Primary School No. 123, Primary School No. 148, Primary School No. 155, Complex of General Integration Schools No. 4, Complex of Vocational Schools No. 2, Industry School I Degree No. 23, Food Industry School Complex, Economic School Complex No. 2, Primary School with Integration Departments No. 105, Primary School with Integration Departments No. 144, Christian Manuel School, Specialist School and Education Centre named Centre for Autism and Global Parachutist Development Disorders, 16th General Education Secondary School, Industry I Degree School No. 59, Youth Sociotherapy Centre No. 2 in the Resocialization and Sociotherapeutic Facility Complex, Vocational School Complex No. 2 - modern construction and gastronomy technical school, Tadeusz Sendzimir Vocational School Complex. Complex of Gastronomy Schools No. 1, Cyprian Kamil Norwid XII General Education Secondary School Chemobudowa Construction School Complex, Electrical School Complex No. 1, School Complex No. 3, Special School Complex No. 14, X General Education Secondary School, Integrative General School Complex No. 6, Music School.

Specialist Psychological and Pedagogical Counselling Centre for Children with Educational Failures

The Specialist Psychological and Pedagogical Counselling Centre for Children with Educational Failures provided 120 advice on foreign students, which were used by 34 teachers, 13 school specialists, 17 parents in the school year 2018/19.

- 66 students were diagnosed psychologically, pedagogically, with respect to speech therapy and obtained opinions.
- 130 foreign students were cared for in the form of support classes and support for parents.

In the 2019/20 school year, the clinic provided:

- 80 advice on foreign students, which were used by 173 teachers, 6 school specialists, 29 parents.
- 56 students were diagnosed psychologically, pedagogically, with respect to speech therapy and obtained opinions.
- 152 foreign students were cared for in the form of support classes and support for parents.

Information on the activities of the Information Point for Foreigners (Russian, Ukrainian, German) is available in the Clinic. Information on the activities undertaken for the benefit of multiculturalism is available in Polish on the Clinic's website, while all information is provided by the Clinic's secretariat in English and some of the employees speak English, Ukrainian, Russian, Spanish.

"MURAL - Mutual Understanding, Respect and Learning" Project

The MURAL project is an international project implemented under the leadership of the British Council in Poland in cooperation with organizations from six countries: Poland, Great Britain, Portugal, Greece, the Netherlands and Germany. The participating institutions were selected on the basis of their involvement in the processes of building dialogue and exchange of best practices supporting tolerance and mutual respect. MURAL was co-financed by the European Commission under the "Rights, equality and citizenship" program. The addressees of the project were people who in their daily work (as activists, leaders and leaders or representatives of regional authorities) encounter discrimination.

Calendar of events executed in 2019:

- January - March 2019

The training of project participants took place in two five-day cycles: January 14-18 and January 21-25 in Krakow. A total of 62 people were trained using the Active Citizens method. Participants had a choice of one of the cycles. In March, an additional day of training was conducted, during which an NGO exchange was organized, it allowed participants to learn about the activities of Krakow NGOs. It was also an opportunity to establish relationships between the entire nearly 60-person group. Both integration between participants and establishing contact with non-governmental organizations were helpful in the implementation of mini-projects that were tasks of all training participants.

- March - September 2019

Implementation of mini projects by participants of the MURAL project.

According to the project assumptions, more than 46 mini projects have been implemented. Some participants organized several actions, meetings or lectures, others focused on one event,

preparing it in a group of several project participants. Projects were mainly organized in schools because most of the those trained and prepared for project implementation were teachers or school heads. Successful actions were also carried out at the Provincial Public Library in Krakow, the Senior Activation Centre or the headquarters of non-governmental organizations working for foreigners, national and ethnic minorities.

The number of project beneficiaries is 3,698 people. Among the 46 mini projects there were, among others, such initiatives as:

- **A city game as an example of pedagogical innovation**

Two familiarization meetings (March 16 and March 30) and two trainings (May 9 and June 15) were organized for potential intercultural assistants. The issues discussed included: mobbing at school and methods to counteract this phenomenon, issues of equal treatment of students from Ukraine in Polish schools, the impact of cultural differences and the language barrier on communication between students with migration experience and teachers, peers.

Number of beneficiaries: 33

- **Multicultural workshops for children, "Kids Around the World"**

The workshops were organized as part of the multicultural Krakow picnic. Workshops prepared with a script with materials adapted to the age of participants. Perfectly prepared, creative and encouraging to further work in the field of diversity. The workshops covered such aspects of 4 countries: India, Ukraine, Japan and France like: geographical location, monuments, food, school, family, games and fun, interesting facts. The workshops were intended to introduce the concept of diversity. They were to show how you can show children that we are different and that these differences do not have to arouse anxiety and can arouse curiosity and a positive attitude through play. They were also intended to inspire children to further search for knowledge about other countries and their cultures. It was supposed to be a kind of test if such workshops are interesting for children or if they feel willing to get to know new, interesting places in the world, they were also to show parents that it is great fun material and instill in children the desire to travel and gain new experiences.

Number of beneficiaries: 20

- **"Become open to Multiculturalism"**

The "Become open to multiculturalism" project was implemented at the Arkady Fiedler Primary School No. 114 in Krakow. The main goal of the project was to support foreign students in the adaptation and integration in Polish school reality. As part of the project, the following were organised:

Multicultural workshops for grades IV-VIII (lasting from March to June 2019), during which foreign students had the opportunity to present the country of origin, its traditions and culture. During the presentations, students often shared very personal stories about their families, as well as the reasons why they had to decide to change their place of residence. Thanks to the workshops, accompanied by many emotions, foreign students had the opportunity to open up to their peers, show them the beauty of their country, but also often share the unpleasant experiences they had to face.

"Tastes of Ukraine" (May 21, 22, 2019) - culinary workshops for grade VI, during which students had the opportunity to prepare and taste Ukrainian cuisine. Classes were conducted by the youth from Ukraine attending Primary School No. 114.

Ukrainian language lessons (April 2019) - the classes were also conducted by students from Ukraine. During the lessons, children learned the Ukrainian alphabet and also learned some basic phrases in this language. After the classes, students shared their reflections with us, they often drew attention to difficulties in using a foreign language. They also many times expressed their admiration for students from foreign countries who start learning at a Polish school and must speak a foreign language.

The project ended with a competition entitled "Multiculturalism in my school", it consisted of writing a short speech on the above-mentioned issue in English.

Number of beneficiaries: 200

- **"Polish is great!"** - Polish language meetings for foreigners 18+ (elementary level)

Basic Polish language lessons (conversations) were organized at the Provincial Public Library. Classes are held once a week (annual cycle), attended by foreigners aged 18+.

Citation: After 12 years of work, I found what I was looking for. My grandfather's words came back to me: "The world is only beautiful when we can share it with other cultures and religions. When we can learn from one another." The decision was made - I want to conduct conversations (...)

I want my Library to become a place where Ukrainians can feel free. They will develop their passions. The Foreign Language Collection Library and Reading Room collects books in Ukrainian, it is constantly being enriched. Several sets of textbooks for learning Polish as a foreign language were purchased.

Number of beneficiaries: 19

- **Multicultural Picnic - Mistrzejowice**

At the end of June 2019, within Krakow Picnics, the Krakow Multicultural Picnic was organized in Mistrzejowice. Exhibitors included representatives of several cultures strongly associated with Krakow. They were represented by, among others, Ukrainian and Spanish organizations, the Information Point for Foreigners. Multicultural food, games for children and language learning were provided. Participants included residents of the surrounding Nowa Huta settlements. The event was well publicized thanks to the involvement of the Krakow Festival Office. There were media representatives, the picnic had the patronage of Radio Krakow. Plans for the future: Establishing a working group on multiculturalism at the Krakow Festival Office and cyclical editions of the Multicultural Picnic as part of the Krakow Picnic. The coverage of the picnic was presented on Radio Krakow, the media partner of the event.

Number of beneficiaries: 2000 (outdoor event)

- **European Solidarity Corps for Seniors**

As part of the project, representatives of the European Solidarity Corps were involved in activities for seniors. Language classes were conducted - Russian supported by volunteers from Russia and Armenia. What is more, Anna from Russia comes from St. Petersburg, and because the seniors are planning a trip to this city, the volunteer told them the history of the city and places worth visiting. Volunteers from Belgium, Turkey and Germany told seniors about volunteer projects in which they participate, and the seniors shared stories about their activities or social activities. Volunteers and the seniors visited the yurt in Poręba Żegota, where they learnt Uzbek cuisine and culture. During Easter holidays, the seniors organized holidays for volunteers. The meetings were very inspiring for both parties. As part of the project, meetings were also organized at Primary School 144 and Kindergarten No. 90.

Number of beneficiaries: 30 people

- July 2019

International project participants came to Krakow (a study visit). The meeting of Polish and international participants was held on July 2-5, 2019. According to the attendance lists, approx. 49 people and 3 facilitators took part in the visit.

The classes involved participants learning about the activities of the Provincial Public Library which has a very extensive offer for foreigners living in Krakow. They became acquainted with the activities of the Information Point for Foreigners in Krakow and learned about the problems of the Muslim community. The Jewish community was presented by the Jewish Association Czulent. During the visit, meetings were also organized at the JCC Jewish Community Centre. Finally, a meeting was organized with the city authorities, represented by the Deputy Mayor of Krakow Andrzej Kulig. It was also a day during which representatives of the national minority of Ukraine presented the situation of the largest group of migrants in Krakow.

- May - September 2019

Study visits of Polish project participants took place in the following countries: Great Britain, Portugal, Greece, the Netherlands and Germany. A total of 20 people had the opportunity to learn about activities for migrants and national and ethnic minorities and other European countries. Participants shared their experiences with other project participants through our city website www.otwarty.krakow.pl and social media.

- November 2019



An international conference was held in Krakow on November 3-5 participated by more than 100 activists and social activists coming to Krakow who shared their experiences related to the issue of combating discrimination in Europe. The conference taking place in Krakow was the culmination of a project lasting for almost two years, also consisting of workshops, training sessions and research. The MURAL project inspired 180 social campaigns carried out among local communities; approximately 5,400 people were involved in the undertaking. The implemented projects have activated the institutions and people involved in MURAL.

- December 2019

As part of the project (dissemination stage), a conference was organized on December 9, 2019

"Open Krakow 4 - mutual understanding, respect and education." The conference was attended by 114 people for whom the issue of multicultural education is particularly important, including teachers, educators, school principals and cultural assistants. The conference was combined with the start of the workshop of the Academy of Intercultural Assistants - a project initiated by the Mikołaj Rej Foundation for the Support of Polish Culture and Language, aiming at supporting the education of children of foreigners and children whose parents have returned from migration to Poland.



The most active people involved in the MURAL project were awarded during the conference. More than 50 people were awarded. They were awarded the title of **Multicultural Education Leader**. What is more, 34 institutions were awarded that were granted the title of the **Leader of Social Innovation**.

As part of the dissemination of project results, using the experience and resources developed in the project (Active Citizens methods, contacts with schools, intercultural assistants, facilitators, NGOs working for multiculturalism and national and ethnic minorities), the Academy of Intercultural Assistants (AAM) was organized.

Academy of Intercultural Assistants

The Academy of Intercultural Assistants was initiated by the Mikołaj Rej Foundation for the Support of Polish Culture and Language as one of the outcomes of the MURAL project. It aims at supporting the education of children of foreigners and children whose parents have returned from migration to Poland.

As part of Academy, there were workshops for intercultural assistants operating in Krakow schools and for people who would like to undertake such a task. The project is aimed at supporting the competence of intercultural assistants and professionalizing the position of teacher's help with intercultural assistant tasks. As a result of the project implementation, in December 2019, from December 9 to December 13, 2019, approximately 25 intercultural assistants were trained, in their environment they will act as Leaders of Intercultural Education (LEM). The project will be continued in 2020.

The MURAL project was completed in January 2020. Film summarizing the project: <https://tiny.pl/7q8bj>

Trainings for employees of the Krakow City Office and municipal organizational units

The Social Policy and Health Department organized two trainings jointly with the **International Organization for Migration (IOM)**, as part of the project "Support for the integration of migrants who require special treatment", co-financed by the European Commission in April 2019:

- "Resolving intercultural conflicts"
- "Anti-discrimination"

In total, 40 employees of the City of Krakow and municipal organizational units participated in the training.

What is more, two representatives of the Social Policy and Health Department took part in the seminar visit "Mid - Term Regional Consultation" as part of the project "Support for the integration of migrants who require special treatment". During the visit, they became acquainted with activities for foreigners in, among others, countries such as Portugal, Spain and Italy.

In November 2019, as part of the **PROTECT Preventing Sexual and Gender-Based Violence against Migrants and Strengthening Support to Victims** project, financed by the European Rights, Equality and Citizenship Program for 2014-20, competence workshops were organized with the participation of employees of the Krakow City Office, Information Point for foreigners and representatives of Krakow social organizations. About 20 people participated in the training.

Social assistance and social benefits

Krakow Benefit Centre

On <https://sprawypoleczne.krakow.pl/>, there are information guidebooks concerning benefits implemented in the Krakow Benefits Centre, translated into Ukrainian, and employees of the Residents Service Department have the ability to communicate in English, Russian, German and Spanish at the basic level.

Data on housing and energy allowances

Housing allowances	Number of foreigners
Country	37
BELARUS	1
ESTONIA	1
IRAQ	2
KAZAKHSTAN	1
LITHUANIA	1
MOLDOVA	1
RUSSIA	2
SYRIA	1
UKRAINE	25
UZBEKISTAN	1
VIETNAM	1
Energy benefits	5
KAZAKHSTAN	1
UKRAINE	4
Total amount	42

Data on family benefits

Family allowance	Number of foreigners
Country	288
ARMENIA	7
AZERBAIJAN	2
BELARUS	17
BULGARIA	1
EGYPT	1
ESTONIA	2
GEORGIA	3
IRAQ	4
KAZAKHSTAN	2

LITHUANIA	2
MOLDOVA	1
MONGOLIA	4
PERU	2
RUSSIA	10
ROMANIA	5
SLOVAKIA	1
SYRIA	2
UKRAINE	219
VIETNAM	3
Parental benefits	134
AZERBAIJAN	2
BELARUS	13
BULGARIA	1
CHINY	1
IRAN	1
KAZAKHSTAN	2
LITHUANIA	2
MAROKO	1
MOLDOVA	2
MONGOLIA	2
PAKISTAN	1
REPUBLIC OF KOREA (SOUTH KOREA)	1
RUSSIA	18
TURKEY	1
UKRAINE	84
UZBEKISTAN	2
Care allowance - disabled people	67
ARMENIA	1
BELARUS	2
BRAZIL	2
NETHERLANDS	2
KAZAKHSTAN	1
LITHUANIA	1
GERMANY	1
RUSSIA	2
ROMANIA	2
UKRAINE	49
VIETNAM	4
Care allowance - 75 year-olds	6
BELARUSIAN	1
BELARUS	1
KAZAKHSTAN	1
RUSSIA	1

UKRAINE	2
Nursing benefit	25
ARMENIA	2
BRAZIL	2
FRANCE	2
KAZAKHSTAN	1
RUSSIA	1
ROMANIA	1
UKRAINE	16
Special care allowance	2
UKRAINE	2
One-time statutory allowance for giving birth to a child	66
BELARUS	5
BULGARIA	2
CHINY	1
GEORGIA	1
IZRAEL	1
KAZAKHSTAN	1
LITHUANIA	2
RUSSIA	1
SLOVAKIA	1
UKRAINE	49
VIETNAM	2
One-time municipal allowance for giving birth to a child	45
BELARUS	5
BULGARIA	1
CHINY	1
GEORGIA	1
IZRAEL	1
KAZAKHSTAN	1
LITHUANIA	1
RUSSIA	1
ROMANIA	1
SLOVAKIA	1
UKRAINE	30
VIETNAM	1
One-time allowance for giving birth to a child, supplement to the allowance	1
SLOVAKIA	1
Care allowance for disabled people Article 22b	2
UKRAINE	2
Total amount	636

Data on Benefits from the Maintenance Fund

Country	Number of foreigners
ANGOLA	2
ARMENIA	1
EGYPT	2
GRECJA	1
IRAQ	1
JAPAN	1
RUSSIA	2
SENEGAL	4
TUNISIA	1
TURKEY	1
UKRAINE	3
VIETNAM	3
Total amount	22

Data on Benefit 500+ and Good Start benefits

Parental benefits	Number of foreigners
Country	3423
ALBANIA	4
ANGOLA	4
ARGENTINA	3
ARMENIA	42
AUSTRALIA	1
AUSTRIA	7
AZERBAIJAN	22
BELGIUM	2
STATELESS PERSONS	3
BELARUS	174
BRAZIL	43
BULGARIA	24
CHINY	8
CROATIA	1
CZECH REPUBLIC	7
CZECH	2
DANIA	1
DOMINICAN REPUBLIC	2
EGYPT	13

ESTONIA	3
FINLAND	1
FRANCE	17
GRECJA	2
GEORGIA	12
GUINEA (GUINEA CONAKERS)	1
SPAIN	18
NETHERLANDS	9
INDIE	99
IRAQ	8
IRAN	2
IRELAND	6
IZRAEL	4
JORDAN	1
CAMEROON	8
KANADA	1
KAZAKHSTAN	45
KONGO	1
KYRGYZSTAN	2
LIBAN	1
LIBIA	2
LITHUANIA	17
MACEDONIA	4
MAROKO	1
MEKSYK	1
MOLDOVA	16
MONGOLIA	6
NEPAL	3
GERMANY	8
NIGERIA	3
PAKISTAN	6
PERU	2
PORTUGAL	5
REPUBLIC OF KOREA (SOUTH KOREA)	11
REPUBLIC OF SOUTH AFRICA	2
RUSSIA	198
ROMANIA	48
SERBIA	7
SLOVAKIA	37
SRI LANKA	2
UNITED STATES OF AMERICA	14
SYRIA	2
SWITZERLAND	3
TUNISIA	5
TURKEY	14
UKRAINE	2266
UZBEKISTAN	6
VENEZUELA	2

WĘGRY	10
UNITED KINGDOM	12
VIETNAM	87
WŁOCHY	16
ZSRR	3
Good Start benefit	1138
ALBANIA	1
ARGENTINA	1
ARMENIA	14
AUSTRIA	3
AZERBAIJAN	6
BELARUS	45
BRAZIL	10
BULGARIA	7
CHINY	1
CROATIA	1
CZECH REPUBLIC	2
DANIA	1
EGYPT	2
ESTONIA	2
FRANCE	5
GRECJA	1
GEORGIA	3
SPAIN	3
NETHERLANDS	2
INDIE	16
IRAQ	2
IRELAND	1
IZRAEL	2
CAMEROON	2
KANADA	1
KAZAKHSTAN	9
LITHUANIA	5
MOLDOVA	5
NEPAL	1
GERMANY	3
NOT DETERMINED	1
NIGERIA	1
PAKISTAN	1
PERU	1
PORTUGAL	2
REPUBLIC OF KOREA (SOUTH KOREA)	4
RUSSIA	53
ROMANIA	10
SERBIA	1
SLOVAKIA	9
SLOVENIA	1
UNITED STATES OF AMERICA	3

SYRIA	2
SWITZERLAND	1
TUNISIA	1
TURKEY	3
TURKMENISTAN	1
UKRAINE	837
UZBEKISTAN	3
WĘGRY	4
UNITED KINGDOM	2
VIETNAM	33
WŁOCHY	6
ZSRR	1
Total amount	4561

Municipal Social Welfare Centre

The number of foreigners benefiting from the targeted benefit paid by MOPS is 69 people in 41 families. The table below provides information on the nationalities represented by the beneficiaries of the aid.

Country of origin	Number of people with targeted benefit
UKRAINE	30
RUSSIA	11
ROMANIA	11
IRAQ	4
BELARUS	3
ARMENIA	1
EGYPT	1
KAZAKHSTAN	1
MEKSYK	1
NIEMCY	1
PERU	1
SENEGAL	1
SYRIA	1
TUNISIA	1
VIETNAM	1

Number of foreigners covered by the **Individual Integration Program** (all forms of aid): 3 people in 3 families (1 person - Russia, 1 person - Lebanon, 1 person - Iraq). The people covered by the Individual Integration Program had the status of subsidiary protection or the refugee status. The following support was provided as part of the Individual Integration Program:

- 4 people in 3 families (2 people - Ukraine, 1 person - Russia, 1 person - Lebanon) benefited from a cash benefit for maintenance, intended to cover expenses for food, clothing, footwear, personal hygiene products, housing fees;
- 2 people in 2 families (1 person - Russia, 1 person - Lebanon) benefited from a cash benefit to cover expenses related to learning Polish;
- 1 person in 1 family (Lebanon) benefited from social work assistance,
- 1 person in 1 family (Lebanon) benefited from specialist counselling, including psychological, pedagogical and legal counselling;

- 2 people in 2 families (1 person - Lebanon, 1 person - Iraq) were provided with information and support in contacts with other institutions and offices;
- 4 people (2 people - Ukraine, 1 person - Italy, 1 person - Iraq) were supported in the form of other activities supporting the foreigner's integration process - participation in the activities of the Social Integration Club MOPS (1 person - Iraq) and Local Activity Programs (2 people - Ukraine, 1 person - Italy).

Beyond the individual Integration Program, support was provided for:

- 4 foreign children in 2 foster families (2 people - Romania, 2 people - Hungary) were granted aid in the form of cash benefits for foster families (assistance granted in accordance with the Act of 9 June 2011 on supporting the family and foster care system);
- 7 foreign children (2 persons - Ukraine, 2 persons - Latvia, 1 person - Russia, 2 persons without any citizenship) benefited from aid in the form of covering the costs of living in socialization, specialist-therapeutic and intervention-type care and educational institutions;
- Health insurance contributions were paid to foreign children in foster care.

In 2019, MOPS employees also took the following actions under the Open Krakow Program:

- Participation in training on the Prevention of Sexual Violence and Gender-Based Violence and Strengthening Support for Victims (regarding migrants);
- Participation in the meeting on Individual Integration Programs for refugees and persons with subsidiary protection organized by the UNHCR Office and the Department of Social Assistance and Integration of the Ministry of Labor and Social Policy in cooperation with the Centre for Socio-Economic Analysis;
- Contacting the Zustricz Foundation to organize a translator who was present during the contact of MOPS with the client and to explore the possibility of taking a Polish language course;
- Contacting the Polish Medical Mission Association regarding the organization of learning Polish for foreigners;
- Contacting the Accent School of Polish to organize access to a Polish language course.

Integration activities supported by the "Open Krakow" program

Joint activities of non-governmental organizations and the Municipality of Krakow

An evening of solidarity with Krakow's Muslims



After the attacks in New Zealand, in March 2019, the Social Policy and Health Department, the informal group IslamistaBlog.pl and the Krakow Muslim community jointly organized an evening of solidarity. The event took place in the Krakow City Office at pl. Wszystkich Świętych 3-4 (Council Meeting Hall, at

the City of Krakow). The evening was attended by imam Tariq Al-Kubaisi, PhD, an imam at the Imam Council in the Muslim League in Poland, working for the Krakow Muslim community. Those present also heard testimonies of Krakow residents professing Islam.

The Colours Project - sewing a Polish flag by Ukrainian citizens

10 May 2019 Ukrainians living in Krakow together created a work of art called: "Colours". The participants prepared the Polish flag for several hours, sewing the white and red elements with yellow and blue threads. The project was an attempt to create a space in which Ukrainians living in Krakow could mark their presence. The meeting at the joint sewing of the flag was also an opportunity to exchange thoughts, conduct dialogue, and emphasize the development that flows from the meeting of cultures. Collective performance of a work of art based on the colours important to Polish and Ukrainian identities



was an opportunity to talk about the presence of Ukrainians in Poland, tell the story of their arrival in Krakow and plans for the future. The effect of joint work was presented during an exhibition at the Krakow City Office at pl. Wszystkich Świętych in November 2019. The author of the project and the person conducting the workshops: Marta Romankiv, a substantive supervisor of the project: Krzysztof Marchlak, PhD. Organizational support: U-Work Polish-Ukrainian Cooperation Foundation; Krakow City Office, Social Policy and Health Department.

Multicultural International Children's Day

INTERKULTURALNI PL association, in cooperation with other organizations ("Zustricz" Foundation, Accent School of Polish, Multi Club, One World One, Primary School No. 22) organized a two-day event on the occasion of International Children's Day, it was addressed to Krakow children and their parents. The project was implemented in June 2019. It was supported by the media at www.otwarty.krakow.pl

Presentation of the Report "Ukrainian minority and migrants from Ukraine in Poland. Discourse Analysis"

On June 13, the Zustricz Foundation and the Union of Ukrainians in Poland organized a meeting in the halls of the Krakow City Office during which the report "Ukrainian minority and migrants from Ukraine in Poland. Discourse Analysis." was presented. The meeting was hosted by Aleksandra Zapolska from the Zustricz Foundation, and Piotr Tyma - the Chairman of the Union of Ukrainians in Poland, historian and journalist and Marek Troszyński, PhD - a sociologist, specialist in digital media, lecturer at Collegium Civitas in Warsaw and the President of the Local Knowledge Foundation. The report is a collective work and is already the second research report conducted by the Union of Ukrainians in Poland regarding monitoring and documenting manifestations of discrimination and hate speech against the Ukrainian minority and migrants from Ukraine. The second report covers the period from January 2018 to May 2019. The purpose of the Report is not only to show the negative phenomena that threaten the Ukrainian minority and migrants from Ukraine, but also to counteract all forms of discrimination based on nationality and to identify the developing trends.

On June 18, the Report was presented at a conference organized by the Office of the Ombudsman. The Report is available on the Ombudsman's website at: <https://tiny.pl/7q1tn>

"Poland and the Turkish World" Conference

The conference "Poland and the Turkish World" (May 13-14, 2019) was aimed at familiarizing its participants from around the world and the inhabitants of Krakow with what connects us and what constitutes the common potential of Poles and Turks. It was also an opportunity to reflect on cultural differences, history, literature and political relations. During two days, 13 thematic sessions and more than fifty papers were delivered by researchers from Turkey, Russia, Kazakhstan, Tajikistan, Azerbaijan, Ukraine, Belarus, Switzerland and Poland. The conference was organized as part of the "Open Krakow" Program by the Krakow City Office, the Mikołaj Rej Foundation for the Support of Polish Culture and Language. and the Department of Turkology at the Institute of Oriental Studies of the Jagiellonian University. It was one of many events expanding knowledge about other cultures and nations. Photo report from the event:

https://otwarty.krakow.pl/aktualnosci/230276,1992,komunikat,wiedziec_wiecej_miedzynarodowa_konferencja_polska_i_swiat_turecki_-_za_nami_.html

Find a multicultural book - a city game

On October 26, the Multicultural Association of Krakow organized a city game, which consisted of hiding in the city a book related to the broadly understood multiculturalism and diversity of our city: both historical and contemporary. The books were donated by the partners of the Association: Karakter Publishing House, Karakter Bookstore, Austeria Publishing House, Austeria Bookstores and Two Sisters Publishing House. A set of Krakow gadgets (postcard, bookmark and magnet) were added to each book, which was provided by Mycitysomething. The game was advertised on the web and enjoyed a lot of interest. It was a very good example of cooperation between business and an NGO. The action was supported by city media, openkrakow FP and www.

Rethinking Refugees - Knowledge and Action

The event was organized on June 20-21, 2019 on the occasion of the World Refugee Day. As part of the Rethinking Borders event: #YouMeRefugee held a panel, a theatre workshop, film screening and concert performed by one of the Syrian refugees - Mulham Abordan - a musician and other local artists. The event participants showed solidarity #withrefugees on the World Refugee Day. The main purpose of the two-day meeting was to create space to share your experiences, while also creating a chance for the Krakow community to meet refugees and engage in an open dialogue. The event organizer: Informal group. The initiative was supported by city media, openkrakow FP and www.

Information about the event is available at:

http://otwarty.krakow.pl/aktualnosci/231012,1992,komunikat,rethinking_borders___youmerefugee_eng_.html

Rethinking Refugees Winter Light Festival



The event was organized jointly with representatives of the national minorities living in Krakow. During the festival, such events such as theatre, music, discussion panels, documentary film and workshops focused on raising awareness about refugees were carried out. A particularly interesting event was the workshop on: communication with children about refugees, communication about refugees through art, crocheting workshops, postcard writing workshops, prepared in Arabic and then sent to various

implementer: Informal group. The initiative was organizationally and medially supported by the openkrakow FP and www.

Exhibition in the Stone Hall - summary of the Open Krakow 2019 Program

In November 2019, the Social Policy and Health Department invited the residents of Krakow to an exhibition at the Stone Hall (Plac Wszystkich Świętych 3-4 in Krakow), presenting selected activities of the Open Krakow Program. The presented projects included, among others: the "Colours" project,

"Multiculturalism and Migration Observatory", "Krakow Ambassadors of Multiculturalism". In the same place you could see the exhibition "From the land and the air", part of the Multicultural Festival (24.11. –



01.12.2019). The exhibition was part of the discussion on challenges for the protection of cultural property in conflict situations.

Let's open the Congress Square - Multicultural Park

The New Pocket Park is an initiative of the City Green Management Board and the Krakow Festival Office and is located near the ICE Congress Centre (at Bułhaka Street). The Congress Square Project - Multicultural Park wanted to find the answer to the question whether the public space of historic Krakow is open to modernity, to the contrast of epoch collisions, a large dose of multiculturalism in a small space. The opening took place in October 2019.

Projects for foreigners - Ignatianum university in Krakow



In 2019, the Design Team of the Ignatianum Academy in Krakow implemented three projects supporting foreigners in Krakow:

"Leaders of Social Integration" - expanding language and professional competences for people aged 18-59. As part of the project, the following were prepared in 2019:

- Coffee Polish Speaking Club
- Job Fair for Foreigners
- EU Projects Academy
- Academy of Entrepreneurship
- integration meetings
- Photo Competition - "Krakow with a Migrant's Eyes".

Information on the events can be found at:

<https://www.facebook.com/wsparciedlacudzoziemcow/>

"Valuable Volunteering" - raising social competences in the form of participation in Volunteering for people aged 15-29. The following meetings were prepared during implementation.

- Support for educational, care and upbringing institutions, non-profit foundations. Foreigners and Polish students were involved in joint actions:

- Give your time - conversations with migrants in Polish

- Give Your Time - reading fairy tales on-line

<https://www.facebook.com/wartosciowywolontariat/><https://www.facebook.com/wartosciowywolontariat/>

"Poland for Beginners" - an e-learning course - learning Polish on an on-line platform for people of all ages was organized:

- Polish Language Teaching accelerator - an on-line Polish language

course, details at: <https://www.facebook.com/p4pPolskaonline/>

All events were advertised and got media support of the Open Krakow Program media. The Photographic Competition had the patronage of the "Open Krakow" Program.

Multicultural Happening in Podgórze

A multicoloured and multicultural scarf, made by the inhabitants of Krakow from Ukraine, Uzbekistan, Turkey, France and Poland hit the neck of Julius Le - the president who joined Podgórze



and Krakow. "We are like this scarf," said those who were engaged in making it, "Colourful. Various. We know each other and - as you can see - we help each other." The happening was organized by Ambassadors of Multiculturalism - Urszula Majcher Legawiec and Jakub Kościółek. The event was promoted by the Podgórze association, Krakow - the organizer of the Podgórze Open Door Days. The scarf was handed over to the Mayor of the City of Krakow by foreign residents in January 2020.

"Multiculturalism in a Polish school" conference

During the conference, Aleksandra Zapolska - co-founder of the Ukrainian Club in Krakow - the Zustricz Foundation and a member of the Interdisciplinary Team for Cooperation for the Implementation of the Open Krakow Program presented recommendations on the support of students from Ukraine, as prepared for the Stefan Batory Foundation and the results of a survey conducted among parents of migrant students from Ukraine and the teaching staff of schools and boarding schools with children from Ukraine. The organizers of the conference were: the Board of the Krakow Branch of the Polish Psychological Association, Institute of Psychology, Ignatianum Academy in Krakow and Bilingualism Matters Krakow LangUsta - Laboratory of Language and Bilingualism Psychology. The initiative was supported by city media, openkrakow FP and www.

"Diversity and Inclusion Changemakers 2019" conference: D&I Rethinking. Towards The Real Change"

The conference was organized by the Diversity Hub Foundation, the event was the tenth jubilee meeting of the environment of the largest companies, key universities, NGOs and local government representatives discussing the ideas of modern management, not remaining indifferent to man, not putting the concept of profit first. The conference was a call to return to the foundations on which strategies and good actions in the area of Diversity & Inclusion should be developed. The speakers will look at the basics of D&I in five key areas:

- strategic approach to D&I,
- effectively overcoming D&I's greatest enemy - an unconscious bias,

- supporting employee networks - being an accelerator of change,
- overcoming conflicts arising from diversity,
- taking care of a team's mental condition.

During the conference, representatives of the Social Policy and Health Department presented the "Open Krakow" program. The initiative was organizationally and medially supported by the openkrakow FP and www.

Unveiling of the monument to Anna Kijowska

In November 2019, the Deputy Mayor of the City of Krakow, Bogusław Kośmider and the Vice President of the City of Kiev, Walentyn Mondyiwskyi and the President of the Krakow City Council Dominik Jaśkowiec ceremonially unveiled the monument to Anna Kijowska (the Princess of Kievan Rus), it is located at pl. Wszystkich Świętych, at the internal square of the Krakow City Office building. The delegation from Kiev also visited the exhibition in the stone hall presenting selected activities of the Open Krakow Program in 2019.

"Girls' Sundays"

The project had enjoyed recognition in Krakow for years, it was implemented in 2019 in cooperation with the Polish-Ukrainian Cooperation Foundation. Meetings were carried out, among others, at the Foundation's headquarters, and they were an opportunity to meet new people. A space was created for women to spend their free time, commune with art, drink coffee and also make contact with other women with similar interests. The initiative was supported by city media, openkrakow FP and www.

A project implemented by the Multicultural Krakow Association with support from the FIO Malopolska Locally - North Program, 2019 edition

Multicultural Krakow was awarded the third place in the competition for the Most Interesting FIO 2019 Initiative. As part of the project, among others, a film was made to answer the question: "What is multiculturalism for us". A copy of the exhibition "Mine, Yours, Ours. Faces of Krakow" was also made and additional educational materials were developed for it. The FIO program is financed from national public funds as well as from the funds of the Malopolska Region and the Municipality of Krakow.

Link to the film: <https://www.youtube.com/watch?v=cb1T8ke5skA>

Projects implemented by non-governmental organizations as part of the tasks commissioned by the Municipality of Krakow

Better with a Friend - Integration of migrant women



The project was addressed to migrant women living in the city of Krakow. Project implementation took place in July 2019. Polish women could also participate in the project, those open to new cultures, who wanted to meet women from around the world, and at the same time support them in the difficult process of adaptation in a new country. The aim of the project was to integrate and create a supportive women's community, as well as create a space conducive to meeting other women at

the same stage of life, where they could enjoy joint meetings, learn about the customs and culture of

Krakow, reduce stress and gain inspiration for further action, and thus counteract the feeling of isolation and loneliness. During the project, participants took part in numerous workshops and integration meetings such as: cooking, art, beauty, artisan workshops, multicultural breakfast meetings, relaxation sessions and a festive dinner to crown the project.

Task implementer: One World - One Heart Foundation, grant amount: PLN 10,000.00.

New Krakow residents get to know their city



The "New Krakow residents get to know their city" project was addressed to newcomers to Krakow from Ukraine and Belarus. The main goal was integration, as well as support and assistance for students coming from the East to study in Krakow. Project participants got the necessary knowledge related to the health system of the Republic of Poland, the operation of offices, the possibilities of social involvement, etc. In addition, a new guidebook was developed in the project, containing even more useful information. The integrating element of the project included informal meetings over coffee and five guided tours of Krakow, a shared grill and an information meeting.

Task implementer: U-WORK Foundation for Polish-Ukrainian Cooperation, grant amount: PLN 10,000.00

„Fragile. Ukraine"- free copies

The Fragile Association issued 400 free copies of the cultural magazine "Fragile. Ukraine" 1-2 / 2019. The issue introduces Polish readers to contemporary Ukrainian culture, and echoes of common Polish-Ukrainian history will also appear in it. The issue contains articles on Ukrainian immigration in Poland (the Invisible Project which fights with, among others, the stereotype of a Ukrainian as an unskilled worker), attempts to tackle the difficult history of post-war displacement, Ukrainian national identity, the image of Ukraine in Poland, cooperation between Polish and Ukrainian artists, as well as the richness of Ukrainian culture, with great emphasis on the achievements of artists from the last 30 years (including experimental music scene, literature, theatre, art, street art). Thanks to the collected material, Polish recipients were introduced to the socially important problems in the context of Polish-Ukrainian relations and the current image of Ukrainian culture, completely unknown in Poland. The articles contained in the issue are texts of professors from the Jagiellonian University, PhDs of the University of Lviv, recognized journalists and artists, representatives of the older and younger generation. What seems important, the issue was created with the involvement of both Polish and Ukrainian authors and photographers (including Mirosław Trofymuk, Natalia Dovha, Stepan Rudik). The authors and editors involved in the process of creating the issue emphasized that it was a cognitively important, emotionally involving project that enabled establishing important relationships. The issue also had Krakow elements: an interview about Ukrainian comic books, created in the context of the Krakow Comic Festival, the work of Hryhorij Semenczuk - a Ukrainian writer, participant in the Krakow Residential Program of the UNESCO City of Literature co-organized by the Villa Decius Association and the Krakow Festival Office. Thanks to the above-mentioned qualities, the project could contribute to bringing the Polish recipient closer to Ukrainian immigration, establishing / strengthening Polish-Ukrainian relations, mutual understanding and emphasizing the relationships between our countries and cultures, which are important for building an open local society and integration processes. The distribution of copies printed as part of the task took place in Krakow (libraries, universities, cultural institutions, offices, third sector organizations). The magazine is addressed to young people and adults. The magazine can be downloaded at the following link: <https://fragile.net.pl/ukraina-nr-1-2-43-44-2019/> .

Task implementer: Fragile Association, grant amount: PLN 10,000.00.

"Zustricz means meetings"

The "Zustricz means meetings" project was implemented from May 23 to August 20, 2019. As part of the project, 48 adaptation classes were conducted, the task was to teach how to overcome social and cultural barriers. Mainly citizens of Ukraine who have recently been residents of Krakow participated. People taking part in the project made contacts with each other, several people took advantage of the psychologist's advice and were involved in social activities for the migrant community. Project details are presented at the following link: <https://tiny.pl/7qI36>

Task implementer: Zustricz Foundation, grant amount: PLN 7,530.00.

"Information media that connect"

The project was implemented by the Polish-Ukraine Institute Foundation. The Foundation has started cooperation with the UinKrakow.pl portal popular among migrants from Ukraine.

As part of the task, 28 texts were prepared and published in Ukrainian, among others in such fields as: work for foreigners, information on activities carried out by the Open Krakow Program, history and monuments of Krakow. Articles were published in November and December 2019.

Task implementer: Poland-Ukraine Foundation, grant amount: PLN 10,000.00.

"Open your heart to Krakow"

The "Open your heart to Krakow" project was implemented from November 12 to December 31, 2019. Classes were organized for 58 students, aged 13-18, living in boarding schools or student dormitories in Krakow. As part of the project, adaptation classes were carried out with elements of learning Polish, psychological consultations, history lessons and learning about the monuments of Krakow. The youth living

in boarding schools of the Gastronomy Schools Complex and the Electrical Schools Complex (os. Szkolne 17) and the Environmental Engineering and Land Reclamation School Complex Ulanów) took part in the project.

Task implementer: Zustricz Foundation, grant amount: PLN 10,000.00.



"Empathy and multiculturalism"

From October to December 2019, the Internationaler Bund Polska Foundation organized a workshop for primary and secondary school students entitled "Empathy and multiculturalism." The classes were organized in Krakow schools (K. Makuszyński Primary School No. 109, Wł. Łokietka Primary School No. 67, Prof. W Zin Primary School No. 137 and in a Secondary school (M. Reja VII Private Secondary General Education School). The workshops were carried out by Joanna Malec and Karol Wilczyński. Classes were conducted according to the planned thematic scope. Beginning with the issues of empathy (understood as an emotional and cognitive state at the same time), students practised assuming the perspective of other people, as exemplified by people representing other cultures and the example of Poles who have experienced other life circumstances in history (poverty, migration, war, political persecution). In the second part of the cycle, the project implementers focused on analysing how media and social media can prevent us from properly imagining the lives of others through manipulation and false information (the so-called fake news).

Task implementer: Internationaler Bund Polska Foundation, grant amount: 9,720.00 and another subsidy (Empathy and multiculturalism - continuation) PLN 4,300.00.

Krakow Meeting Place - "Multicultural Festival"



During the implementation of the task from November 24 to December 1, 2019, a total of 76 events took place, including 34 at Villa Decius and 42 in the city of Krakow. Two seminars were organized on issues of tangible and intangible heritage. The first opening festival took place in the representative hall of Krakow City Office: "Multicultural city management." The second seminar was held at Strefa Club and

was devoted to the protection of monuments during the armed conflict based on Polish experience in Iran, Syria and Afghanistan. Polish actions aimed at saving cultural heritage in areas affected by armed conflict were discussed: "Rescue work in Palmyra in 2016-2017", Bartosz Markowski and "Archaeologist at war: dilemmas of saving the cultural heritage of Iraq and Afghanistan", Marek Lemiesz. A series of 5 editions of "Others but the same" was organized as

- meetings with foreigners: with a Kurdish musician combined with music workshops; meetings with women living in Krakow from 7 countries: from Iran, Afghanistan, Venezuela, Georgia, Japan, China, Korea: "Women of Krakow - cultural wealth", with the Kurdistan Government Plenipotentiary; a meeting devoted to Asian women and their social status, and the last on cultural differences with the representative of the Consulate of the Republic of Slovakia.

The organizers did not forget about the youngest, the "With a fairy tale by hand" series took place at Villa Decius and was addressed to the youngest students (total of 8 groups). Arabic, Turkish, Slovak, Japanese and Bulgarian legends were read, and the children participated in manual workshops that recorded the content they read. Culinary workshops (5 editions) of Korean, Chinese, Japanese cuisine (at Villa Decius) and two French cuisine workshops in Vall & Lilly in Kazimierz were organized, as well as a tea ceremony at the Manggha Centre of Japanese Art. The number of organized culinary workshops was greater than in the application. All workshops were very popular. Another event concerned manual workshops thematically related to the characteristic features of a given country's culture: furoshiki, origami, Chinese, Arabic, Kurdish, Chinese and Japanese calligraphy. All of them were intense and required participants to be active and have a lot of intellectual and manual involvement.

Language workshops, intensive lexical and grammar workshops in Japanese, English, Spanish and Portuguese were conducted. They gave participants a chance to sort out the already known vocabulary and learn new forms of dialogue. Japanese and Spanish language workshops were conducted by foreigners from the countries.

The evening and afternoon native meetings were the development and extension of the language workshop offer in a less official version. They were held in Krakow cafés, while promoting the places as perfect for such meetings. During native meetings you could talk in Ukrainian, French (2 editions), Hungarian, Japanese, Russian, Greek. Each meeting was conducted by a representative of a given nationality. This block has been expanded to include an evening with French games based on knowledge of the language.

Four themed walks were organized for those interested in visiting the city: French, Hungarian-Czech, Austrian and Italian Krakow. They were developed and carried out by Krzysztof Jakubowski and Wojciech Zabielski.

There were several concerts at Villa Decius and one Kurdish music workshop on a traditional Daf instrument in the Kurdish Culture Centre and in the Market Square. Concerts

were entitled as follows: concert to commemorate the anniversary of the Great Famine in Ukraine (1932–1933), a concert of songs in 14 languages performed by "Chorus in Contact" under the baton of Wassim Ibrahim, "Józefina on a journey" - musical journey around the world, a concert by students of the Rutkowski Music School I and II degree in Krakow, Spanish Music Concert entitled: "In the gardens of Spain", a concert by NASMEH, "Following the Margot" - a concert of Balkan music, "Enchanted violin" - a concert of Jewish music. Kurdish dance workshops, belly dance, krakowiak dances, ethnic dances, Latin dances for children and Chinese dance enjoyed great interest.

There were also meetings and debates: "With the world over a coffee": a slide show about women in various Asian cultures; "On multicultural education" - 2 meetings for parents of preschoolers and primary school students; a lecture by Krzysztof Jakubowski entitled: "Krakow Time, People, Places", dedicated to the German minority in Krakow from the Middle Ages to the nineteenth century and meetings with travellers: with the author Agata Romaniuk about travels and on the book entitled: "Because of love? I feel sorry for you" - a story about the fate of Arab women; Agnieszka Pietruszka's lecture discussing the international project "Europe - Asia - Africa - America - Australia. Decalogue of values - what is really worth in life? ", a meeting with Jolanta Mirecka about the book entitled: „Oman. A stop on the way” and Agnieszka Kurczaba entitled: "American dream - is it still alive?" - a lecture and slideshow of travel photos to the United States.

For almost two weeks in the Stone Hall of Krakow City Office, an exhibition was presented on the Polish program for the protection of cultural goods during the stabilization mission in Iraq: "From the land and the air." In order to present this exhibition, the organizer obtained the consent of the Ministry of Culture and National Heritage, it coordinated Polish activities for the protection of cultural heritage in the zone of Iraqi fighting, Ministry of National Defence, as well as the copyright owner of the Adam Mickiewicz Institute in Warsaw. The exhibition attracted great interest, and even was a help for academic activities with groups of students of the Pontifical University of John Paul II in Krakow.

Lessons with foreigners at Krakow schools were also important elements: Primary School No. 33, Primary School No. 40, Primary School No. 4, Pallotiego Primary School and Secondary General Education School No. 8. Foreigners conducted the meetings: a Ukrainian, a Jordan resident and Kurds. The issues concerned stereotypes, cultural similarities and differences, racism and the fight against it, as well as how we should treat each other and live in a multicultural city. An important point of each meeting was the part devoted to questions. Students interested in the Guests asked about many cultural, social and educational aspects. Teachers, unanimously, in each of the institutions reported the need for further cooperation in the area of direct contact with representatives of other nationalities living in Krakow. As part of the second open day, a meeting of interested non-governmental organizations working for foreigners was held. Organizations shared experience, ideas and exchanged views on the function of social activity for foreigners in Krakow.

As part of the open days at Villa Decius (2 editions), the Applicant prepared: games for children from India, Taiwan, China, Mexico and Venezuela, during which participants were shown typical games from their countries that can be transferred to Krakow's yards and playgrounds. A workshop of Polish cuisine for foreigners was held, "Borscht", visiting Villa Decius in the context of multicultural Krakow of the Renaissance (2 editions) was organised. Foreigners could take part in a dictation in Polish. Workshops were also organized for them: Polish Christmas traditions in artistic handicrafts and cuisine.

The festival also gave the opportunity to act in the field, a field game was carried out in the Old Town. Krakow residents could see a demonstration of the former ceremonial Japanese archery: Kyuudou, meet the Kurdistan Government Plenipotentiary, Ziyad Raouf: "My Krakow - my Kurdistan", as combined with a film screening. Two additional exhibitions were presented. The first was an exhibition of book illustrations by a Ukrainian designer Julia Tabenska, presented at Villa Decius. An exhibition entitled: "Mine, yours, ours. Faces of Krakow" - presented a multicultural photo report constituting a series of 12 interviews with the representatives of national, ethnic and religious minorities who

are involved not only in the life of their communities, but also of the whole of Krakow (in cooperation with the Multicultural Association of Krakow).

Task implementer: Villa Decius Association, grant amount: PLN 70,000.00

Information Point for Foreigners



The Information Point for Foreigners (PIO) task was operated out by the U-Work Foundation for Polish-Ukrainian Cooperation from March 15 to December 31, 2019. As part of the project, information activities were carried out, including, inter alia, dissemination of cultural and educational events, activities encouraging the use of knowledge and opportunities offered by other organizations supporting migrants and national and ethnic minorities, consultations with specialists and integration events - organized outside PIO headquarters.

Consultations were conducted in Polish, Ukrainian, Russian and English. If necessary, consultations in Spanish and Arabic were available. In addition to the main objective, specific objectives were also achieved, such as: increasing the knowledge of foreigners about their rights and obligations, as well as issues related to life in the city. The Information Point reinforced information and promotion activities by:

- supporting the Information Point e-mail inbox made available to foreigners (info@migrant.krakow.pl),
- servicing a duty telephone number (12 312 46 06) for foreigners during on-call duties,
- supporting a FanPage on Facebook for the Information Point for Foreigners, <https://www.facebook.com/PIO.KRK/>, constant contact with the Department for Social Projects, Dialogue and Multiculturalism within developing content for publication,
- delivering PIO posters and leaflets to offices and institutions servicing migrants,
- translating a leaflet and organizing a meeting on the Local Initiative <https://dialogspoleczny.krakow.pl/inicjatywa-lokalna/ua/>
- a promotional campaign whose task was to motivate the migrant community to vote in the Civic Budget, etc.

In 2019, the Information Point provided current information on:

- legal regulations, including legalization of stay as well as the purchase and rental of real estate,
- access to the labour market and opportunities to start a business,
- raising professional qualifications, including learning Polish,
- obtaining social and housing and social assistance,
- education of children and adults,
- access to culture,
- the functioning of the social security system and access to health care,
- access to organizations working with and for migrants.
- administrative procedures related to current operation in the local environment (e.g. driving license, car registration, Krakowska Card, registration, PESEL, E-PUAP, PUE ZUS, etc.),

At the Information Point for Foreigners in 2019: 369 foreigners obtained information on everyday life issues and legal aspects of life in Poland, including 1694 directly from a consultant, 1904 via hotline, email or Facebook, 356 during thematic sessions with an expert and 415 during information and integration meetings. The activity report of visitors to the point profile created on Facebook shows that 128 051 people used the information published in the events (information on thematic meetings, registration for legal, pedagogical, psychological consultations, information on the available cultural events, language schools, aid institutions).

What is more, 356 foreigners took part in 18 thematic sessions with an expert for a total of 38.5 hours. The main topics were, among others, labour law, PIT settlement, employee and employer obligations, maternity leave and benefits for mothers, the child goes to school, the purchase and rent of an apartment and others. During the meetings networking of foreigners took place, which translated into the dissemination of information on the activities of PIO - some information was sent to new people through people who benefited from support. A team of employees (9 people) and volunteers (35 people were trained) worked on the PIO project, they were professionally prepared through training conducted by experts.

Task implementer: U-Work Foundation for Polish-Ukrainian Cooperation, grant amount: PLN 250,000.00.

Open Krakow Program - educational competitions "Krakow in Your Imagination"

Children and adolescents aged 6-18 with migration experience and representatives of national and ethnic minorities, as well as children living in Krakow and their parents got to know Krakow and its history better during three educational walks, including through the prism of the history of other nationalities living in the city. In total 41 people took part in the walks, of which 26 were children and youth. The acquired knowledge, expanded with additional information that the children searched for themselves or resulting from 3 videos specially developed for them as part of the public task, was transformed into short graphic novels, i.e. comics. The implementation of the activities enabled children and young people with migration experience to get to know the city where they live better and understand the culture of the inhabitants of Krakow, which will positively translate into the process of their adaptation. In turn, children living in Krakow could meet colleagues from other countries, learn more about their language, traditions, spend time with them, which in the future will result in an attitude more open to other nationalities and their historical and cultural experiences.

The result of the task was a comic book competition, it was divided into two components: 1 component - addressed to the children of representatives of national and ethnic minorities and foreigners in the field of the knowledge and history of Krakow; 2nd component - addressed to children in the field of knowledge about other nationalities. In total, 48 works were admitted and evaluated, including: 36 works in the 6-11 age group and 12 works in the 12-18 age group. As a result of the competition, the following were awarded: - in category I "KRAKOW IN YOUR IMAGINATION" - knowledge about the history of Krakow": 2 prizes in the 6-11 age group and 3 prizes in the 12-18 age group;

- in category II "KRAKOW IN YOUR IMAGINATION" - knowledge about the nationalities living in Krakow": 3 prizes in the 6-11 age group and 2 prizes and 2 honours in the 12-18 age group. A vernissage of the awarded works and a post-competition exhibition organized in cooperation with the Provincial Public Library in Krakow and the Krakow Comic Book Association was the culmination of the competition. A total of 25 exhibition charts were printed, of which 12 were presented at the opening of the exhibition which took place at Artetka, and 13 charts were displayed in front of the Provincial Public Library in Krakow.



Task implementer: Zustricz Foundation, grant amount: PLN 70,000.00

Cultural events referring to the idea of multiculturalism, promoting the culture of national and ethnic minorities

The Krakow Library

In 2019, the Krakow Library undertook a series of activities for the benefit of national, ethnic and foreign minorities. One of the tasks was also to popularize other cultures among the inhabitants of Krakow. Selected actions taken by the Krakow Library:

In 2019, contacts were established or continued with institutions in 18 cities: Bordeaux - City Library, Bratislava - City Library, Budapest - City Library

E. Szabó, Chmielnicki - The Library of the A. Mazura Multi-Profile Secondary School, Edinburgh - City Hall, Yerevan - City Hall, Kiev - City Hall and the Public Libraries Network of the Desniański District, Lviv - Library of the City of Lviv, Nuremberg - Public Library, Olomouc - City Library, Opatija - City Library "Victor Car Emin", St. Petersburg - M. J. Lermontowa Inter-District Central System Library, Prague - City Library, Riga - Central City Library, Strasbourg - Madiatheque Andre Malraux, Tbilisi - City Library and National Library, Vilnius - Adama Mickiewicza City Central Library and Public Library.

- In January 2019, the Krakow Library, in cooperation with the Chancellery of the Mayor of the City of Krakow and the Culture and National Heritage Department of Krakow City Office, organized the 3rd International Conference "Library offer and the availability of culture reception", participated by representatives of nine countries: Croatia, the Czech Republic, Georgia, Lithuania, Germany, Slovakia, Ukraine, Hungary and Great Britain. Post-conference materials prepared by the speakers will be available in the 'Krakow Library Yearbook' for 2019.
- In 2019, a cooperation agreement was signed with the Ervin Szabó City Library of in Budapest, with the City Library in Zagreb, with the City Library in Opatija and the Central Library of the City of Vilnius.
- The Krakow Library regularly exchanges collections, in 2019 books were obtained in Croatian, currently the Library has the largest library of books in this language in Krakow. The collection of Foreign Language Rental has also been supplemented with books in French. The collections are available at Branch No. 21 at Królewska 59.
- An extract from the regulations on the use of library materials and services of the Krakow Library has been prepared in Ukrainian, it is available on www.biblioteka.krakow.pl in library branches.
- March 2019, an exhibition was inaugurated as part of the Polish-Hungarian friendship week "A thousand years of Polish-Hungarian friendship in the works of Hungarian artists". At the exhibition presented at Branch 46 (Limanowskiego 4) works made in various painting and handicraft techniques were presented, showing shared spiritual values and rich historical contacts connecting the countries (the exhibition was presented until April 30, 2019).
- In June, in response to an invitation from the Ervin Szabó City Library in Budapest, a two-person delegation of the Library of Krakow participated in the conference "Public libraries in the 21st century - In partnership with the digital world", at which Izabela Ronkiewicz-Brağiel, Deputy Director for Substantive Affairs delivered the paper "Information and digital education in Polish public libraries as exemplified by the Krakow Library".
- As part of the project "European Graphic Novel, Summer with a Comic at the Krakow Library", the following were organized:

- in Branch No. 49 at Tysiąclecia Housing Estate 42), a vernissage of the exhibition "Meanwhile in another place / Centenary of a Czech comic book" made available by the Czech Centre in Warsaw (the exhibition was available until June 30, 2019),
- in Branch No. 3, (Jana Nowaka Jeziorańskiego Square 3) a vernissage of the exhibition by Rafał Szłapa's works "The World Enchanted in Paintings". The Krakow Library has prepared an occasional bookmark designed by the artist, and comic albums by Rafał Szłapa found their way to four branches. After the exhibition, the electronic exhibition is available in the info kiosks of the Krakow Library,
- in Branch No. 46, at Limanowskiego 4), a vernissage of the exhibition "René Gościnnny and his heroes in the Library of Krakow". The Krakow Library in cooperation with the French Institute and the French Consulate General in Krakow, as well as the Jagiellonian Library, the National Museum in Krakow and the Krakow Comic Book Association presented the most popular heroes created by René Gościnnny. The copyright exhibition (lasting until the end of September), presented nearly 50 exhibits from the Wojciech Jama collection,
- in Branch No. 49 (at Tysiąclecia Housing Estate 42), comic book workshops for children conducted by Rafał Szłapa. The aim of the classes addressed to young lovers of comics was to show how the comic, its script are created and what techniques of artistic expression are used by creators.
- Meetings presenting scientific publications and popularizing the culture of other countries were organized at the Journalists Club "Pod Gruszką":
- promotion of the book "Now you are Germans" (collective work), co-authors were guests: Ewelina Karpińska-Morek, Agnieszka Waś-Turecka and Anna Czocher, PhD from the Institute of National Remembrance,
- a meeting of the Lviv Society of Southeastern Borderlands - film screening - coverage of the performance "Dream of Lviv",
- meeting as part of the Literary Salon of the Krakow Library - presentation of the book of Ambassador Krzysztof Płomiński "Arabia Incognita. Report of the Polish ambassador",
- handing over to Mateusz Borkowski the Krakow Book of the Month Award in April 2019 for the book "Organs on the edge of the world",
- a meeting with Michał Piekarski, author of the book "Music in the Lviv salon".
- As part of the Poetry Night, a literary meeting was organized between the Poets' Confraternity and the Association of Slovaks in Poland combined with the promotion of a volume of poems by Polish and Slovak poets,
- Alosza Awdiejew became the laureate of the Krakow Book of the Month in September, an Award for the book "A Pole by Choice, or a Happy Russian on the Vistula River".
- In November, the National Scientific Conference "Jerzy Harasymowicz - a poet of Krakow, poet of the Carpathians. An attempt at a new reading" organized by the Pedagogical University of National Education Commission and the Krakow Library. The sessions were held at the Pedagogical University and the Fontana Room at the Journalists Club "Pod Gruszką".
- As part of the Literary Salon of the Krakow Library, a meeting was organized, "Christmas Carol - Christmas with neighbours" - a story about Christmas customs in Germany, the Czech Republic, Slovakia, Ukraine, Belarus, Russia and Sweden, as well as Romania.
- In October 2019, the 20th International Symposium of Polish Diaspora Biography Study was organized, entitled "With a crook across the continents. Cardinals and bishops of Polish origin in the world." Among the speakers, there were outstanding researchers, including some from Paris, Vatican, Warsaw, Krakow, Lublin.
- In the quarterly "Czas Literatyczny" in 2019, many articles appeared that promoted the work of authors from around the world, presenting prose and poetry, as well as studies on the literature of

selected regions, including Macedonia, Greece, Serbia, the Czech Republic.

- The editors of the monthly "Kraków" in each issue try to remember to notice issues related to multiculturalism. An article was published, for example Krakow woman in Izrael [Interview with Lili Haber]; Two from Ghosts (in pictures by Maurizio Buscarina) Paweł Głowacki - Kantor and his Italian associations; Recommendations: World Heritage / Jacek Balcewicz's exhibition - a presentation of various cities of cultural heritage in Krakow on the occasion of the Congress of the World Heritage Cities.

What is more, throughout the year in selected library branches you could see an exhibition of photographs of journalist Jacek Balcewicz entitled "40 years of the UNESCO list. It started in Krakow." In Branch No. 3, a shelf has been prepared for the exchange of books in Ukrainian. The Krakow Library cooperated with a citizen of Ukrainian origin, the author of the civic budget project concerning the purchase of novelties for public libraries in Ukrainian. Ultimately, the project did not gain adequate support from the city's inhabitants and did not receive funding. An employee of the Krakow Library began post-graduate studies on teaching Polish as a foreign language. After graduation, he will develop a project that will be implemented in one of the library branches. What is more, an e-learning platform will be prepared, materials will be posted on it to help foreigners learn Polish.

Krakow Festival Office

Multicultural Picnic, Planty Mistrzejowickie

The picnic was implemented as a result of the MURAL project - Mutual Understanding, Respect And Learning - on June 29, 2019. The picnic program was prepared in cooperation with local organizations working to promote multiculturalism (including the Flying Library, the Understanding Foundation, Rethinking Refugees - Knowledge and Action, the Ukrainian Club in Krakow, - Zustricz Foundation, Live Library Krakow, Polistrefa Foundation, One World - One Heart Foundation).

Nuremberg Picnic - July 28, Krakow Park

A picnic organized in cooperation with the Nuremberg House on the occasion of the 40th anniversary of the Krakow-Nuremberg partnership. It presented the culture and cuisine of Nuremberg.

Ukrainian Picnic - 25 August, Krakow Park

A picnic organized in cooperation with Slava Frolova, the originator and coordinator of Art Picnic. A rich program aimed at promoting culture (including theater, dance, plastic arts, music) and Ukrainian cuisine (culinary show).

15. World Congress of the Organization of World Heritage Cities, OWHC

The event was organized on June 2-5. The task was carried out by KBF, UMK and KDK in cooperation with Villa Decius. The Organization of World Heritage Cities (OWHC) was founded on September 8, 1993 in Fez (Morocco). More than 300 cities belong to the Organization, there are objects inscribed on the UNESCO World Heritage List in them. We are therefore talking about a population of over 164 million city dwellers connected by a common desire to protect and promote their valuable world heritage. In the Organization, cities are represented by their presidents with the active participation of heritage management specialists.

Orfeo&Majnun

An intercultural, intergenerational, inter-religious and multilingual project involving very intense cooperation with the local community - both institutional and with the inhabitants of each of the partner cities. KBF - as a representative of Krakow - is one of the 7 partners of the international grant co-financed from the Creative Europe program. The project consists of three parts: the opera the libretto of which refers to the myths about Orpheus and Euridice, as well as Layla and Majnun, a series of socio-artistic workshops, a city parade. In December 2019.

"train the trainers" workshops were organised on creating and animating animal dolls, later to be used during the Opera and Parade in 2020.

Culture Centre Polish Song Library

The Culture Centre, the Library of Polish Song remembers an important group of residents - foreigners. On each Singing Lesson there are elements that fit into the assumptions of the Open Krakow Program. During the Singing Lesson 2019, a choir of Students of the Polish Language School performed on the stage, consisting of students of different nationalities

<https://www.youtube.com/watch?v=CsuCxHhCwSA>

On November 11, 2019, Michał Hochman performed on the Singing Lesson scene in the song Moja Wędrówka - https://www.youtube.com/watch?v=qDW0GzBB4_s

The performance referred to openness to multiculturalism.

Jana Pawła II Institute of Intercultural Dialogue in Krakow

"Faces of Dialogue: Young Assisi. Youth for tolerance and peace": an educational and upbringing project for students of older classes of primary and secondary schools. In 2019, the sixth edition, with the slogan: "At a shared table. Culinary rites and traditions in various cultures and religions."

The main goal of the project is to create a platform for understanding for interreligious and intercultural dialogue among young people in line with the teachings of John Paul II, in order to promote actions and attitudes open to other cultures and religions, combating stereotypes, aimed at getting to know and coexist with other people. The project was implemented by 40 school student teams supervised by teachers / coordinators. The collected materials focused on the subject of the project (in the form of organizing competitions, in-school exhibitions as well as creating films, literary works, multimedia projects, performances, shows, preview materials, folders, albums and all other materials) were placed on the project website which was created jointly: www.obliczadialogu.pl

Within the framework of the project, thematic workshops were conducted by academic staff of the Department of Comparative Civilization Studies of the Jagiellonian University, the Jewish Community Centre in Krakow and an IDMJP2 employee. Workshop topics: "Cuisine of Tibet", "John Paul II - Bridge Builder", "Introduction to Judaism. Baking Challah." The sixth edition was completed by 27 educational institutions from all over Poland. 762 students were involved in the venture, the official website of the project since its inception has been visited by more than 3,500,000 recipients. The closing ceremony of this edition took place on June 7, 2019 in the Conference Room at the Sanctuary of St. John Paul II in Krakow.

The Emil Fieldorf "Nil" Museum of the Home Army in Krakow

The museum took the patronage of the 6th International Festival of the Ukrainian Theatre "East-West", including preferential conditions for using the educational and cultural offer for participants. The festival was organized on April 7-15, 2019.

Culture Centre Krakow-Nowa Huta (Wersalik Club)

Children's and Youth Academy

An open place for children living in the local community of Nowa Huta who need to actively and creatively spend time after school or require support that they do not have at home. It is an open form for schoolchildren and adolescents. The classes are attended by children from Roma families and people emigrating from other countries (e.g. Ukraine), the children learn about Polish culture and customs of other cultures (date - the whole school year).

Workshops in cooperation with Internationaler Bund Polska

Multicultural education workshops with volunteers from different countries. Showing the similarities and differences of Polish culture with the culture of other countries (France, Spain, Italy, Germany), educational and integration workshops for children (deadline - July 2019).

Education in the field of Ukrainian Culture

Workshops for participants of Winter 2019 Action with a Ukrainian citizen living in Poland. The workshops concerned getting to know Ukrainian customs and rituals and expanding knowledge of Ukrainian culture and music (date - January 2019).

Groteska Theatre

In March 2019, the presentation of the verbal and musical performance "Dalida - a song of love - chant d'amour" performed by Justyna Bacz. The performance referred to the life and career of the famous French singer born in Cairo, as Iolanda Cristina Gigliotti. The project presents hits from the repertoire of French song icons sung in several languages: French, Polish, Italian, Spanish and Arabic.

In April, as part of the "East-West" Ukrainian Theatre Festival, the following were organized: The opening ceremony of the festival and the presentation of "Ecclesiastes" by the Academic Theatre of Stage Miniatures "Me, people and dolls" (Lviv, Ukraine), the show "Helemski wise men" by the WIK theatrical group (Kiev, Ukraine), the show "Heart of the boxer", the National Academic Theatre of Lesia, a Ukrainian woman (Kiev, Ukraine), the show "Charms", the theatre "Atmosphere" (Kharkiv, Ukraine), the show

"Wij", National Puppet Theatre Hovhannes Tumanyana (Yerevan, Armenia)

In June, the theatre staged "Granddaughters of Mr. Antoni", a gala of Lviv songs - a verbal and musical performance referring to the culture of the Eastern Borderlands, in particular to Lviv city folklore.

Camille Saint Saëns "Carnival of Animals" - a spectacle organized in July in cooperation with the Nuremberg House and Krakow Culture Forum as part of the Krakow Theatre Miniatures festival. A performance using the technique of a multimedia multimedia projection performed by Thalias Compagnons Tafelhalle from Nuremberg with instrumental sextet referring to French culture

"Granddaughters of Mr. Antoni", a gala of Lviv songs (September) - a verbal and musical performance referring to the culture of the Eastern Borderlands, in particular to Lviv city folklore.

"Oriana Fallaci. The moment I died" (December), a monodrama by Ewa Błaszczyk presented as part of the Masters' Stage at the Groteska Theatre. It describes the life of one of the most expressive journalists of the twentieth century, Oriana Fallaci, in a way fascinated by war (she worked as a war correspondent, among others in Vietnam, the Middle East, and South Africa).

Cracovia Danza Court Ballet

Educational programs implemented in cooperation with the Krakow Philharmonic:

The show "Music in colours - ... blue and sea blue", participation of Ballet dancers in Children's Mornings - Greek program, seven performances, at the Krakow Philharmonic.

What is more, Ballet dancers also participated in away school concerts, "Postcard from Italy", and the program "The Silk Road - from Poland to China". During educational programs in numerous schools and community centres in the Malopolska Region, dancers performed various dance genres referring to the titles of the programs together with musicians from the Philharmonic.

"La Fortuna - Lady with a Weasel" on the occasion of the 500th anniversary of the death of Leonardo da Vinci. A performance with the participation of the musician Sławomir Zubrzycki who reconstructed the instrument of the project Leonardo Da Vinci viola organista. An event of the "Cracovia Danza for Dance" series, but also as the "Dance Day with Cracovia Danza", the Variété Theater,

September 2019 - the "Renaissance Dance Suite" show - an Italian program, during the International Retro Mobil Gala, Wawel Exterior Courtyard, an outdoor event

Performance "Ballet des Nations" with the Slovak Early Music Ensemble Solamente Naturali, conducted by concertmaster Milos Valent (Slovakia), at the invitation of Consul General of the Republic of Slovakia, Tomas Kasaj PhD. The event took place on the occasion of the presidency of Slovakia in the Visegrad Group, J. Słowackiego Theatre,

Festival of Court Dances (July 2019), and as part of the festival: 5-day dance workshops Krakow is dancing!, for which more than 150 participants from all over the world come to Krakow every year. Students were educated under the guidance of such dance masters as, among others, Alaknanda (India), Barbara Segal (England), Marie-Claire Bär Le Corre (France), Ana Yepes (Spain), Pierre-Francois Dollé (France), Irène Feste (France), Gloria Giordano (Italy).

Première of the show "Metamorphosis. Puss in Boots" (July 2019), a French Baroque spectacle, an outdoor event on the Main Square.

"Life for dance - Professor Janina Strzembosz meetings" - a two-day Ballet project with pupils. On December 2, a dance gala was held, which was an artistic presentation of the activities of several Krakow groups derived from the activities of professor J. Strzembosz, but also guests from Greece and dancers specializing in the style of Isadora Duncan (from Sweden and the USA). In the second part, the première performance "Hymn for Apollo" specially staged for this occasion by the Cracovia Danza Ballet. The event implemented under a subsidy from the Ministry of Culture and National Heritage, the project is planned to be continued in the following years, Variété Theater,

December 2019 - "Professor Janina Strzembosz. We remember! - Continuation." This meeting was an event taking place as part of the latest Ballet project "Life for Dance" - a meeting of Professor Janina Strzembosz. Guests of the meeting were: Kathleen Quinlan (USA), the famous "artistic granddaughter" Isadora Duncan, a student of Anna Duncan, as well as Lilly Zetterberg (Sweden), an artist dancing in the style of Isadora. Janina Strzembosz's pupils were also among the invited guests.

In connection with the cooperation with the Krakow branch of ZASP, meetings from the above cycle take place at the Actor's Club "SPATiF" (Lodge) at the Main Square.

What is more, in 2019 Ballet dancers conducted a number of different dance workshops, during which they taught participants of former dances, including Italian, French and national Greek dances.

Krakow Museum

"Kazimierzanin" 4/07/2019 - 10/10/2019 - an exhibition from the series *Moving*. The Second World War and the Holocaust irreversibly changed the social fabric of the Kazimierz District's population. The centuries-old legacy of Krakow Jews remained, it was destroyed and fell into ruin for decades. In the 90s of the XX century, Kazimierz began to revive, mainly due to the development of tourism. How does a contemporary inhabitant of Kazimierz find himself/herself in all this? Who is he/she and where does he/she come from? The exhibition did not fully answer the questions, but gave a certain picture of contemporary Kazimierz residents.

"Yom Rishon" 7/10/2019 - Feast of the Old Synagogue branch. The program included: guided tours of the permanent exhibition On the History of Jews and Temporary, lectures, promotion of the book by Prof. Czesław Brzoza, Jews of inter-war Krakow. Calendar

Lajkonik's march on 27.06.2019 - A traditional Lajkonik's march taking place on the first Thursday after the feast of Corpus Christi. Lajkonik's march is a tradition which has been cared for by the Historical Museum of the City of Krakow since 1947. The entourage of Lajkonik travels to the sound of Krakow melodies performed by the Mlaskota band for years along an unchanged route: from Senatorska Street, to the Monastery of Norbertine Sisters, then along Kościuszki and Zwierzyniecka Streets to the Krakow Philharmonic, then along Franciszkańska and Grodzka Streets to the Main Square, where the Lajkonik final dance and the collection of "tribute" from the hands of the Mayor of the City take place on a stage at the City Hall Tower at 7:00 p.m.

Museum of Municipal Engineering

The Museum of Municipal Engineering offers discounts for Pole Card holders. In 2019, leaflets in Ukrainian were also prepared and located in the museum. Most of the classes conducted for groups of foreigners were in English. In 2019, a total of 12 were carried out. At the Museum, the award ceremony of the Krakow Multicultural Ambassador AD 2018 was organized in 2019.

Cultural Centre "Dworek Białooprądnicki"

Palestinian Culture Day

27.07.2019 - a performance of the Ghorbet Lagee band, dance workshops, attractions for children, and a meeting on the subject of culture, tradition and everyday life in Palestine. Ghorbet lagee is a band of young people from Palestine who live in the Deheisha refugee camp in Bethlehem. They were accompanied by a group of musicians playing traditional Arabic instruments. The event was held under the patronage of the Palestinian Embassy.

Sunday Funday

January - June 2019 - a series of open dance workshops from various regions of the world, as well as traditional Polish dances. The workshops were popular both among the residents of Krakow and foreigners staying in our city.

Adult Art Club

January-June 2019, artistic workshops organized in English, conducted for Poles and foreigners by an Englishman.

Francophone Day

In March 2019, as part of the event, you could see French-language films, workshops for French culture with French students in Krakow were organized, and the final of the event was a concert by François Martineau. Francophone Day in Dworek was organized thanks to the cooperation with Délégation Wallonie-Bruxelles à Varsovie.

From the mountains to the sea

An exhibition of Estonian book illustrations. Organized in cooperation with the Estonian Embassy in Warsaw and Viive Noor from the Estonian Children's Literature Centre. Works of excellent illustrators were presented, introducing the culture and tradition of Estonia.

Dance Night

Krakow versus the rest of the world - June 2019, a colourful stage performance based on beautiful, cultural contrasts and an unusual combination of traditional Krakow dances with the "exotic". Starring: AGH Song and Dance Ensemble "Krakus", Sambaxe Brazilian - samba dance show, Tanwi Bhattacharya with dancers - Indian dance, African Roots - a dance inspired by the traditions of West Africa, Comhlan Irish Dance Group.

Around the world - family workshops

January - June 2019: Creative workshops to learn about the cultures and traditions of countries and peoples from around the world.

Shalom. Judaism in art

April-May 2019 - a collective exhibition presenting the works of 32 artists from all over Poland, including excellent representatives of poster graphics and painting. What is more, the exhibition included the works of representatives of such artistic genres as ceramics, sculpture, photography, cut-out, installation or video-art. The vernissage was accompanied by a concert of Klezmer music and refreshments of traditional Jewish cuisine.

Honorary patronage: The Shalom Foundation, POLIN Museum of the History of Polish Jews. Media patronage: Jewish Word, TVP3 Krakow, Radio Krakow, Karnet

Partners: Cukunft Jewish Association, MI POLIN, JCC Krakow (Jewish Community Centre), TSKŻ-Socio-Cultural Association of Jews in Poland, Austeria Publishing House, Klezmer Hois

Light Up the Dworek!

December 2019 - every year in December, entire streets light up in Lyon, France, and residents celebrate the Festival of Light "Fête des Lumières". In December 2017, thanks to a volunteer, Roxane Girin coming from Lyon, Dworek Białoprądnicki has an opportunity to get to know this tradition better. This is how the Light Up Dworek event was born. In 2019, it was continued by other volunteers from France. The program included workshops, an outdoor light painting show and a concert.

Culture Centre "Dworek Białoprądnicki" Culture Club "Wola" - "Holidays with culture - World in different ways"

For children from 6-12 years old, 14.-18.01. and 21-25.01. 2019. Artistic and cultural workshops introducing the idea of multiculturalism. Participants had the opportunity to learn about the culture and tradition of many countries, including Italians, Nepal and Mexico. One of the most important goals of the event was to sensitize participants to the situation of children in other parts of the world and to try to answer the question of whether a universal language exists for all people.

Culture Center "Dworek Białoprądnicki", Culture Club "Przegorzały" and Culture Club "Wola" - POLISH HISTORY

A series of five educational meetings for foreigners in English, February - September 2019; During the workshops prepared by the volunteers of the EVS Erasmus Plus program there will be mini lectures, fragments of films and games that will familiarize participants with the complicated history of Poland in an accessible way. The cycle consists of 5 meetings, covering the period from the time of the first partition to modern times. Conduct: Sergi Peñarrubia and Matteo Scopel

Culture Centre "Dworek Białołęcki" Culture Club "Wola" - Impronte / Ś l a d y

The ethnic music concert took place in May 2019, performed by the duo Sabir Duo, whose name comes from the old mixed language, consisting of dialects of the following: French, Italian, Spanish, Greek and Arabic Sabir Duo combines ethnic melodies from the Mediterranean Sea and Latin America in contemporary arrangements and free improvisations, creating a new multicultural sound. During the concert, the audience made musical recordings of travel and impressions, traces (title impronte) - by any means of expression under the care of the painter Anna Szafrńska.

World Music - an interactive trip to the world of music, October 2019

Workshops for children and parents, during which participants could learn about instruments from around the world, hear the sound and music performed by outstanding instrumentalists. The attraction of the meeting was to create instruments from everyday objects. Conduct: Maciej Trifonidis

Culture Centre "Dworek Białołęcki" Mydlniki Culture Club, March

- "South with Armenia", Armenian meeting with a dance group;

May - "French rendezvous meeting", meeting with interns from France; October -

"Hola Jorge", arrival of a Spanish volunteer to KK Mydlniki;

October - "Viva Espana" Spanish day at KK Mydlniki, family Sunday fiesta, Spanish cuisine workshops, art workshops, a film screening;

September - French edition of "Klon" cinema - Bon Appetit!;

December - Christmas edition of the "Klon" cinema, Christmas carol workshops from around the world

Culture Centre "Dworek Białołęcki" Wena Culture Club

Spanish for toddlers with parents as part of the Parent Zone cycle - learning Spanish with elements of dance, singing and fun. Classes run by a Spanish philologist and Montessori teacher who try to pass on the fascination with Ibero-American culture during classes with the youngest. She uses the experience of an intercultural trainer to shape children's sensitivity to multilingualism and an attitude of openness to the world, while she bases pedagogical experiments on the pedagogy of M. Montessori and the Good Start Method of professor Bogdanowicz. Citing Sinchi Suzuki, we can repeat: "Talent is not innate."

July: Holidays with Culture "Dreamland": Travel of your dreams: Africa - travel and art workshops. Conduct: Agnieszka Matusiak

July - Holidays with Culture "Dreamland": Travel of your dreams: Asia - travel and art workshops. Conduct: Agnieszka Matusiak

July - Holidays with Culture "Dreamland": Travel of your dreams: Spanish Fiesta. Conduct: Małgorzata Markiel

Holidays with Culture "Dreamland": Journey to the dream country - geographical and artistic workshops. Conduct: Agnieszka Matusiak, Izabela Parkitna – Mierzwa.

Folk Theatre

A screening as part of the Night of Theatres (June 15, 2019) on the Stolarska Stage of the People's Theatre of the performance of the Academic Golden Gate Theatre from Kiev entitled: "Otello / Ukraine / Facebook" directed by Stasa Żyrkova.

In October, on the Big Stage, together with the Society for the Promotion of Roma Culture and Tradition "Kałe Jakha", the Roma Day took place - a meeting with art (recitations of Roma poetry, a film screening "Former Blacksmiths were there" and a concert of Roma bands from Poland, Russia and Slovakia).

Nowa Huta Culture Centre

AMBER TREE - ART COLOR BALLET

An unobvious journey through history. The show is inspired by the prehistory of peoples roaming Europe, being the progenitors of modern inhabitants of Poland. The story concerns our origin, the formation of a native community under the influence of other cultures, thus shaping spiritual and material values.

SONG AND DANCE NOWA HUTA BAND CONCERT

A concert summarizing the artistic season of the band 2018/2019, consisting of songs and dances of various regions of the country as well as Polish national dances. All the group's groups and the folk band took part in the concert.

STOPPED TIME. PHOTOGRAPHS FROM NEW CIRCUIT AND AROUND CURRENT AREAS

An exhibition of reproductions of photos made available by native residents from the areas where Nowa Huta was built. The purpose of the exhibition was to preserve the memory of people from villages near Krakow and to record traces of the past.

Bagatela Theatre

A BEAUTIFUL THEATER BURNS BEAUTIFULLY - in the first two weeks of summer the theatre invited schoolchildren to a two-week theatre and music workshop. As part of the celebrations of the 100th anniversary of the Theatre, the spectacle "A beautiful theatre burns beautifully. Bagatela, 1920s" about the first decade of the Bagatela Theatre (1919-1928). They looked at the multicultural city of Krakow of the 1920s.

DEATH OF BEAUTIFUL DEER Ota Pavel directed by Jan Szurmiej (première in October 2019). The viewers watched the history of the Czech-Jewish Popper family against the backdrop of rapidly changing history, pre-war stability, war degradation and extermination, up to communist depression. All this in a melting pot of a multicultural mix of a small town.

A "JEW" FROM A WEDDING. LANDSCAPE TRIP directed by Klaudia Hartung-Wójciak (première in December 2019 as part of the project "Wyspiański once again"). It is a story about the arrival of Jews to Poland, "a vision of the Polish-Lithuanian Commonwealth as a Jewish paradise", telling the sentimental "vision of prosperity in interwar Krakow. " This is a tale of how richer the world is in a multicultural and multinational country.

Villa Decius Cultural Institute

- A scholarship stay within the ICORN network, January - December 2019 - Kholoud Charaf; Kholoud Charaf stays in Krakow as part of the ICORN scholarship program, allowing for safe stay and creative work of a persecuted artist. Kholoud entered the local community thanks to his involvement in volunteering and participation in many artistic initiatives, allowing her to share her culture and work. Poetry meeting "Massolit Presents: Kholoud Charaf" with an ICORN scholarship holder (30 people - February 2019).
- Presentation of the work of a Syrian poet on scholarship in Krakow at Villa Decius. "OWHC Ambassadors - educational workshops" (198 people - 7 events in May 2019); as part of the meetings, the local community: early school and school youth and seniors got involved in the project implemented on the occasion of Krakow 15th Heritage Cities Congress (OWHC). Participants discussed the heritage,

challenges of tourism and cultural wealth. They also learned the basic assumptions of the OWHC network and its goals.

- A procession of tradition with the participation of OWHC Ambassadors (263 people - 02.06.2020). March of participants of educational workshops and recipients of an information campaign on the subject of heritage and the OWHC City Congress. 263 volunteers marched in the ceremonial opening procession of the 15th OWHC Congress, organized by the City of Krakow.
- "Umsijja shirijja" - a night of Arabic poetry at Villa Decius (25 people - 12.10.2019). An evening aimed at presenting the most important representatives and contemporary traditions of Arabic poetry. The hosts of Umsijja shirijja (from arab. "A poetry night") included Chulud Sharaf, a Syrian poet and literary critic staying in Krakow as part of the International Cities of Refuge Network (ICORN) program and prof. Marek Dziekan, an Arabist, Arab culture promoter, translator of, among others, a volume by Ch. Sharaf (The Inverted Sky, Znak Publishing House 2019). Presentation of poems by selected poets with an introduction.
- The "Literary Centre of Europe" Literary Event. (20 people - 20.11.2019). An event organized by scholarship holders of the "Visegrad Literary Residences" program. The meeting focused on the subject of "the past" - the guests told Marcin Wilk about the relation to the past and why there is only one "past". Fragments of texts written by scholarship holders in the original and Polish translation were also presented.
- A concert to commemorate the anniversary of the Great Famine in Ukraine (1932-1933). (43 people - 24.11.2019). Performers: Vira Semerei and Zoriana Grzybowska - bandura and singing, Artur Grzybowski - conduct. The concert commemorates the experience of genocide in Ukraine among the Polish and Ukrainian communities in Krakow.
- The Krakow Multicultural Festival Meeting Place; series of educational and artistic events addressed to the Krakow community, disseminating the idea of a multicultural city, enriched by newcomers from abroad. IKWD supported the activities of the organizer - the Villa Decius Association, by: providing rooms in the palace for events within the Festival, communication and promotional activities (buying TVP Krakow airtime, paid articles, Facebook campaigns), providing their communication channels, i.e. www.willadecjusza.pl, Facebook, the organization of two Open Days being thematically-related to the Festival - 24.11 and 01.12.2019.

Orchestra of the Royal Capital City of Krakow Sinfonietta Cracovia

V SINFONIETTA FESTIVAL STARS AND STRINGS

The jubilee, fifth edition of the Sinfonietta Cracovia's own festival, falling in the year in which the band celebrated the 25th anniversary of artistic work, as in the previous editions of this unique cultural initiative, referred to the idea of multiculturalism, unrestrained, creative interaction between artists from around the world and promoted community-forming music potential. The theme of the fifth edition of the Festival was American music - with particular emphasis on the areas of creativity which were initially located on the periphery of normative musical discourse and were associated with the oppression of slavery or, later, racial segregation: African-American spirituals, blues music and jazz.

Four unique concerts were organized as part of the Sinfonietta Festival - the event held on July 2 in the Gallery of 19th-Century Polish Art in the Cloth Hall. the concert "For our freedom and yours", with the participation of the internationally renowned African-American tenor, Stanley Jackson, deserves special attention in the context of the assumptions of the Open Krakow program.

On July 4, the Orchestra again performed an innovative chamber clubbing open to the public realized within the branches of the National Museum in Krakow and the adjacent gardens. During the final concert of Clubbing, realized in

the Józef Mehofffer's Garden, the chamber musicians of Sinfonietta Cracovia and their friends performed a program consisting of the finest standards of American blues and jazz music for a large, multi-generational audience to illustrate the richness and diversity of music developed in the African-American culture. During the concert, traditional American instruments rarely seen on Polish stages were presented, including banjo.

The Sinfonietta Festival was realized in cooperation and under the patronage of the US Consulate General in Krakow.

Krakow Culture Forum

- A series of film screenings from Latin American countries Latino Cinema (in cooperation with the Centre for Latin American Culture) - films mainly in Spanish, some with subtitles by Yvy Maraey; Tierra sin mal; Translucido; Amores peligrosos; Extreterrestres; Uma; Princesas Rojas; El patron – radiography de un crimen; Maracaibo; Secuestro Express; Alamar Express. El Hombre Nuevo; Heroes of Maggoty; El Compadre Mendoza; Ahi esta el detale; Distinto Amanecer; La Perla; Enamorada; Salon Mexico; Una familia de tantas; Calabacitas tiernas; Macario; En la palma de tu mano).
- Performances and drama workshops in English (shows of It's Only a Bed; Acting workshop with Don Allen; Play in a Day - acting workshop with Don Allen workshops organized in cooperation with the English Touring Theatre Company)
- Flamenco workshops, courses and dance shows organized in cooperation with the Flamenco Almoraima School (e.g. Zambomba flamenca! Viva Espana! - dance and cultural meetings with Spain; Feria de Abril; La leyenda del Tiempo; courses and workshops: summer Flamenco course)
- A concert of French music as part of the KFK cycle Promenade Concerts in the Gazebo in Planty; performers: Francois Martineau, Adrianna Kućmierz and Mateusz Gurgul
- Performance Carnival of animals from the theatre in Nuremberg as part of the 10th Krakow Theatre Miniatures
- XXVIII International Summer Organ Concerts Festival - 8 organic concerts in various Krakow churches with the participation of foreign performers (performers: Mariko Takei, Edward de Geest, Sławomir Kamiński, Stephan Wijgert, Peter Van de Velde, Marco Aurelio Lischt, Evan Bogerd, Daniel Zaretsky)
- XVI International Festival All Souls' Day prof. Jan Jargonia - 7 organ concerts in various Krakow churches with the participation of foreign performers - (performers: Arkadiusz Bialic, Agnieszka Tarnawska, Pascale Van Coppenolle, Kees van Eersel, Marek Miśkiewicz and the Choir of St. Micheal under the direction of Ewa Kieres, Aart Bergwerff, organ class of prof. Dariusz Bąkowski-Kois, AM Kraków) and an international scientific session at the Academy of Music in Krakow
- An exhibition at the MIKO KFK Gallery: Closer - an exhibition of the works of International Baccalaureate graduates from the International School of Krakow
- An exhibition at the Sala z Widokiem Gallery, KFK: The naked king: notes for an ethnography of the art world Amalia Belen Mazuecos Sanchez - Spanish multidisciplinary artist
- An exhibition at the Sala z Widokiem Gallery, KFK: ART VISIONS 2019 - International Contemporary Art Exhibition
- An exhibition at the Sala z Widokiem Gallery, KFK: Lviv and Krakow - two sister cities - an open-air exhibition.

Malwa Club Krakow Culture Forum

- A series of events devoted to Japan: meeting Japan you do not know at the Malwa Club, a concert of Japanese Musical Impressions performed by DUO TORI: Rinko Yoshino

- from Japan and Alicja Molitorys; an exhibition "Landscapes from the Land of Cherry Blossoms" - an exhibition of paintings by Maria Sidor;
- A series of meetings "The Krakow Travellers Club" (American Impressions - Utah; Best, Best, Best ... Dubai; In the land of the Aymara people. Via Altiplano to La Paz; Dacia, Dacia or Dracula - Romania; Thailand - a country of contrasts; Japan - tradition and modernity; A spot in Montenegro; What a Saigon - tales of southern Vietnam)
- A series of meetings Through the Borderlands (Vilnius part IV 17.01; Vilnius and Trakai part I; Vilnius and Trakai part II; Vilnius 2014; Kiernów, Troki, Ponary; Vilnius, Góra Krzyży, Cytowiany, Kaunas; Szydłów, Vilnius; Vilnius 2019; Vilnius and surroundings; Vilnius surroundings)

KTO Theatre

Artists of the KTO Theatre prepared an outdoor performance entitled "DROM" to fight stereotypes. With the help of images and music, the KTO Theatre showed the history of the Roma from their journey from India to the present day, Roma in different countries, moving in different ways, looking for their place. Here is also a reference to contemporary migration - refugees, economic migration. Together with the viewers, we are thinking about whether today we all lead a "gypsy lifestyle" still moving around the world.

32 th STREET. Street Theatre Festival - The dominant theme of the 32th STREET was the interpenetration of two worlds: circus and street theatre - their common roots and mutual inspirations.

C. K. Norwid Cultural Centre

"NEW HUTA AT THE END OF THE WORLD" - a series of travel slideshows. Through the speakers'/ travellers' stories about their trips to various regions of the world, we are promoting knowledge about cultures, customs and beliefs of other nationalities among participants. As part of the cycle, both professional travellers and amateur travellers, hobbyists are invited. The meetings are very popular, gather people curious about the world, are accompanied by a warm, intimate atmosphere. In 2019, the themes of slide shows were the Caribbean, Georgia, the Caucasus mountains, Jordan, South Africa, the West Highland Way trail, the European Greenways routes, New Zealand, Corsica, Brazil, the United Kingdom.

NOT ONLY EUROPEAN FAIRIES - 32 THURSDAY MEETINGS FOR CHILDREN - series of classes during which, by reading fairy tales from around the world, children learn about the culture of different countries. Each month, fairy tales from a different country are read, and the games and art elements that complement the classes always have a relationship not only with the text read, but also with the place where children "move to" with this text.

DKK FOR CHILDREN - 6 meetings during which they talked about the impressions of reading, the most interesting and funniest adventures of the title characters, why it is worth reading this book and recommending to others. They were books of authors from around the world touching on many problems of equal nationalities (e.g. Anna Onichimowska's book Ten Directions of the World).

WITH MUSIC THROUGH THE AGES ... - a cycle of thematically related music programs for children aged 5-7 and grades I-III realized in cooperation with the Karol Szymanowski Philharmonic in Krakow: In the land of Csárdás, On America differently, A postcard from Italy, Silk Road to China, Slav Brothers

ART ZONE - open meetings dedicated to current temporary exhibitions in Krakow's museums.

GALICJA JEWISH MUSEUM, visiting exhibitions:

1 / Traces of memory. A contemporary look at the Jewish past of Poland. The exhibition presented the richness and diversity of Jewish life that existed in southern Poland before the Holocaust.

2 / Re-Generation. Jewish life in Poland. A photo exhibition by Chuck Fishman; an exhibition of unique black and white photographs of the outstanding American photographer Chuck Fishman, documenting the life of the Jewish community in Poland in the 1970s and 1980s and nowadays.

CATS AND JOURNEYS - a meeting with Elżbieta Lisowska as part of the Kilometres of Good campaign, run by a disabled person. Elżbieta Lisowska told about her travels, other cultures, passion and curiosity about the world. She also presented the books 'Astrocotes' and 'Meridians of Happiness'. The event was accompanied by raising funds for developing passions of people with the Down Syndrome - children from the Association of Parents and Friends of Children with the Down Syndrome "Rainbow" in Krakow.

FROM THE CYCLE OF TRAVEL MEETINGS: BRAZIL IN THE RHYTHM OF SAMBA - Brazil is the largest country in South America and the second on the list of the most dangerous countries in the world. A country of hundreds of contrasts and thousands of colours that perfectly harmonize with each other here - the person conducting said. Jola and Łukasz Wrzesiński, bringing the participants of this meeting closer to this distant country.

FROM THE CYCLE OF TRAVEL MEETINGS - IN SEARCH OF A RUSSIAN SOUL - a journey on the Trans-Siberian Railway; Justyna Janusz, a psychologist by profession, a passionate traveller, lived in St. Petersburg for a year, where she worked in a special school with disabled children as part of cooperation with the charity organization Perspektywa. She used her free time to travel around Russia to better understand this non-obvious and contrasting country.

A STUDY VISIT FROM ISRAEL - a guided tour of Nowa Huta taking into account the historical context, the present day and the activities of the C.K. Norwid Cultural Centre for students of public administration at Ben Gurion University in Tel Aviv (Israel) - a multicultural group of participants of the "Atidim" program.

„ВІДКРИЙТЕ ДЛЯ СЕБЕ НОВУ ГУТУ. ПРОГУЛЯНКА З УКРАЇНСЬКИМ ПЕРЕКЛАДОМ |DISCOVER NOWA HUTA. A walk with a Ukrainian translation ”A historical walk, presenting the most important architectural projects and the history of Nowa Huta since 1949. Threads about the beginnings of the district's construction, its location, architecture as well as the most important historical events were discussed. The walk was led by an expert / historian, simultaneously translated into Ukrainian.

"LET'S GET TO KNOW EACH OTHER!
ДАВАЙТЕ БУДЕМО

LET'S GET ACQUAINTED!
ЗНАЙОМИТИСЯ!"

A pre-Christmas meeting for families with children, dedicated to foreigners living in Nowa Huta. The joint making of Christmas decorations and Christmas decorations was an excuse to meet and get acquainted.

WHAT IS RELIGION? - AN INAUGURAL DISCUSSION PANEL FOR THE CYCLE
"RELIGY STUDENT TRAVELLER"

As part of the cycle, lectures from the Institute of Religious Studies of the Jagiellonian University were conducted by scientists, thanks to which it will be possible to travel to different worlds and learn about the diversity of religion forms. Many say that it is religion that opens the door to understanding cultures because it is inscribed in local cultural practices and thinking systems. Throughout 2020, lectures with presentations and discussions will be held, intended for adults, working people and seniors, including

representatives of other ethnic and religious groups. The cycle was carried out in partnership with the Institute of Religious Studies of the Jagiellonian University.

Podgórze Culture Centre

- Concert of the Irish St. Mary's Chorale on St. Patrick; place of execution: Solvay Centre for Contemporary Art
- "Sabas" - a meeting with the poetry of Joachim Neander - a German living in Poland, writing in German, Polish and English; place: Wola Duchacka Club
- A Hevenu Shalom Alechem concert - in memory of Leopold Kozłowski; place of execution: Podgórze Culture Centre
- Krakow Meetings with Orthodox Church Music - Concerts performed by the Choir of the Kiev Spiritual Academy and the Seminary at the Kiev-Pechersk Lavra (Ukraine) and the "Baruch Brothers" Choir from Belgrade (Serbia); place of execution: Orthodox Church of the Dormition of the Blessed Virgin Mary
- Summer educational classes inspired by street names in Wola Duchacka, introducing children to the culture of the Balkan countries. It was mostly based on own materials from instructors' travel to the Balkans - photos, souvenirs, combined with learning dances, songs, traditional drinks and treats.
- Serbska Street - a Serbian and Bosnian day, Albańska Street - an Albanian day, Czarnogórska Street - a Montenegrin day, Macedońska Street - a Macedonian day; place of execution: Wola Duchacka Club
- Music and Dance Festival at the Podgórze Market; bands performing: The band called "Sadkowanie" (Poland), the "Alba Regia Vegyeskar Egyesület" choir (Hungary), a dance ensemble called "Sidrabvilnis" (Latvia), the "Prietenia" dance group (Romania), the Felsőgallai Német Nemzetiségi Dalkör a choir (Hungary), the "Armonia" dance group (Greece), the "Rezedky" women's choir (Czech Republic), Jakobi Piigad & Kajakas (Estonia), the children's dance group "Prolet" (Bulgaria), the "Gödöllői Városi Vegyeskar" choir (Hungary), the children's dance group "Bitite" (Latvia), the "Lakkomata" Cultural Association Band (Greece); place of execution: Rynek Podgórski
- Sabas Poezja of Zygmunt Adamkiewicz with "Slavs" in the background - a meeting of members of the Slav Song and Dance Ensemble of the Jagiellonian University. A concert of Balkan songs and dances; place of execution: Wola Duchacka Club
- The Andrzejkowy Natyalaya (India) concert, Zoriana Grzybowska (Ukraine), Angelo Wangelis (Greece). The program includes: Ukrainian ballads and romances, Greek music and dances, Indian dance; place of execution: Solvay Centre for Contemporary Art