

Municipality of Krakow  
TOURISM DEPARTMENT

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 **Kraków**

Practical information for the owners  
of facilities other than: hotels, motels,  
guest houses, camping sites, cruise  
houses, youth hostels and shelters.

# What is it WORTH KNOWING about?



\*Hotel services - short-term, generally  
available renting of houses, flats, rooms,  
beds, as well as places for setting tents  
or caravans and providing related services  
within the facility

find us:



**BUSINESS REGISTRATION - HOTEL SERVICES\***

## Do you provide accommodation services?

(popularly known as short-term tourist rentals)

### REMEMBER:

- The Mayor of the City of Krakow holds **records<sup>1</sup> of objects providing hotel services** (the so-called non-categorized) **that are not hotel facilities** (other than: hotels, motels, guest houses, camping sites, camping houses, youth hostels or shelters) **or campsites in the Municipality of Krakow** - art. 38 par. 3 of the **Act<sup>2</sup> of 29 August 1997 on hotel services and tour guide services and tourist guides** (consolidated text, Journal of Laws of 2019, item 238).
- Before commencing such services, in accordance with art. 39 of the Act<sup>2</sup>, the entrepreneur is **obliged to enter such an accommodation facility** to the register<sup>1</sup>.
- The entry into the register<sup>1</sup> is made **at the entrepreneur's request**.

- A facility entered in accordance with the applicable regulations must meet **construction, sanitary and fire-fighting requirements**.
- Full information on the terms of providing hotel services in non-categorized facilities and the entry of such facilities providing hotel services (application for entry) is posted on the following websites: [www.bip.krakow.pl](http://www.bip.krakow.pl) - **złóż wniosek/turystyka i sport/** (submit an application / tourism and sport)
- The entry into the register<sup>1</sup> is not subject to tax fees.

### ATTENTION:

The provision of hotel services in a non-categorized facility (e.g. a hostel, an apartment, guest rooms), not entered into the register<sup>1</sup> is punishable with criminal penalties in accordance with the Code of Misdemeanors.

### ENTREPRENEUR!

**Ask your guests to respect residents comfort of living.**

All information regarding the entry in the register<sup>1</sup> can be obtained from the Tourism Department of the Municipality of Krakow: pl. Wszystkich Świętych 3-4, telephone number: 12 616 17 30, 12 616 60 70, 12 616 12 76, e-mail: [kon@um.krakow.pl](mailto:kon@um.krakow.pl)

<sup>1</sup> The registry of the facilities providing hotel services which are not hotel facilities, and campsites in the Municipality of Krakow.

<sup>2</sup> Act of 29 August 1997 on hotel services and tour guide services and tourist guides (consolidated text, Journal of Laws of 2019, item 238).