



Guidebook

Krakow Center of Benefits
Krakow City Office

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Table of Contents

I. Conditions for being granted benefits for foreigners.....	3
Parental benefits and family benefits, the one-time childbirth allowance, childcare benefits, care benefits, the Dobry Start [Good Start] benefit are available to foreigners:	
	3
II. Family income-related financial benefits.	4
1. Family allowance and supplements	4
2. Childbirth benefits	5
1) One-time statutory childbirth benefit	5
2) One-time financial childbirth benefit, paid from the resources of the municipality.	5
3. Special Care Allowance.....	5
4. Care allowance.....	6
5. Maintenance fund	7
6. Housing supplement	8
7. Lump sum energy supplement	9
III. Financial Family Income-Unrelated Benefits.	9
1. Parental benefits.....	9
2. One-time “for life” benefit	10
3. Child support benefit 500+	10
4. Good Start Benefit	11
5. Care Benefits.....	12
1) Nursing allowance:	12
2) Nursing Benefit.	12
6. Cash benefit for people undergoing military exercises.....	14
7. Covering housing dues for soldiers	14
8. Financial aid for a repatriate to partially cover the costs of renovation, adaptation or furnishing their apartment.....	14
IV. Non-cash Benefits	15
1. Krakow 3+ Family Card	15
2. Large Family Card.....	15

I. Conditions for being granted benefits for foreigners

Parental benefits and family benefits, the one-time childbirth allowance, childcare benefits, care benefits, the Dobry Start [Good Start] benefit are available to foreigners:

- holders of a residence card with the annotation "access to the labour market",
- staying on the territory of the Republic of Poland on the basis of a temporary residence permit as part of an intra-corporate transfer or in order to use long-term mobility,
- residing on the territory of the Republic of Poland on the basis of a temporary residence permit granted for the purpose of performing work in a profession requiring high qualifications (Blue EU Card)
- staying on the territory of the Republic of Poland on the basis of a national visa for the purpose of conducting scientific research or development work or in connection with the use of the scientist's short-term mobility
- additionally by applying for the Good Star benefit for persons residing on the territory of the Republic of Poland on the basis of a temporary permit, a residence permit with the annotation "ICT" issued by another Member State of the European Union, and when the purpose of their stay on the territory of the Republic of Poland is to perform work as a managerial employee, specialist or intern under the transfer within the enterprise for a period not exceeding 90 days during in a 180 day period.
- Foreigners are also entitled to benefits from the alimony fund:
 - if this results from bilateral agreements on social security binding for the Republic of Poland,
 - if they stay on the territory of the Republic of Poland on the basis of a permanent residence permit, a long-term resident's European Union residence permit and a temporary residence permit granted in connection with the circumstances referred to in Art. 186 paragraph 1 point 3 of the Act of 12 December 2013 on Foreigners
 - if they stay on the territory of the Republic of Poland in connection with obtaining the refugee status or subsidiary protection

if they reside with family members during the period of receiving the benefit on the territory of the Republic of Poland.

Documents necessary to apply for the above benefits:

- a photocopy of the applicant's residence card,
- a photocopy of the voivode's decision authorizing the applicant's stay,
- a document confirming the residence of the applicant's children in Krakow (e.g. a flat rental agreement, registration certificates, etc.),
- other documents necessary to determine the entitlement to benefits resulting from legal provisions (e.g. a court decision on alternating care).

II. Family income-related financial benefits.

1. Family allowance and supplements

The right to family allowance and supplements to this allowance is due if the family income per person or the income of the student does not exceed the net amount of **PLN 674.00**. If the family member is a child who has a disability certificate or a moderate or severe disability certificate, the family allowance is granted if the family income per person or the student's income does not exceed **PLN 764.00**.

When the family income exceeds the amount of PLN 674.00 or PLN 764.00 if a disabled child is being raised in the family, the family allowance with supplements is due in the amount of the difference between the total amount of the family allowances with supplements and the amount by which the income was exceeded. The allowance is not due if the difference is less than PLN 20.00.

The family allowance is payable until the child reaches the age of 18 or attends school, but not longer than until the age of 21, or until the age of 24, if the child continues their education at a school or university and has a moderate or severe disability certificate. The family allowance is also granted for a person who is attending school, this means an adult person who is attending school (up to 24 years of age), not a dependent of their parents due to their death or in connection with the determination of a court judgement or court settlement of the right to receive child support, provided they continue education at a school or college.

The entitlement to the family allowance is determined for the allowance period (lasting from November 1 to October 31 of the following year), starting from the month in which the application was submitted, not earlier than from the beginning of the allowance period to the end of this period.

The amount of the family allowance is:

- **PLN 95.00** per child up to the age of 5,
- **PLN 124.00** per child over 5 years of age up to the age of 18,
- **PLN 135.00** per child up to the age of 18,

The following supplements are granted to the family allowance:

- for the birth of a child **PLN 1,000.00** - once (an application must be submitted until the child is one year old, and in the case of an adopted child, one year from taking care of the child),
- for childcare during the period of childcare leave **PLN 400.00** - per month (this applies to people who were granted parental leave by the employer and were employed for at least six months before granting the leave),
- for single-parent child upbringing **PLN 193.00** - per month (no more than PLN 386.00 for all children), an increase by PLN 80.00 - per month for a child with a disability or severe disability certificate (no more than PLN 160 for all children, for a child whose

other parent has died, paternity has not been established, the court dismisses an action to establish child support from the other parent),

- for raising a child in a large family **PLN 95.00** - per month is payable to third and subsequent children entitled to the child benefit,
- for education and therapy for a disabled child **PLN 90.00** - per month for a child up to the age of 5 or **PLN 110.00** - per month for a child over 5 up to the age of 24,
- **PLN 100.00** for the beginning of the school year - due once a year in connection with the beginning of the school year or annual kindergarten preparation,
- for a child starting education at school outside the place of residence - an allowance in the amount of **PLN 113.00** - for 10 months in connection with the residence in the place where the secondary school is located (a boarding house) or **PLN 69.00** for commuting to a secondary school outside the place of residence.

2. Childbirth benefits

1) One-time statutory childbirth benefit

This benefit is paid out in the amount of **PLN 1,000.00**, provided that the income criterion, which is **PLN 1,922.00 per person**, is met. The benefit is due if the child's mother remained under medical care no later than from the 10th week of pregnancy until the day of delivery. The requirement to submit a certificate does not apply to adopting parents and legal guardians.

2) One-time financial childbirth benefit, paid from the resources of the municipality.

in the amount of **PLN 1,000.00**, provided that the income criterion of **PLN 1,000.00** is met. For families with the Krakow Family Card, the benefit is available irrespective of the family income. The benefit is payable if the applicant lives in Krakow one year before the child's birth, the child must also be a resident of Krakow.

3. Special Care Allowance.

The special care allowance is payable to persons who, in accordance with the provisions of the Act of February 25, 1964 - Family and Guardianship Code, have an obligation to pay alimony, as well as to spouses, if:

- they do not take up employment or other gainful employment or
- they do not take up or give up employment or other gainful work in order to provide care for a person holding a disability certificate, together with the following indications: the need for permanent or long-term care or assistance provided for another person due to the significantly limited possibility of independent existence and the necessity of constant participation on a daily basis of the child's guardian in the process of their treatment, therapy and education.

The special care allowance is payable if the total income of the family of the person providing care and the family of the person requiring care per person does not exceed the

income criterion of **PLN 764.00 net** (based on the income from the year preceding the benefit period, taking loss and income into account).

The special care allowance is payable in the amount of **PLN 620.00** per month.

The special care allowance is not payable if:

- the caregiver:
 - has a fixed entitlement to a pension, survivor's pension or survivor's pension due to the death of the spouse granted in the event of the overlapping of the survivors' pension and other pension, social pension, permanent benefit, teacher compensation benefit, pre-retirement benefit, pre-retirement allowance, the supplementary parental benefit referred to in the Act of January 31, 2019 on Supplementary Parental Benefits,
 - has the right to a special carer's allowance, nursing benefit or carer's allowance referred to in the Act of April 4, 2014 on the Determination and Payment of Carer's Allowances.
 - has a severe disability certificate,
- the person requiring care was placed in a foster family, with the exception of a foster related family, a family orphanage or, in connection with the need for education, therapy or rehabilitation, in a facility providing round-the-clock care, including in a special educational center, with the exception of the entity conducting medical activities, and uses 24-hour care for more than 5 days a week,
- another person has an established early retirement right for the person requiring care,
- the person requiring care has the right to an allowance, as referred to in Art. 10, the right to a special care allowance, the right to a nursing benefit or the right to a carer's allowance, referred to in the Act of April 4, 2014 on the Determination and Payment of Carer Allowances,
- another person is entitled to a benefit abroad to cover expenses related to the care over for the person requiring care, unless the provisions on the coordination of social security systems or bilateral social security agreements provide otherwise.

4. Care allowance

The care allowance is paid on the basis of Resolution No. VII/127/19 of the Krakow City Council of February 13, 2019 on the establishment and implementation of the care allowance, from the own funds of the Municipality of Krakow. The amount is **PLN 500.00** per month.

The right to the care allowance is available only to persons residing on the territory of the Municipality of Krakow, who have established the following, by way of an administrative decision:

- the right to a special care allowance within the meaning of the provisions of the Act of November 28, 2003 on Family Benefits or,

- the right to a guardian's benefit within the meaning of the provisions of the Act of April 4 2014 on the Determination and Payment of Carer's Benefits.

The care allowance is granted for the period for which the right to a special carer's allowance or the carer's allowance has been established. The right to the carer's allowance applies from the date of granting a special care allowance or a carer's allowance, but not earlier than from January 1, 2019.

5. Maintenance fund

A child is entitled to a benefit from the maintenance fund until the child is 18 or, if they study at a school or higher education institution, until the age of 25, if they cannot enforce maintenance from their parent. In the case of having a certificate of significant disability - the benefit is granted for an indefinite period.

Ineffectiveness of enforcement means enforcement as a result of which, within the last two months, the full amount due for outstanding and current maintenance obligations has not been recovered, ineffective enforcement is also considered to be the inability to initiate or conduct the enforcement of maintenance payments against a maintenance debtor residing outside the territory of the Republic of Poland, in particular due to:

- no legal basis for taking actions aimed at the enforcement of an enforcement order at the debtor's place of residence,
- the inability of the entitled person to indicate the place of residence of the maintenance debtor abroad,

Thus, if the maintenance debtor is in our country, enforcement is carried out by a court enforcement officer who issues a certificate confirming the enforcement status (necessary for the application for establishing the right to a benefit from the maintenance fund). However, in the event that the debtor is outside the territory of the Republic of Poland, the necessary document for the application for the determination of the right to a benefit from the maintenance fund is the information from the competent court or foreign institution that the authorized person has taken actions related to the execution of the enforcement order abroad or that such activities have not been undertaken in connection with no legal basis or the inability of the entitled person to indicate the place of residence of the maintenance debtor abroad.

Meeting the income criterion is a necessary condition for receiving a benefit from the maintenance fund. The benefits are due if the family income per person in the family does not exceed **PLN 800.00 net**. (In the current 2019/2020 benefit period in force until 9/30/2020)

While in the 2020/2021 benefit period (i.e. from 10/1/2020 to 9/30/2021) - the necessary condition to receive the above-mentioned benefit is meeting the income criterion which cannot exceed **PLN 900.00 net** per person in the family.

If the family income per person in the family exceeds the amount of PLN 900.00, by an amount not higher than the amount of the benefit from the maintenance fund due to a given entitled person during the benefit period for which the right to this benefit is established, the benefit from the maintenance fund is granted up to the difference between the amount of the benefit from the maintenance fund due to a given entitled person and the amount by which the family income has been exceeded per person in the family. If the amount of the benefit from the maintenance fund due to a given entitled person is lower than PLN 100.00, the benefit is not due.

Benefits from the maintenance fund are due in the amount of the currently determined maintenance, but not higher than **PLN 500.00** per month for one child.

Payments from the maintenance fund are not due if the entitled person:

- was placed in an institution providing 24-hour maintenance or foster care,
- got married.

The right to the benefit is determined for the benefit period (lasting from October 1 to September 30 of the following year), starting from the month in which the application was submitted, not earlier than from the beginning of the benefit period until the end of the period.

6. Housing supplement

The housing supplement is a benefit intended to co-finance housing expenses incurred in connection with occupancy of a dwelling and a person who simultaneously satisfies three criteria:

- having a legal title to the premises (possibly awaiting a replacement premises or social lease of the premises),
- with a monthly income not exceeding 175% of the lowest pension in a single-person household, i.e. **PLN 2,100.00** and 125% in a multi-person household, i.e. **PLN 1,500.00** (from March 1, 2020, the lowest pension is **PLN 1,200.00**),
- residing in a flat with a usable floor area not exceeding the standards specified by the legislator, as per the table below:

Number of household members	normative floor area	permissible floor area at 30% exceeding the normative area	Permissible floor area at 50% exceeding, provided that the share of the rooms and kitchen area in the usable floor area of the premises does not exceed 60%.
1 person	35 sq. m.	45.50 sq. m.	52.50 sq. m.
2 people	40 sq. m.	52.00 sq. m.	60.00 sq. m.
3 people	45 sq. m.	58.50 sq. m.	67.50 sq. m.

4 people	55 sq. m.	71.50 sq. m.	82.50 sq. m.
5 people	65 sq. m.	84.50 sq. m.	97.50 sq. m.
6 people	70 sq. m.	91.00 sq. m.	105.00 sq. m.

If more people live in the premises, the normative floor area of the premises is increased by **5 sq. m.** for each additional person.

The usable floor area norms are increased by **15 sq. m.** if the apartment is inhabited by a disabled person in a wheelchair or a disabled person, if the disability requires living in a separate room. The requirement to live in a separate room is adjudicated by poviatt disability adjudication teams.

The housing supplement is not a fixed amount and is calculated individually on the basis of attached documents.

The amount of the housing supplement cannot exceed 70 % of the expenditure on the normative floor area of the occupied dwelling. However, if the person applying for the housing allowance lives in a dwelling, which is not part of the municipality's housing stock, the expenses incurred are converted to the amount of the rent that would apply to a given flat if the premises were part of the municipality's housing stock.

7. Lump sum energy supplement

The energy supplement is granted to a person who meets a total of 3 conditions:

- has a housing supplement granted,
- is a party to an agreement for the sale of electricity or a comprehensive contract (contracts for the transmission and sale of electricity) concluded with an energy company,
- lives in a place where electricity is supplied.

The amount of the energy supplement applicable from May 1, 2020 to April 30, 2021 for a household:

- 1) run by a single person is PLN 10.94 per month,
- 2) consisting of 2 to 4 people is PLN 15.19 per month,
- 3) consisting of at least 5 people is PLN 18.23 per month.

III. Financial Family Income-Unrelated Benefits.

1. Parental benefits

Regardless of the family income, this is due to the child's mother who is not entitled to a maternity allowance and is paid in the amount of PLN 1,000.00 for the period of:

- 52 weeks - in the case of one child being born, adoption of one child or taking care of one child,

- 65 weeks - in the case of giving birth to two children at one birth, adoption of two children or taking care of two children,
- 67 weeks - in case of giving birth to three children at one birth, adoption of three children or taking care of three children,
- 69 weeks - in the case of four children being born at one birth, adoption of four children or taking care of four children,
- 71 weeks - in the case of birth of five and more children at one birth, adoption of five and more children, or taking care of five and more children.

The child's father is entitled to the parental benefit in the case of:

- shortening the period of receiving parental benefit, maternity benefit or emolument for the period determined by the provisions of the Labour Code as the period of maternity leave at the request of the child's mother, a leave with conditions as in the period of maternity leave or parental leave, after the mother has used this benefit, allowance or emolument for the period of at least 14 weeks from the day the child was born,
- death of the child's mother,
- mother abandoning the child.

2. One-time “for life” benefit

It is due in the amount of **PLN 4,000.00** to the child's mother or father, the actual guardian of the child (if they have applied to the guardianship court for the adoption of the child), regardless of the family's income. The **condition** for granting the benefit is having a medical certificate confirming significant and irreversible impairment or an incurable life-threatening disease that arose in the prenatal period of child development or during childbirth. An application for payment of the one-time benefit must be submitted within 12 months of the child's birth. The benefit is then due when the child's mother remained under medical care no later than from the 10th week of pregnancy until the day of delivery (the obligation does not apply to the legal or actual guardian).

3. Child support benefit 500+

The following **can apply** for the child support benefit:

- the child's parents (if they live with the child and support the child),
- an actual guardian of a child - means a person who actually cares for a child and applied to the guardianship court for the adoption of a child,
- legal guardian of a child.

The child support benefit is in the amount of **PLN 500** per month per child in a family, regardless of the amount of income obtained by the family.

Applications for establishing the right to the child support benefit should be submitted for all eligible children. The child support benefit will be granted from the month of submitting the application (or in the case of a newborn child from the date of birth, if the application is submitted within 3 months from the date of the child's birth).

The child support benefit is valid until the **child is 18 years of age**.

Granting the child support benefit does not require an administrative decision. Information on granting the child support benefit will be sent to the e-mail address provided by the Applicant.

The current 2019/2021 benefit period will run until **May 31, 2021**.

Applications for the next benefit period can be submitted for electronic applications from February 1, 2021, and for paper applications, from April 1, 2021.

Failure to submit the application will result in the loss of the right to the child support benefit after the period specified in the e-mail information.

4. Good Start Benefit

The Good start (300+) benefit is the implementation of the government's "Good start" program. Its purpose is to support families with children in incurring expenses related to the start of the school year. The support means paying benefits in the amount of **PLN 300.00** for each school-age child, regardless of the amount of income received by the family.

The Good Start application for the benefit can be submitted by:

- a child's parent,
 - an actual guardian (i.e. a person who actually looks after a child and applied to the guardianship court with a request for adoption of a child),
 - a legal guardian,
 - a person going to school, that is:
 - adult student at a school, not maintained by their parents due to their death or in connection with the determination of court order or court settlement of the right to receive alimony
- or
- a person becoming independent (as referred to in Article 140 of the Act on Supporting Families and the Foster Care System),

The Good Start benefit is payable once in the amount of PLN 300.00.

Applications for the "Good Start" benefit can be submitted from July 1 of a given year (in the case of electronic applications) or from August 1 of a given year (in the case of applications submitted in paper format) until November 30 of a given year.

The Good Start benefit is granted until:

- 20 years of age of a child or student, and also when the child or student is over 20 years before the start of the school year in the calendar year in which the child or student is 20 years old,
- 24 years old by a child or a student in the case of children or students with a certificate of disability, and also when the child or student has reached 24 years before the start of the school year in the calendar year in which the child or the student is 24 years old (in the case of children or students with a disability certificate).

5. Care Benefits.

1) Nursing allowance:

The nursing allowance is granted to partially cover expenses related to the need to provide care and assistance for another person in relation to the inability to live independently.

The nursing allowance is granted for:

- a disabled child,
- a disabled person over the age of 16, if they have a severe disability certificate,
- a disabled person over the age of 16 holding a moderate disability certificate, if the disability arose in the age before 21,
- a person who is 75 years old.

The nursing allowance is not granted for:

- a person entitled to a nursing supplement,
- a person placed in an institution that provides round-the-clock maintenance free of charge,
- if a family member is entitled to a benefit abroad to cover the expenses related to the care of that person, unless the provisions on the coordination of social security systems or bilateral social security agreements provide otherwise.

The amount of the nursing allowance is **PLN 215.84** per month.

2) Nursing Benefit.

The nursing benefit due to resignation from employment or other gainful work is granted to:

- a mother or father,
- the child's actual guardian,
- a person who is a related foster family within the meaning of the Act of June 9, 2011 on Supporting the Family and the Foster Care System,
- other persons who, in accordance with the provisions of the Act of February 25, 1964 - Family and Guardianship Code, have a maintenance obligation, with the exception of persons with a significant degree of disability - if they do not take up or

resign from employment or other gainful work in order to take care of the person with a certificate of disability with the following indications: the need for permanent or long-term care or the help of another person due to the significantly limited possibility of independent existence and the necessity of constant daily participation of the child's guardian in the process of their treatment, rehabilitation and education, or a person holding a certificate of severe disability.

The persons who are mentioned in point 4, other than those who are primarily related to the person requiring care, are entitled to the nursing benefit if the following conditions are met cumulatively:

- the parents of the person requiring care are dead, deprived of parental rights, are minors or have a disability certificate,
- there are no other relatives of the first degree, they are minors or have a disability certificate,
- there are no persons referred to in items 2 and 3, or they have a severe disability certificate.

The nursing benefit is granted if the disability of the person requiring care arose:

- not later than up to the age of 18 or,
- during school or at college, but no later than until the age of 25.

The nursing benefit is not granted if:

- the caregiver:
 - has a fixed entitlement to a pension, survivor's pension or survivor's pension due to the death of the spouse granted in the event of the overlapping of the survivors' pension and other pension, social pension, permanent benefit, teacher compensation benefit, pre-retirement benefit, pre-retirement allowance, the supplementary parental benefit referred to in the Act of January 31, 2019 on Supplementary Parental Benefit,
 - has the right to a special carer's allowance, nursing benefit or carer's allowance referred to in the Act of April 4, 2014 on the Determination and Payment of Carer's Allowances,
- the person requiring care:
 - is married unless the spouse holds a severe disability certificate,
 - was placed in a foster family, with the exception of a foster related family, a family orphanage or, in connection with the need for education, therapy or rehabilitation, in a facility providing round-the-clock care, including in a special educational center, with the exception of the entity performing the medical activity, and uses 24-hour care for more than 5 days a week,
- another person has an established early retirement right for the person requiring care,
- the person requiring care has the right to an allowance to a family allowance granted, as referred to in Art. 10 of the Family Benefits Act, the right to a special care allowance, the right to a nursing benefit or the right to a carer's allowance, referred to in the Act of April 4, 2014 on the Determination and Payment of Carer Allowances,

- another person is entitled to a benefit abroad to cover expenses related to the care over for the person requiring care, unless the provisions on the coordination of social security systems or bilateral social security agreements provide otherwise.

The amount of the nursing benefit is **PLN 1,830.00** per month.

6. Cash benefit for people undergoing military exercises

A reserve soldier and a person transferred to the reserve who is not a reserve soldier who has completed military exercises, except for exercises lasting up to twenty-four hours during or on a day off from work, is entitled to a cash benefit to compensate for lost remuneration from employment or service relationship or income from the conducted economic or agricultural activity that they could obtain during the military exercises. This benefit is established and paid by the Mayor of the City of Krakow in relation to persons with permanent or temporary residence lasting more than three months within the city of Krakow.

Detailed information in the SO-12 procedure link:

https://www.bip.krakow.pl/?dok_id=3276&sub=procedura&proc=SO-12

7. Covering housing dues for soldiers

Soldiers recognized as dependent on family members and soldiers considered single during their active military service, with the exception of periodic military service and territorial military service, shall, at their documented request, have fees for the occupation of a dwelling covered. The Mayor of the City of Krakow is competent to issue a decision in this case, if a soldier's apartment or house is located within the city of Krakow.

Detailed information in the SO-17 procedure link:

https://www.bip.krakow.pl/?dok_id=3276&sub=procedura&proc=SO-17

8. Financial aid for a repatriate to partially cover the costs of renovation, adaptation or furnishing their apartment.

A repatriate who has incurred costs related to the renovation, adaptation or furnishing a dwelling in the place of settlement in the Republic of Poland is entitled to financial aid from the state budget to partially cover the incurred and documented costs. The aid is also available to each member of the repatriate's immediate family, running a household together with them.

The repatriate should submit the application in this case within 2 years from the date of acquiring Polish citizenship. The Mayor of the City of Krakow issues a decision in this matter to the repatriates who have settled in the city of Krakow. Detailed information in the SO-30 procedure link: https://www.bip.krakow.pl/?dok_id=3276&sub=procedura&proc=SO-30

IV. Non-cash Benefits

1. Krakow 3+ Family Card

This is an element of the pro-family policy of the Municipality of Krakow and is a system of discounts, bonuses, preferences and rights aimed at large families. This system is created by the City of Krakow and the partners who join the program on the basis of agreements concluded with the City.

The following persons are entitled to use the Krakow 3+ Family Card:

- large families living in the Municipality of Krakow, where parents (a parent in the case of single-parent families) settle income tax on individuals in the Tax Office competent for a person residing in the City of Krakow. A large family is understood as consisting of parents (a parent in the case of one-parent families) with at least three children (including children over whom they exercise a family foster care):
 - up to the age of 18,
 - up to the age of 24 - when a child studies at a school or college,
 - without age restrictions - in the case of children with a severe degree of disability,
- family-type care and education facilities, run by the Municipality of Krakow or on its behalf.

The Krakow Family Card is issued for a period of one year.

The list of discounts, bonuses, preferences and rights is available at www.kkr.krakow.pl.

Detailed information in the SO-28 procedure link:

https://www.bip.krakow.pl/?dok_id=3276&sub=procedura&proc=SO-28

2. Large Family Card

This is a nationwide program for large families, offering a system of discounts and additional entitlements. Holders of the Large Family Card have the opportunity to use the cultural, recreational or transport catalogue throughout the country. Discounts are offered not only by public institutions, but also by private entrepreneurs. The card can be issued for a member of a large family understood as a family in which the parent (parents) or spouse of the parent has or had at least a total of three children regardless of their age.

The following children are also entitled to a Large Family Card:

- up to the age of 18,
- up to the age of 25 - when a child studies at a school or college,
- without age restrictions - in the case of children with a moderate or severe degree of disability,

but only if there are at least three children meeting the above conditions in the family on the day of submitting the application.

The list of discounts is available at: www.rodzina.gov.pl.

Detailed information in the SO-27 procedure link:

https://www.bip.krakow.pl/?dok_id=3276&sub=procedura&proc=SO-27

Applications for all the above-mentioned benefits should be submitted to the Krakow Benefits Center of the Krakow City Office, ul. Stachowicza 18 from 7.40 am to 3.00 pm. Applications for family benefits, the child support benefit, Good Start benefit, housing and energy allowances, Large Family Card and KKR 3+ Krakow Family Card can also be submitted at os. Zgody 2 from 7.40 am to 3.00 pm.

Detailed information on benefits can be found at www.sprawyspoleczne.krakow.pl and www.bip.krakow.pl.

Krakow City Office
KRAKOW CENTER OF BENEFITS

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