Magiczny Kraków

What can we do at the Provincial Office?

2023-09-08

The Department of Foreigners' Affairs of the Malopolska Provincial Office is responsible for matters related to the legalization of residence and work of third-country nationals in Poland, registration of residence of EU citizens and their family members and handling the register of invitations.

You can find more information about the scope of work of the Department of Foreigners' Affairs of the Malopolska Voivodeiship Office: https://www.malopolska.uw.gov.pl/default.aspx?page=cudzoziemcy

Project "Open Malopolska" - activities aimed at supporting the integration of third country nationals.

The Malopolska Provincial in Krakow carries out the project "Open Malopolska", which includes comprehensive, effective and quick implementation of tasks in the field of integration of third-country nationals (TCN) with particular focus on Ukrainian citizens who entered Poland after 24th February 2022 to meet their needs and support them. The project is ongoing until the end of September 2023 under the Asylum, Migration and Integration Fund (AMIF) in partnership with the Malopolska Voivodeship. As part of the project, we run Information and Advisory Points (PiD), which are integrated with the Hotline and INFO.OPT Information.

Information and Advisory Point concerning legalization of stay and work.

The Information and Advisory Point at the Department of Foreigners' Affairs (u. Przy Rondzie 6, Krakow) grants detailed information on the status of pending proceedings (residence permits and work permits) as well as general information on legalization regulations. The point also provides information on activities aimed at integration of foreigners (especially Ukrainian citizens) in Malopolska. The support is available in Polish and English and, if possible, in other languages. Additionally, on selected Saturdays, we organize information-point open days at the headquarters of the Department of Foreigners Affairs. The point operates onsite, and it is also possible to contact the Hotline and INFO.OPT Information by e-mail and telephone. More information: https://infoopt.pl/

Information and advisory point (PID)
Monday: 07:00-18:00
Tuesday – Friday: 07:30–18:00
Department of Foreigners
ul. Przy Rondzie 6, Krakow

Hotline and INFO.OPT Information
From Monday to Friday, 08:00-16:00
Tel. 122102020
info.opt@muw.pl

Magiczny Kraków

Information and advisory point on official and everyday matters

The Information and Advisory Point run by the Social Policy Department (ul. Basztowa 22, Krakow) provides support to third-country nationals on administrative and legal issues like legalization of stay and work, scope of activities of public institutions and assistance in filling out official documents. The Point also grants information on everyday matters like finding housing, school enrollment and university recruitment etc., as well as information on activities aimed at integration of foreigners (especially Ukrainian citizens) in Malopolska. The support is available in Ukrainian, Russian, English, Polish and in the sign language (Ukrainian, Russian and Polish). The point operates onsite and it is also possible to contact it by e-mail and telephone.

Information and advisory point (PID)
Monday: 07:00-18:00
Tuesday – Friday: 07:30–16:30
Krakow, ul. Basztowa 22

Granting information by telephone or e-mail
Monday: 07:30-17:00
Tuesday – Friday: 07:30–16:30
Tel. 124269001
fami@muw.pl